

1 YEAR WARRANTY

Your Henning Lee product is warranted to be free from defects in material and workmanship for a period of one (1) year from the date of the original purchase when utilized for normal and intended household use. This warranty excludes damage caused by accident, overheating, misuse or abuse, and does not apply to scratches, discoloration, stains, dents, or other damage that does not affect the function of the product. Should any defect covered by the terms of the limited warranty be discovered within one (1) year, we will repair or replace the product or part. To process a warranty claim, contact Customer Care at 1 (866) 757-2333 for assistance. Our Customer Care team will assist you by troubleshooting minor problems. If troubleshooting fails to fix the problem, a return authorization will be issued. Proof of purchase indicating the date and place of purchase is required and should accompany the return. You must also include your full name, shipping address, and telephone number. We are unable to ship returns to a PO box. We are not responsible for delays or unprocessed claims resulting from a purchaser's failure to provide any or all of the necessary information. Shipping costs will be prepaid by the purchaser.

Send all inquiries to customer care@henninglee.com. There are no express warranties except as listed above.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CUSTOMER. HENNING LEE SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OR FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT EXCEPT TO THE EXTENT REQUIRED BY APPLICABLE LAW. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts. Therefore, the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

All Henning Lee products are tested by accredited independent laboratories.

Something wrong? Don't worry!

Contact us first and give us a chance to make it right!

If you are missing parts, received a damaged product, or need assistance with "how to use", we are here to help!

Call us at 866.757.2333 or email us at customer care@henninglee.com. M-F (9am – 5pm CT)

