

Ninja FrostVault™ Go Cooler 3-Year Limited Warranty

Ninja FrostVault™ Go Cooler (“FrostVault™ Cooler”) has taken product testing to a whole new level to deliver 5-star product experiences to you, our valued consumers.

Ninja FrostVault™ Go Cooler 3-Year Limited Warranty

The FrostVault™ Go Cooler 3-Year Limited Warranty (“Warranty”) applies to purchases made from SharkNinja Operating LLC (“SharkNinja”) or authorized retailers of SharkNinja. Warranty coverage applies to the original purchaser and to the original product only. This Warranty is non-transferrable.

Material & workmanship

SharkNinja warrants that the FrostVault™ Cooler will be free from defects in material, construction, or workmanship for a period of three (3) years from the date of purchase under normal use and following care instructions. SharkNinja will replace the original FrostVault™ Cooler if the original product is deemed defective in material, construction, or workmanship within three (3) years from the date of purchase.

SharkNinja warrants that the FrostVault™ Cooler complies with regulations for materials used in products intended to come in contact with food. Upon examination of the product by SharkNinja, if it is found to be defective, SharkNinja reserves the right, at its sole discretion, to replace the entire product, or, if no longer available, replace it with a similar product of equal or greater value.

California residents only

For consumers in California, this Warranty period begins on the original date of delivery or pick-up of the product.

Exclusions

This Warranty does not cover:

- Scratches, stains, discoloration, and the natural breakdown of colors and materials due to normal wear and tear from extended use.
- Normal product wear and tear, such as stains, discoloration, or scratches on the exterior of the product.
- Damage to the interior or exterior of the product arising from improper use or failure to follow the use and care instructions.
- Damage to the product, such as dents or scratches, caused by dropping the product excessively or rough handling.
- Damage caused by use of scouring pads, steel wool, abrasive cleaners, or bleach.
- Incidental or consequential damages.
- Damage to component parts or malfunction due to alteration or accident.

How to get service

If your FrostVault™ Cooler fails to work properly while in use under normal conditions within the Warranty period, visit support.ninjakitchen.com for information about how to start a warranty claim or for product care and maintenance self-help. Our Customer Service Specialists are also available at 1-877-646-5288 to assist with product support and warranty service options. So we may better assist you, please register your product online at registeryourninja.com and have the product on hand when you call.

SharkNinja will cover the cost for you to send in the product to us for replacement. A fee of \$20.95 (subject to change) will be charged when SharkNinja ships the replacement product to you.

How to initiate a warranty claim

You must call 1-877-646-5288 to initiate a warranty claim. You will need the receipt as proof of purchase (to document the date of your purchase) and to confirm that you are the original purchaser. We also ask that you register your product online at registeryourninja.com and have the product on hand when you call, so we may better assist you.

Limitations and how state law applies

This Warranty gives you specific legal rights, and you also may have other rights that vary from state to state.