



# IMPORTANT RECALL NOTICE

July 18, 2024

Dear valued BISSELL customer,

In cooperation with the U.S. Consumer Product Safety Commission, BISSELL is conducting a voluntary recall of the **Steam Shot™ Handheld Steam Cleaners** because the product can, in rare instances, expel hot water or steam onto users while heating or during use, posing a hazard of minor burns.

At BISSELL, we are passionate about designing safe and reliable cleaning products. We are contacting you because our records indicate that you may have purchased one or more of the products affected by this voluntary recall. The products were sold between August 2008 and May 2024.

To find out if your product is part of this voluntary recall, we ask that you find the model number located on the product rating label on the bottom of the unit. The model number will be listed in a large black bar on the product label. An example of where to find your model number can be found below. The model numbers of the affected products are as follows: 39N7, 39N71, 39N72, 39N73, 39N75, 39N76, 39N77, 39N78, 39N79, 39N7A, 39N7B, 39N7D, 39N7E, 39N7F, 39N7M, 39N7N, 39N7P, 39N7Q, 39N7T, 39N7V, 39N7W, 29946, 29947, 29948, 29949, 2994B, and 2994W.

If you are in possession of an affected product, we are asking that you stop using your steam cleaner immediately and contact BISSELL to receive either a \$60 digital credit to be used towards a [www.BISSELL.com](http://www.BISSELL.com) purchase or a \$40 refund. Please visit [BISSELL.com/steamshotrecall](http://BISSELL.com/steamshotrecall) to fill out the form to receive your digital credit or refund. Or you may contact BISSELL toll-free at 855-417-7001 from 9 a.m. to 9 p.m. ET Monday through Friday and 9 a.m. to 8 p.m. ET on Saturday, email at [RecallNA@bissell.com](mailto:RecallNA@bissell.com) or go online to the above website for more information.



A photo of the Steam Shot™ Handheld Steam Cleaner



A close-up of the product rating label (model number location indicated by arrow)

Thank you,  
BISSELL Team