

## CLEANING AND STORAGE

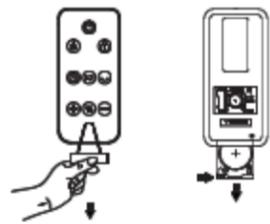
- To clean your product, first turn it OFF and UNPLUG the unit.
- Use a soft cloth to wipe the housing. DO NOT use water or any other chemical solution or cleaner. DO NOT soak or immerse the product in water or liquid.
- DO NOT ATTEMPT TO TAKE THE PRODUCT APART.
- Store in a dry place away from excessive heat and direct sunlight.
- Regular cleaning will ensure optimum performance and appearance of the product.
- DO NOT kink the power cord when storing or while in use.

## REMOTE CONTROL

## BATTERY REPLACEMENT

- On the back of the remote, press the release button on the bottom right-hand side. This will allow the tray containing the battery to be released. Release the tray by squeezing the small lip and pulling down the tab at the bottom of the remote (Fig.2).

Figure 1 Figure 2



Batteries should be recycled or disposed of as per state and local guidelines.

- Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children, Do NOT dispose of batteries in household trash or incinerate. Even used batteries may cause severe injury or death.
- Call a local poison control center for treatment information.
- Replace the battery with 1 "CR2025" button cell battery and dispose of the used battery properly and in accordance with local law and ordinances.
- The nominal battery voltage of the "CR2025" button battery is 3.0V.
- Non-rechargeable batteries are not to be recharged.
- Do not force discharge, recharge, disassemble, heat above 70 °C (158°F) or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting, in chemical burns.
- Ensure the batteries are installed correctly according to polarity (+ and -).
- Do not mix old and new batteries, different brands or types of batteries, such as alkaline, carbon-zinc, or rechargeable batteries.
- Remove and immediately recycle or dispose of batteries from equipment not used for an extended period according to local regulations.
- Always completely secure the battery compartment, if the battery compartment does not close securely, stop using the product, remove the batteries, and keep them away from children.

## HAVE A PROBLEM? PLEASE CONTACT CUSTOMER SERVICE.

Should you have any questions or comments please contact us at: [customerservice@blackstoneltd.com](mailto:customerservice@blackstoneltd.com) or by phone at 1-888-525-7969

**WARRANTY:** This product includes a one (1) year warranty, which covers manufacturer defects and workmanship under normal use. Warranty is offered only to the original purchaser. Proof of purchase is required. Proof of purchase constitutes a dated sales receipt. This warranty is void if the product(s) have been subject to abuse such as being dropped which could result in damage to the product cabinets, motors, product controls, etc. immersion in or exposure to water, exposure to excessive heat, outdoor usage, any use other than household use, disassembly, repair or alteration by anyone other than an authorized service provider, use on improper voltage or current, or any use contrary to the user instructions. Batteries and battery life are not covered in this warranty. DO NOT attempt to repair any electrical or mechanical functions of this product; doing so will void this warranty and could lead to injury.

**This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.**

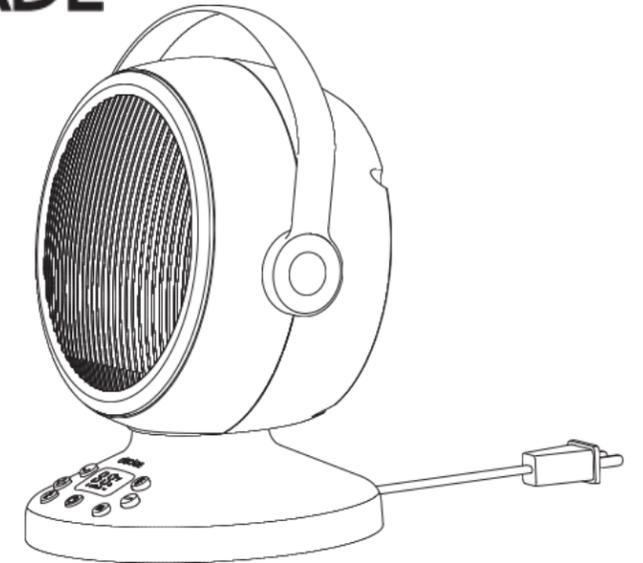
**⚠ WARNING**

- **INGESTION HAZARD:** This product contains a button cell or coin battery.
- **DEATH** or serious injury can occur if ingested.
- A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as **2 hours**.
- **KEEP** new and used batteries **OUT OF REACH** of CHILDREN
- **Seek immediate medical attention** if a battery is suspected to be swallowed or inserted inside any part of the body.



  
**BLACKSTONE.**  
**CASCADE**

**Wunder  
Warmth-  
Model H-0902**



**IMPORTANT, RETAIN THESE INSTRUCTIONS FOR FUTURE REFERENCE:  
READ CAREFULLY - FOR HOUSEHOLD USE ONLY**

|                     |                                  |
|---------------------|----------------------------------|
| <b>Model</b>        | H0902AB3D, H0902AW3D, H0902ABR3D |
| <b>Input Rating</b> | AC 120 V, 60Hz                   |
| <b>Rated Power</b>  | 1500 W                           |

Distributed by:  
Blackstone International, Ltd.  
Windsor Mill, MD 21244  
[customerservice@blackstoneltd.com](mailto:customerservice@blackstoneltd.com)  
1-888-525-7969  
[www.blackstoneinternational.ltd](http://www.blackstoneinternational.ltd)

©2025 Blackstone International Ltd.™ and other trademarks are the property of the respective owners. All other brand names and logos are registered trademarks of their respective owners. Specifications are subject to change without notice.

**Should you have any questions about this product DO NOT return to the store.  
Please call us toll free at 1-888-525-7969 or email:  
[customerservice@blackstoneltd.com](mailto:customerservice@blackstoneltd.com)**

**PLEASE READ AND SAVE THESE INSTRUCTIONS WHEN USING ELECTRICAL APPLIANCES, BASIC PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK AND INJURY TO PERSON OR PROPERTY, INCLUDING THE FOLLOWING:**

- Read all instructions before using this product.
- Use this product only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electrical shock or injury to person or property and may void the warranty.
- Always unplug unit before assembly, disassembly or cleaning.
- Always unplug unit when not in use, when moving from one location to another and before cleaning.
- To disconnect, grasp the plug and pull it from the wall outlet. DO NOT unplug by pulling on cord.
- The use of attachments is not recommended nor sold by the manufacturer and may cause hazards.
- Avoid contact with moving parts.
- DO NOT operate any product with a damaged cord or plug, after a malfunction, or if dropped or damaged in any manner.
- DO NOT operate the product in the presence of explosive and/or flammable fumes.
- DO NOT place the product or any parts near an open flame, cooking or other heating appliances.
- Extreme caution is necessary when product is used by or near children and whenever the product is left operating and unattended.
- This product is intended for household use only and not for commercial or industrial use.
- DO NOT use outdoors.
- Always use on a dry, level surface.

**WARNING:** To reduce the risk of fire, electrical shock and injury to a person or property, do not plug this product into extension cords. The extension cord could overheat. Do not plug the product into any cord connected devices. This includes surge protectors, multiple outlet adapters, and power strips.

 **WARNING:** Chemical Burn Hazard. Keep batteries away from children. This product contains a lithium button/coin cell battery. If a new or used lithium button/coin cell battery is swallowed or enters the body, it can cause severe internal burns and can lead to death in as little as 2 hours. Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention. The cells shall be disposed of properly, including keeping them away from children. Even used cells may cause injury.

**NOTICE**

1. **WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT USE THIS PRODUCT WITH ANY SOLID-STATE SPEED CONTROL DEVICE.**
2. Do not operate any product with a damaged cord or plug. Discard product or return to an authorized service facility for examination and/or repair.

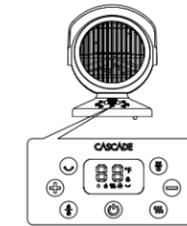
**IMPORTANT INSTRUCTIONS**

1. Read all instructions before using this heater
2. This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9m) from the front of the heater and keep them away from the sides and rear.
3. Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
4. Always unplug heater when not in use
5. Do not operate any heater with a damaged cord or plug or after the heater malfunctions, it has been dropped or damaged in any manner. Discard heater or return to authorized service facility for examination and repair.
6. Do not use outdoors.
7. This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
8. Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cords under furniture or appliances. Arrange cords away from traffic area and where it will not be tripped over.
9. To disconnect heater, turn controls off. Then remove plug from the outlet.
10. Connect to properly grounded outlets only.
11. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electrical shock or fire or damage the heater.
12. To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use soft surfaces like a bed, where openings may become blocked.
13. A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.
14. Use this heater only as described in this manual, any other use not recommended by the manufacturer may cause fire, electric shock, or injury to people.
15. Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
16. Hyperthermia can result in death. Symptoms of hyperthermia include high body temperature, headache, nausea, vomiting, tiredness, dizziness, fainting, and rapid pulse. If you begin to experience symptoms related to hyperthermia, turn off the heater and seek medical attention. To avoid excessive room temperatures which can cause hyperthermia: **DO NOT** leave product running unattended in a confined space around infants, or individuals with reduced physical, sensory, or mental capabilities.
17. This heater is for use on 120 volts.
18. **CAUTION:** TO PREVENT ELECTRIC SHOCK, MATCH WIDE BLADE OF PLUG TO WIDE SLOT AND FULLY INSERT.
19. **SAVE THESE INSTRUCTIONS.**

**ADDITIONAL NOTES**

1. The product will not emit an audible beep when the buttons on the control panel are pressed.
2. The product will emit an audible beep when buttons on the remote are pressed.
3. When the product is plugged in, all indicator lights and the LED display will illuminate for 1 second and then turn off - the product will not provide an audible beep when it is plugged in.
4. When turning the heater off, DO NOT UNPLUG THE HEATER TO TURN IT OFF. Turn the heater off using the power button on the remote control or the control panel. After pressing the power button on the remote control or the control panel, the heating element will immediately turn off, however, the fan will continue to run for 15 seconds to cool the heating element.
5. This product includes both over-heating and tip-over protection.
6. The product will beep when the product is working abnormally. high temperature or short circuit. If the product beeps due to abnormal operation, turn the heater off.

**REMOTE CONTROL**



**CONTROL PANEL**

 **POWER BUTTON:** Turns the product ON/OFF  
After plugging the product in, push the power button to turn the product ON. The heater will default to the **H1** setting and LED display will show **H1**. After 3 seconds, LED display will show the ambient temperature if no other operation is selected.

When the heater is turned ON, push the power button again to turn the heater OFF. The fan within the heater will continue to operate for 15 seconds after the power button has been pressed. The 15 second countdown helps to cool the heater off before it fully shuts down

If the **H4** setting was selected before the heater is turned OFF, it will shut down without the 15 second countdown.

 **CHILD LOCK:** If using the button on the control panel, push and hold the button for 3 seconds to turn the child lock ON. The lock icon will illuminate ON the LED display to confirm the lock is activated. If the child lock is activated, the buttons on the control panel will not work until the lock is turned OFF. To turn the child lock OFF, push and hold the button for 3 seconds. The lock icon on the control panel will turn OFF. Pushing the button on the remote will turn the lock ON/OFF without needing to push and hold for 3 seconds.

 **OSCILLATION:** After turning the product ON, pushing this button will make the product oscillate. (Oscillation degree is 120°, 60° left / 60° right)

 **CONTROL PANEL LIGHTS:** After the product is turned ON, push this button on the remote control to turn the lights on the control panel ON/OFF. If using this button on the control panel, press and hold the control panel button for 3 seconds to turn the control panel lights ON/OFF.

 **HEATING:** After turning the product ON, the heater will default to the **H1** setting (500W). Push the heating button one time to turn the heater to the **H2** setting (1000W), push again, the heater will switch to the **H3** setting (1500W), push the button a 3rd time will activate the **H4** setting (the heating element will be powered off, but the fan will be still on), push the 4th time, the heater goes to H1 setting again.  
**H1:**500W heater  
**H2:**1000W heater  
**H3:** 1500W heater  
**H4:** FAN ONLY – NO HEATING

\*After pushing the heating button, the control panel display will show the selected heat setting. After 3 seconds, the display will revert to showing the ambient temperature if no additional operation is selected.

 **TIMER:** After turning the product ON, you can push this button to set a timer using the remote control or the product's control panel. When the heater or fan function are turned ON, push this button, the control panel display will show the hours. Use the + and - buttons to select the desired timing - adjustable in 1-hour increments. Pushing the - button after the display shows 00 hours will turn the timer OFF. The control panel display will show the selected time duration. Once the desired time duration is selected, the control panel display will revert to showing the ambient temperature after 3 seconds if no additional operations are selected. When the selected time duration ends, all functions will be turned OFF. To turn the timer OFF, push the timer button repeatedly to cycle through the timing options until 15 hours appears, pushing the timer button again once 15 hours is display will turn the timer OFF.

 **TEMPERATURE HOLD:** When the heater is turned ON, use these buttons to set the desired ambient temperature rather than operating the heater continuously on one of the heating settings. The maximum ambient temperature setting is 90 degrees Fahrenheit. Push the + icon to increase the desired ambient temperature (90 degrees Fahrenheit max), and the - icon to decrease. The temperature cannot be set lower than the existing ambient temperature. Once the desired temperature is selected, the heater will automatically adjust the heat settings to maintain the desired ambient temperature.

When timer activated, use the + and - buttons to select the desired time – adjustable in 1-hour increments.

 **FIREPLACE:** When the product is turned ON, push this button one time to turn the fireplace ON. Push again to activate the flame effect. Pushing the button a 3rd time will turn the entire fireplace OFF.

## FCC STATEMENT OF COMPLIANCE

- This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Instruction manual shall include,

- Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

-NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency

energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

## TROUBLESHOOTING

### Problem

- Heater does not operate

### Possible Cause

- Plug is not fully inserted to wall
- Tip-over protection has activated
- Overheat protection has activated

### Solution

- Make sure plug is fully inserted into the wall outlet
- Make sure heater is placed on a level surface
- Turn the heater OFF, allowing it to cool and unplug it from the wall outlet.  
Once the heater has cooled. Relocate the heater away from walls, curtains, and furniture, and plug it back in to resume operation.

### Reset Unit:

Unplug the unit and allow it to cool for 15 minutes. After cooling, plug the unit back in to resume operation.

### If Unit Shuts OFF Unexpectedly:

Be sure that the timer function was not turned ON. If timer was used, the unit would automatically shut OFF after the selected hour runtime concludes.

Unit may have shut OFF because the selected ambient Fahrenheit temperature was achieved. Unit will turn back on again if the ambient temperature drops below the selected Fahrenheit temperature. Unit screen will still be illuminated if unit is on automated temperature control mode unless the lights have been turned OFF by the remote. If unit continues to shut OFF after a few minutes of operation, this may indicate that the heater intake needs to be cleaned. Follow cleaning instructions listed in this manual.