

September 9, 2024

Re: Model Year 2021-2023 Bestway AirJet and HydroJet Spa Products: Important Recall Information

Dear Retail Partner:

As a follow up to our May letter requesting that you stop sale of select Bestway AirJet and HydroJet spa pumps, we are writing to inform you that in cooperation with the U.S. Consumer Product Safety Commission (CPSC), we are issuing a voluntary recall of spa pump models P05332, P05339, P05711, P05807, P07000, P07001, P05511, P07034 and P07572.

The spas are sold under the brand names SaluSpa and Coleman, which are printed on the side of the inflatable spa liner. The spa pump model number is printed on the side or back of the spa pump. The recall only involves the spa pumps with the model numbers listed above. The inflatable spa liner is not part of the recall.

We've learned that under specific circumstances, the spa pumps can overheat, posing a fire hazard. As part of our commitment to safety, we are offering impacted customers either a free replacement spa pump that CPSC has tested and approved or a refund of \$100 for AirJet spa pumps or \$189 for HydroJet spa pumps. The recall will be announced via joint press release with the CPSC on September 12, 2024.

You are receiving this notice as a retail partner to which Bestway supplied spa pumps within the scope of the recall. We request your cooperation and assistance in several respects to help ensure the success of this recall.

*First*, if you have any of the affected products remaining in inventory, please quarantine them, and contact Scott Schellhase at [scott@bestwaycorp.us](mailto:scott@bestwaycorp.us), to arrange for return.

*Second*, we need your help to notify directly any customers to whom you supplied the product. We do not have records of who purchased affected units from you. We therefore request that you either provide the enclosed customer notice to those purchasers via email, or that you provide the purchaser information to us, so that we can contact the owners of

affected spa pumps about the recall and how to participate. If you plan to provide us with the purchaser information, please provide the following information to us at [recall@bestwaycorp.us](mailto:recall@bestwaycorp.us):

- Purchaser Name
- Email address

If you plan to send the notice directly, we request that you provide the notice once on September 12, 2024 or as quickly thereafter as possible and then again two weeks later.

Finally, if you have physical store locations at which you sold affected products, please post the enclosed recall poster on or immediately after September 12, 2024 and keep the poster up for at least 120 days.

Should you have any questions regarding this notice, please contact Scott Schellhase at [scott@bestwaycorp.us](mailto:scott@bestwaycorp.us).

Sincerely,



Brannon Smith  
Bestway Product Safety