

Limitless 10,000mAh Power Bank with Detachable Wall Charger (FAQs)

Q: What makes this power bank different from a regular portable charger?

A: This is an all-in-one charging solution. It works as a portable power bank *and* a wall charger. You can detach the power bank to take it on the go, or magnetically attach it to the wall charger to recharge both your devices and the power bank at the same time—no extra cables needed.

Q: Do I need to fully charge it before first use?

A: It arrives partially charged, but for best performance, we recommend fully charging it before first use.

Q: How do I recharge the power bank itself?

A: You have two easy options:

- Plug the detachable wall charger into any standard outlet and attach the power bank.
- Use the included Type-C charging cable with any USB power source, such as a wall adapter, car charger, or computer (not included).

Q: How long does it take to fully recharge to 100%?

A:

- Using the wall charger: about **3–4 hours (from 0%)**
- Using the Type-C cable: about **3–4 hours (from 0%)**

Q: What devices can I charge with this power bank?

A: It's compatible with most smartphones, tablets, earbuds, and accessories—including iPhones, Android phones, iPads, AirPods, Bluetooth speakers, cameras, and more.

Q: Does it work with both iPhone and Android devices?

A: Yes. It includes **built-in Lightning® and Type-C cables**, plus a **Type-C to Micro adapter** for older devices.

Q: Can I charge more than one device at the same time?

A: Yes. You can charge multiple devices simultaneously using the built-in cables and additional ports. Charging speed may vary when powering multiple devices.

Q: What is fast charging and does this power bank support it?

A: Fast charging delivers power more quickly to compatible devices. This power bank supports **Power Delivery (PD) up to 20W** and **Quick Charge**, helping compatible devices charge faster than standard chargers.

Q: How do I know when fast charging is active?

A: A **green quick-charge icon** appears on the battery display when a compatible device is receiving fast charging.

Q: How do I check how much battery power is left?

A: Press the flashlight power button once to display the remaining battery percentage clearly on the screen.

Q: What is the detachable wall charger used for?

A: The detachable base lets you:

- Use the power bank as a wall charger
 - Recharge the power bank
 - Power your devices while the power bank charges
- It magnetically connects and detaches easily.

Q: Is the magnetic connection secure?

A: Yes. The magnetic contact pins are designed to align securely and only connect in the correct direction for safe, reliable charging.

Q: Does it include a flashlight?

A: Yes. It features a built-in mini flashlight with multiple modes—great for travel, emergencies, or finding items in low light.

Q: Can I take this power bank on an airplane?

A: Yes. It is airline-approved and safe to carry in your **carry-on bag**. It should not be placed in checked luggage.

Q: Is it safe to leave plugged in overnight?

A: The power bank includes built-in safety features to prevent overcharging. However, as with most electronics, it's best not to leave it plugged in unattended for extended periods.

Q: Is it easy to travel with?

A: Absolutely. It's compact, lightweight, and eliminates the need to pack extra charging bricks and cables—perfect for travel, work, and everyday use.

Q: What's included in the box?

A:

- 10,000mAh Power Bank
- Detachable Wall Charger
- Type-C to Micro USB Adapter
- 36" Type-C to USB Charging Cable
- Microfiber Carrying Pouch

Q: Is there a warranty?

A: Yes. This product comes with a **1-Year Limited Warranty** from Limitless Innovations.

Q: Who do I contact if I have questions or need support?

A:

- Visit: **LimitlessInnovations.com/Support**
- Email: **Support@LimitlessInnovations.com**
- Call: **(855) 843-4828**