

## V35113 FAQs

### **Q: What is voice control?**

The voice control function allows you to operate this massager using only your voice. The massager will respond to a set of pre-programmed commands using built in speech recognition technology. Refer to the instruction booklet for detailed voice control instructions. Voice commands are also printed on the interior of the product's right-hand strap for quick reference.

### **Q: Do I have to use the voice control function?**

Although the voice control function is a convenient, hands-free way to operate the product, you may choose to operate the massager using the traditional control panel. The control panel is located on the left-hand side product strap, and contains buttons for all functions of the massager. The control panel includes a button for turning on/off the voice control function.

### **Q: How do I charge the battery?**

To charge this product's lithium ion battery, first locate the charging port on the back side of the product. This port may be tucked underneath the fabric flap. Next, locate the wall adaptor, connect the adaptor to the charging port, and plug into a 120 volt AC outlet. The LED lights under the power button will flash in sequence as the product charges. When fully charged, all 3 LED lights will illuminate without flashing.

### **Q: What type of massage does this product provide?**

The NMS-675H is equipped with a Shiatsu massage mechanism that provides a deep-kneading massage for your neck and shoulders. This product is also equipped with a Shiatsu reverse feature, which allows you to change the direction of the Shiatsu massage from an inward rotating motion to an outward rotating motion with the press of a button, or with a simple voice command.

### **Q: Is there an auto off?**

Yes, the unit will shut off after 15 minutes of use. There is no timer on the unit it will automatically shut off after 15 minutes of use.

### **Q: Can the heat be used without a massage function being on?**

No, the heat cannot be used when shiatsu massage is not also activated.

*Information provided by HoMedics*