



MEDICAL DEVICE RECALL:

IMPORTANT CUSTOMER NOTIFICATION REGARDING reVive LIGHT THERAPY PAIN RELIEF SYSTEM

3/30/16

Dear QVC Customer,

We are aware that you purchased a reVive Light Therapy Pain Relief system from the QVC airing of this product in early January 2015.

PLEASE NOTE THAT A VERY SMALL QUANTITY OF THESE PRODUCTS WERE SHIPPED WITH THE INCORRECT POWER SUPPLY, CAUSING THE SYSTEM TO OVERHEAT AND MALFUNCTION.

LED Technologies, Inc. would first like to apologize for this inconvenience and notify you that if you received a system with the incorrect power supply, you are eligible for a replacement power supply or system at no cost.

Please review the below information to determine if your product is subject to this recall.

IF YOU DETERMINE THAT YOUR PRODUCT WAS SHIPPED WITH THE INCORRECT POWER SUPPLY, PLEASE DISCONTINUE USE OF THE REVIVE LIGHT THERAPY PAIN RELIEF SYSTEM UNTIL THE POWER SUPPLY IS REPLACED PER THE INSTRUCTIONS BELOW.

System description: reVive Light Therapy Pain Relief System



Incorrect 24V Power Supply



Correct 12V Power Supply



Replacement Process:

If you have the incorrect power supply for this system, please call LED Technologies Customer Service line at (800)337-9565 and to speak to one of our agents regarding sending a replacement power supply or system. The agent will ask for your shipping information in order to process the replacement.

Once again, we would like to apologize if you were one of the few customers that received the incorrect power supply and look forward to rectifying this issue with you quickly so you can enjoy the reVive Light Therapy Pain System.

Sincerely,

Lloyd Nelson
President/CEO
LED Technologies, INC.