

FAQ - Northern Nights 12.5" Hybrid Dream Supreme Mattress

Q: What is the mattress firmness level?

A: The Northern Nights Dream Supreme mattress is a medium firm feel. You will initially feel the plush quilt, 5 zone convoluted Serene foam and then feel the firm support from the Zoned Quantum Coil spring unit.

Q: Are there weight restrictions?

A: We recommend you check your current box spring, platform bed or adjustable bed for weight restrictions. The mattress must be properly supported.

Q: Do I need a box spring?

A: No. Your Northern Nights Dream Supreme mattress works on your old box spring, a platform bed or adjustable bed.

Q: Can the mattress be used on an adjustable bed?

A: Yes.

Q: Can the mattress be flipped?

A: No. The Northern Nights Dream mattress is a single sided hybrid construction requiring no flipping.

Q: How many coils in the mattress?

A: Twin 536 coils, Twin Extra Long 572 coils, Full 681 coils, Queen 789 coils, King 975 coils and California King 958 coils.

Q: What is the warranty?

A: For details, see enclosed Limited Warranty Card.

Q: How many people are recommended for set up?

A: We recommend two people. The California King size mattress weighs approximately 112 lbs.

Q: How much does my mattress weigh?

A: Twin 67 lbs., Twin Extra Long 70 lbs., Full 80 lbs., Queen 92 lbs., King 112 lbs., California King 112 lbs. (Includes packaging)

Q: How long does it take to adjust to my new mattress?

A: While everyone is different, it typically takes 2 weeks for your body to adjust to a new sleeping surface.

Q: Does this mattress require special sheets?

A: No.

Q: Installation Tips:

A: Upon delivery, you should position the mattress next to your old box spring, platform bed or adjustable bed while still in the shipping box. Remove from carton and position mattress on the installation surface. Carefully, use enclosed tool to activate the expansion and complete the process. It can take up to 3 hours for your mattress to fully expand.

Information provided by Mark Freeman- Symbol Mattress