TRELAWEAR®

Thank You for purchasing a Trelawear emergency alert pendant. We hope you enjoy wearing it, knowing that help is a push of a button away should you ever need it.

Care for your pendant as you would your favorite piece of jewelry. Keep in your beautiful pouch. Clean lightly as needed with a dry soft polishing cloth. Do not submerge in water. Pendant features a magnetic jewelry clasp. Battery is non-replaceable and is warranted for 1 year from date of activation. You will be notified on your App when your battery is running low and have 30 days to order a new pendant.

Pendant Set Up



*Press Button to Pair and Activate an Emergency Alert

For Customer Set Up Support: email fallcallhelp@fallcall.com or phone 203-736-7647 Monday-Friday 9:00-6:00pm EST

*Subscription required to activate the emergency alert function. To activate the emergency alert function: Download the free FallCall Lite App on your Android smartphone or FallCall Detect App on your iPhone.

Open the App and begin pairing your pendant by pressing the button on the back for 3 seconds. The screen will say Pendant Set up and direct you to sign up for a monitoring service plan.

Once set up is complete enjoy 24/7/365 emergency assistance and peace of mind. Scan QR code below to begin.



