

B E R N I N I  
I N N O V A T I V E   G A R D E N

# VENTOSA FOUNTAIN



*Owner's Manual*

**B E R N I N I**

INNOVATIVE GARDEN

# PRODUCT REGISTRATION

*Thank you for your purchase!*

Bernini Fountains recommends you register your new fountain.

**Online:**

**[berninifountains.com/register](http://berninifountains.com/register)**, print and mail in a registration card

**Via Phone:** call our customer care department at 1+ (619) 449-2392

**Via email:**

**[customercare@berninifountains.com](mailto:customercare@berninifountains.com)**

Failure to register your fountain will not diminish your warranty rights. However, registering your fountain will allow Bernini Fountains to better serve you with any of your customer care needs.

## PLEASE READ FIRST BEFORE RETURNING

- Please call us for assistance at 1+ (619) 449-2392 or email us at [customer care@berninifountains.com](mailto:customer care@berninifountains.com)
- Our Customer Care Department is available:  
Monday - Friday 8:30am to 4:00pm PST, 11:30am to 7:00pm EST
- If you have any questions regarding assembly, parts, or operation, please visit our website at [www.berninifountains.com](http://www.berninifountains.com).
- At [berninifountains.com](http://berninifountains.com) you will find instructional videos on how to assemble and operate your fountain. You can also view our newest products.
- This product comes with a one year limited warranty against materials and workmanship, see page 23.
- Please review the list of accessories included with your Bernini™ Fountain on the next page. Please note, images of parts are not to scale with one another.

## About Ventosa

Ventosa is a town in Italy. It is located in the province of Latina and the Lazio region, in the southern part of the country, southeast of Rome, the capital. Ventosa is located at an altitude of 13 meters above sea level, and has 540 inhabitants.

The land around Ventosa is flat in the southwest, but in the northeast it is hilly. The highest point in the area is Monte Petrella, northwest of Ventosa. With a population density of 166 people per square kilometer, Ventosa is relatively densely populated. The nearest larger town is Formia, west of Ventosa. The area around Ventosa is almost entirely agricultural. In the region around Ventosa, meadows are exceptionally common.

The climate is Mediterranean. The hottest month is July, and the coldest is January. The wettest month is November, and the driest is August.

# PARTS

FOR YOUR BERNINI™ FOUNTAIN

**Tower**



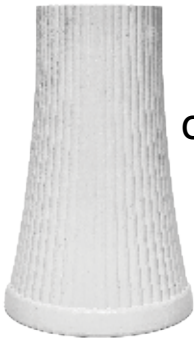
**Water Feature Attachments**



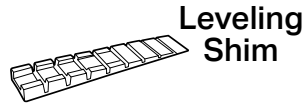
**Large Bowl**



**Solar Panel, Water Tube & Water Pump**



**Column**



**Leveling Shim**



**Lower Column**



**Base**

# CONTENTS

PAGE

<b>STEP 1: COLUMN &amp; LARGE BOWL</b> .....	<b>1</b>
Column Assembly.....	2
Column & Bowl Assembly.....	3
<b>STEP 2: TOWER INSTALLATION</b> .....	<b>4</b>
Installing The Tower.....	5
<b>STEP 3: SOLAR PANEL, WATER TUBE &amp;     WATER PUMP ASSEMBLY</b> .....	<b>6</b>
Inserting The Water Tube Onto The Solar Panel.....	7
Assembling The Solar Panel, Water Tube & Water Pump.....	8
<b>STEP 4: SETTING UP YOUR FOUNTAIN</b> .....	<b>9</b>
Fill Your Fountain .....	10
Operating Your Fountain.....	10
Lights .....	10
Water Feature Attachments.....	10
<b>STEP 5: FOUNTAIN CONFIGURATIONS</b> .....	<b>12</b>
Fountain Configurations.....	13
1. Full Size Configuration: .....	13
2. Full Size Configuration: .....	14
3. Table Top Configuration:.....	15
4. Table Top Configuration:.....	15
The Ventosa Fountain: Planter/Bird Feeder .....	16
<b>TROUBLESHOOTING AND MAINTENANCE</b> .....	<b>17</b>
Using Leveling Shims.....	17
Water Pump Connection.....	17
Priming the Water Pump.....	18
Cleaning Your Fountain .....	18
Cleaning Your Water Pump's Parts .....	19
Cleaning The Water Pump Impeller.....	19
Cleaning The Water Pump Filter.....	20
Cold Storage.....	20
FAQs .....	21
Troubleshooting Guide.....	22
Limited Warranty Information.....	23

# STEP 1

## COLUMN & LARGE BOWL

YOU WILL NEED:



Column,  
Lower Column  
& Base



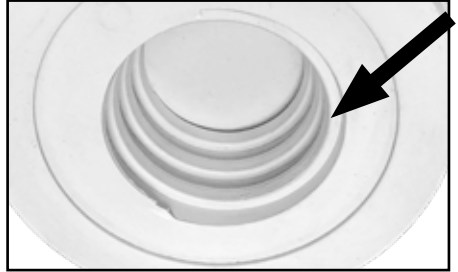
Large Bowl

# COLUMN ASSEMBLY

Assembling the sections of the Column.



Base

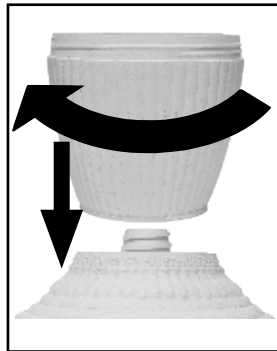


Bottom of the Lower Column

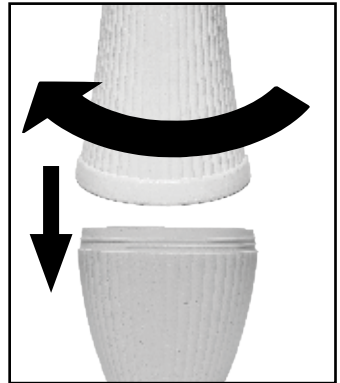
**Note:** There are threads on the top of the Base and there are corresponding threads on the bottom of the Lower Column. These threads fit together securely when tightened.



**STEP 2.1** Place the Base of your fountain on a flat, firm surface.



**STEP 2.2** Align and screw clockwise the Lower Column onto the Base and tighten.



**STEP 2.3** Align and screw clockwise the Column onto the Lower Column until tight but do not over tighten.

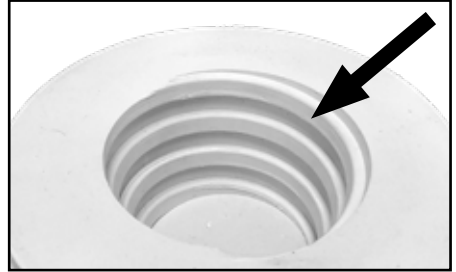
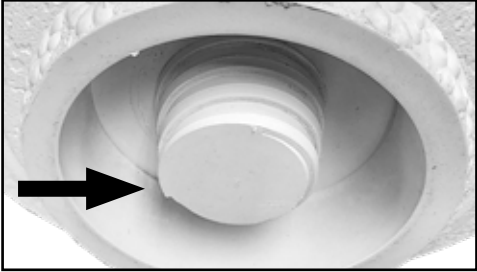


At this point, your fountain should look like this.



# COLUMN & BOWL ASSEMBLY

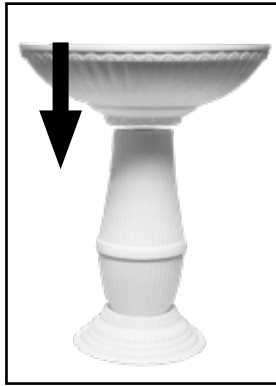
A look at how the base & bowl of your Fountain are assembled.



**Note:** There are threads on the bottom of the Large Bowl and there are corresponding threads on the top of the Column. These threads fit together securely when tightened.



**STEP 2.4** Place the assembled Column of your fountain on a flat, firm surface.



**STEP 2.5** Align and connect the Large Bowl to the Column.



**STEP 2.6** Turn the Large Bowl and screw clockwise until tight but do not over tighten.



At this point, your fountain should look like this.



# STEP 2

## TOWER INSTALLATION

YOU WILL NEED:



Assembled  
Column &  
Large Bowl



Tower

# INSTALLING THE TOWER



**STEP 3.1** The Tower screws into the center of the Large Bowl (Figure 1 arrow). Turn the Tower and screw clockwise until tight but do not over tighten.



At this point, your fountain should look like this.



# STEP 3

## SOLAR PANEL, WATER TUBE & WATER PUMP ASSEMBLY

YOU WILL NEED:

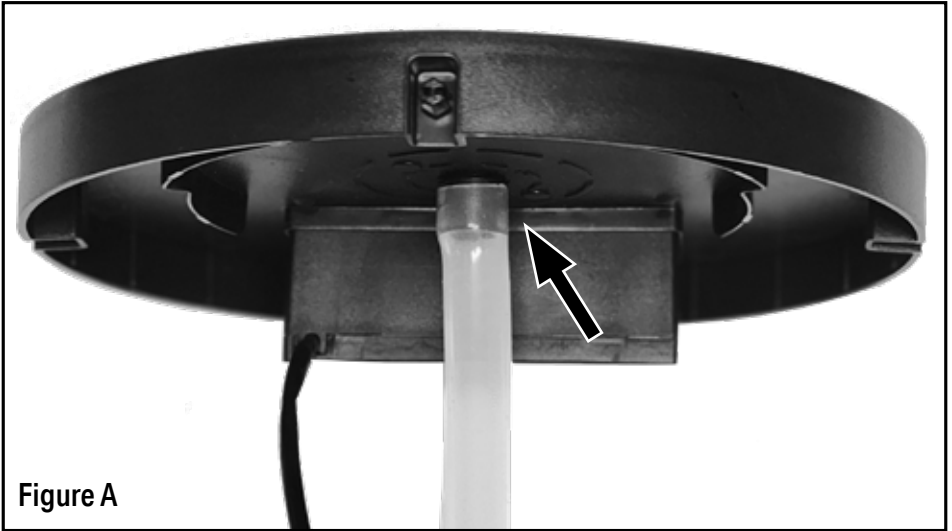


Assembled Fountain

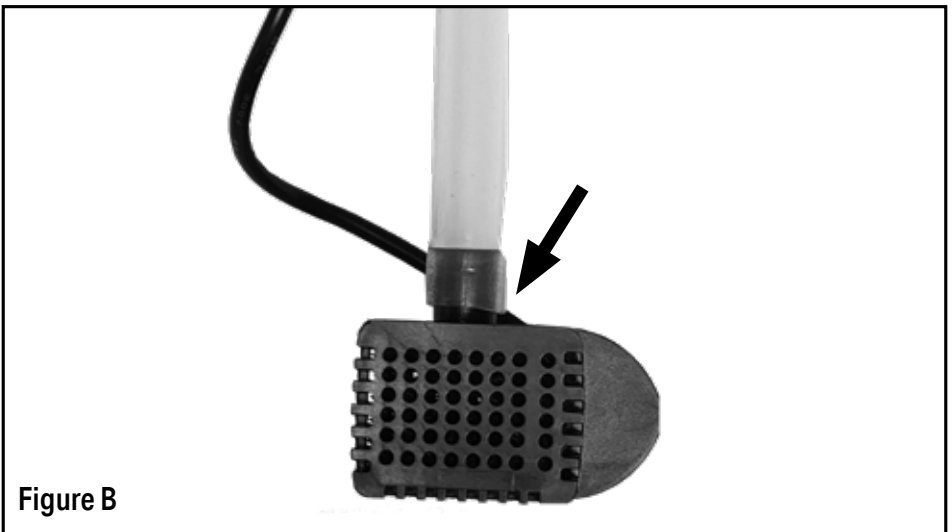


Solar Panel  
Water Tube & Water Pump

## INSERTING THE WATER TUBE ONTO THE SOLAR PANEL



**STEP 1.1** Connect one side of the Water Tube to the bottom side of the Solar Panel (Figure A).



**STEP 1.2** Connect the other side of the Water Tube to the top side of the Water Pump (Figure B).

## ASSEMBLING THE SOLAR PANEL, WATER TUBE & WATER PUMP



Figure C



Figure D



Figure E

**NOTE:** Remove the protective film from the top of the Solar Panel

**STEP 1.3** Ensure the Water Tube has been fully installed/pushed onto the Solar Panel and Water Pump (Figure C).

**STEP 1.4** Lower the Solar Panel, Water Tube and Water Pump Assembly into the Tower, ensure Solar Panel sits down into the grooves in the Tower. The top of the Solar Panel should be flush with the top of the Tower (Figure D). If the Solar Panel does not sit flat, the length of the Water tube may need to be adjusted (do not allow water tube to kink, which may cause water to not flow properly).

**NOTE:** There are 2 sensors on the side of the Water Pump that senses the water level. If the water level drops below the Water Level sensor, the Water Pump will shut off (Figure E). If Water Pump will not run check water level and add water as needed (maintain water level in Large Bowl approximately half full).

Clean sensors every couple of months with soapy water and rub away any film or corrosion.

# STEP 4

## SETTING UP YOUR FOUNTAIN

YOU WILL NEED:



**Fountain  
Assembled**

**WATER TO FILL  
YOUR FOUNTAIN**



**Water Feature  
Attachments**

## FILL YOUR FOUNTAIN

- Fill the large bowl until the water is 1 inch (2.5 centimeters) from the top of the bowl (Figure B next page).

**NOTE: Ensure water level is maintained above water sensors (Large Bowl should be approximately half full).**

**NOTE: If not already removed, please remove the protective film from the top of the Solar Panel.**

## OPERATING YOUR FOUNTAIN

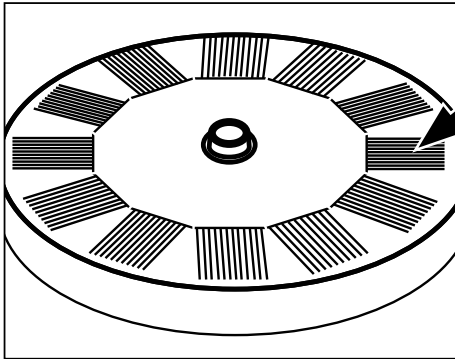


Figure A

**SOLAR  
PANEL  
RECEPTORS**

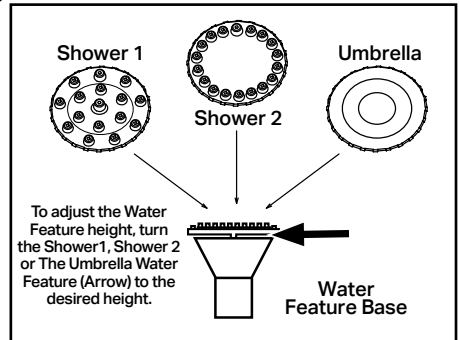


Figure B

## LIGHTS

- The multi-colored lights will come on automatically at night when the pump is fully charged.



You can now try your fountain to see if everything is working correctly! Ensure the sun is shining directly on the Solar Panels. You should see water flowing from the outlet on the top of the Topper. **If water is not flowing, please refer to the "Priming The Water Pump" in the "Troubleshooting & Maintenance" Section.**

## WATER FEATURE ATTACHMENTS: (OPTIONAL)

**Please Note: (Water Feature Attachments are optional and not needed for operation)**

1. The battery of the Solar Panel will store power during daylight when the Solar Panel is in operation.
2. The height of the Water Feature depends on the strength of the sunlight on the Solar Panel.
3. It is normal for the Solar Panel to spray intermittently or stop working at dusk, it will automatically light up and spray at night if fully charged.
4. The Solar Panel has a low water level protection function, when the Solar Panel does not have enough water, the pump and LED will stop working automatically.

There are five spraying patterns: (3 are adjustable)

## WATER FEATURE ATTACHMENTS: (CONTINUED)

1. Select desired Water Feature spray pattern. Shower 1, Shower 2 & The Umbrella Water Feature water height/patter can be adjusted by changing the gap between the top and bottom of the Water Feature (Figure B Arrow).

You can add or change any of the Water Feature Attachments on the Fountain whether the Fountain is running or is not.

- Select one of the Water Feature Attachments and place on the outlet in the middle of the Solar Panel & water Pump Assembly (Figure C, & D).
- When placing Water Feature Attachments onto Solar Panel, water tube may need to be held on the back side to prevent it from sliding out.

**NOTE:** Please be aware that there is over spray that occurs while using the Water Feature Attachments.

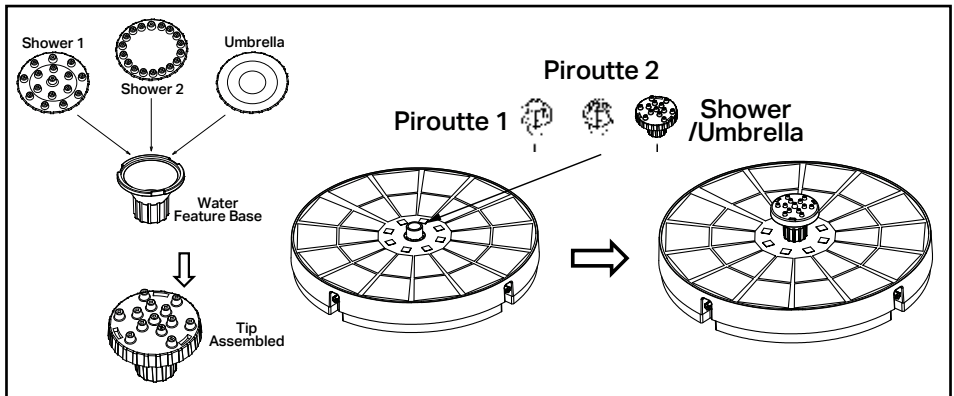


Figure C

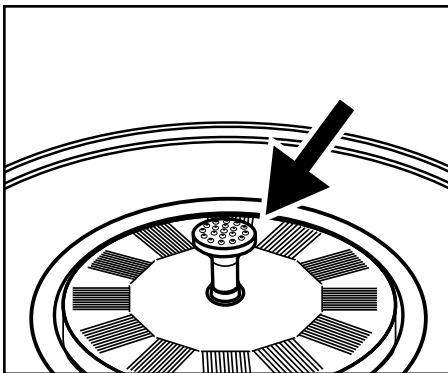


Figure D

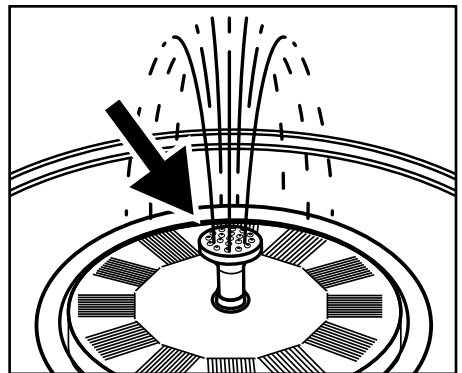
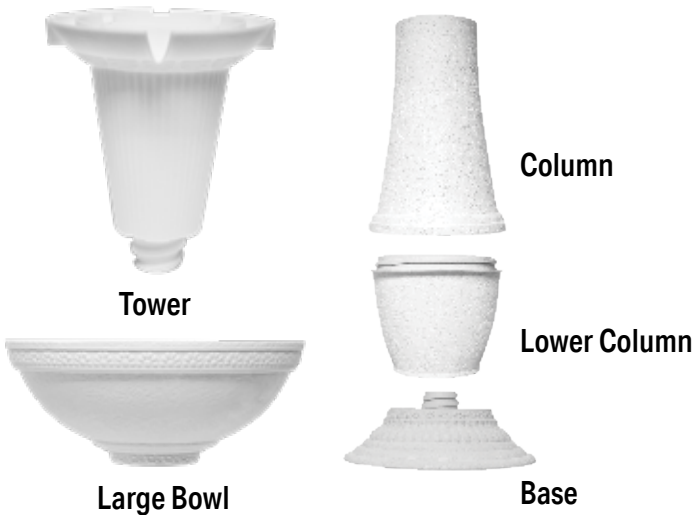


Figure E

# STEP 5

## FOUNTAIN CONFIGURATIONS

YOU WILL NEED:



## FOUNTAIN CONFIGURATIONS

There are 6 different configurations the Ventosa Fountain can be configured in, (the first configuration shown below is covered earlier in Step 2 of these instructions.

### 1. FULL SIZE CONFIGURATION #1:



**2. FULL SIZE CONFIGURATION #2:  
Large Bowl + Tower + Base  
(+ Column + Lower Column Reversed)**



**3. SHORT FOUNTAIN CONFIGURATION #1:**

Large Bowl + Tower + Column  
+ Base - No Lower Column



**4. SHORT FOUNTAIN CONFIGURATION #2:**

Large Bowl + Tower + Lower Column  
+ Base - No Column



**5. TABLETOP FOUNTAIN CONFIGURATION:  
Large Bowl + Tower**



**THE VENTOSA FOUNTAIN PLANTER CONFIGURATIONS:  
The fountain parts can be configured as different planters**

**1. + Base + Column**



**3. Reversed:  
+ Base  
+ Column  
+ Lower  
Column**

**2. + Lower Column  
+ Base**

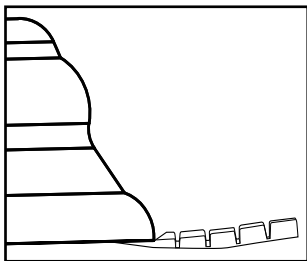
**3. Reversed: + Base + Column**

The image above shows some of the possible configurations utilizing the Planter for the Bernini Ventosa Fountain.

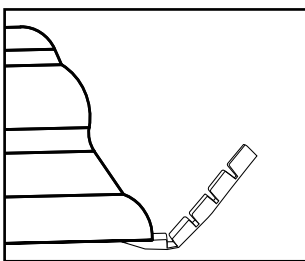
## TROUBLESHOOTING AND MAINTENANCE

### USING LEVELING SHIMS

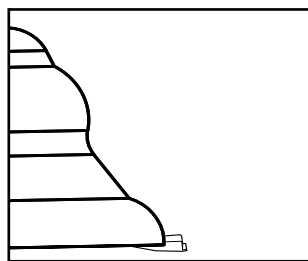
If you are having trouble getting water to flow evenly off of the edge of your fountain, you may need to level the surface that your fountain is placed on. With the included leveling shims, you do not need to move your fountain, just follow the instructions below to get even water flow.



Place the shim underneath the base opposite the side that not flowing as strongly as the other sides.



Grasp the shim and break it on the crease closest to the end of the base.



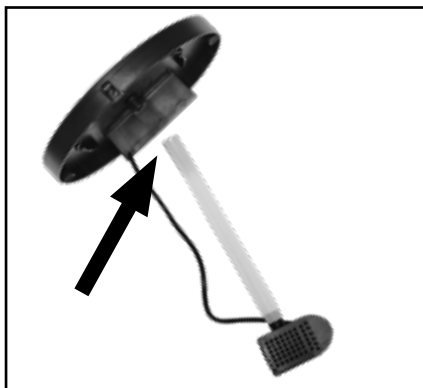
Once the shim is broken, it will be hidden but will level your fountain.

### WATER PUMP CONNECTION

If your fountain's water pump tube becomes disconnected from the water pump or Solar Panel use these instructions to reconnect your water pump.



**Before beginning, remove the Solar Panel Assembly from Tower. Step 1:** Lift the Solar Panel Assembly out of the Tower to access Water Tube & Water Pump.

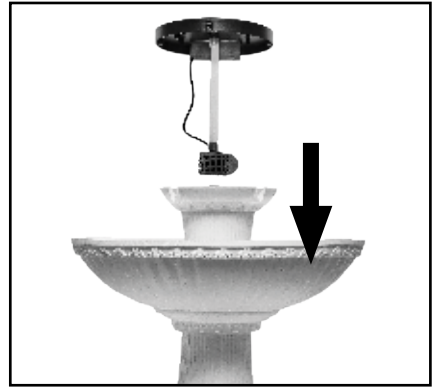


**Step 2:** Rest the Solar Panel Assembly on its side. Check the connection at the top of the water tube at the Solar Panel. Re-connect if needed.

## WATER PUMP CONNECTION (CONTINUED)



**Step 3:** Check the connection at the bottom of the water tube at the Water Pump. Re-connect if needed.



**Step 4:** Reassemble the Solar Panel Assembly in reverse of removal or refer to the instructions in the Solar Panel, Water tube & Water Pump Assembly section of this manual.

## PRIMING THE WATER PUMP

If you find the Water Pump is running, but water is not flowing from your Fountain, you can try priming the Water Pump:

- The pump may not running fully due to insufficient/direct sunlight. Place fountain/ solar panel in direct sunlight.
- Ensure Water Tube is not kinked.
- Ensure water level in Large Bowl is at least half full of water.
- Repeatedly pull Solar Panel in and out of Tower, working any air bubble out of the Water Pump, Water Tube and Water Pump Filter.

## CLEANING YOUR FOUNTAIN

To keep your fountain functioning optimally it is important to keep your fountain clean.

Periodically clean the fountain, bowl or water container that the fountain is placed in.

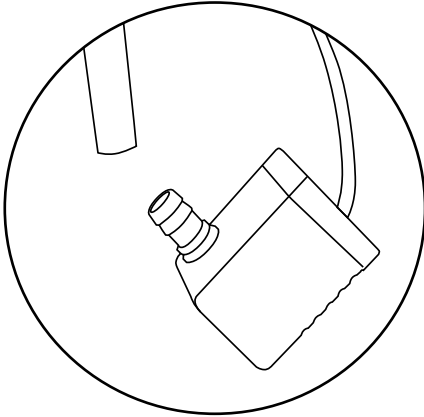
- To clean your fountain, drain of all water and disassemble
- Use a mild soap and a soft cloth to clean the parts of your fountain.
- DO NOT SCRUB YOUR FOUNTAIN, THIS COULD CAUSE DAMAGE TO THE FINISH OF YOUR FOUNTAIN.

## CLEANING YOUR WATER PUMP'S PARTS

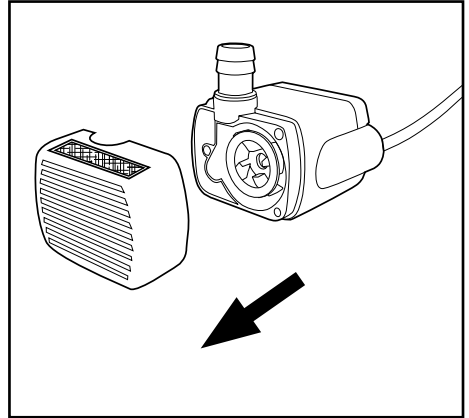
### CLEANING YOUR WATER PUMP IMPELLER

After three months of usage, clean the water pump's impeller to keep your fountain functioning optimally. The water pump impeller inside of the water pump is what pushes water up through the fountain. Clean the water pump impeller to make sure your fountain runs optimally.

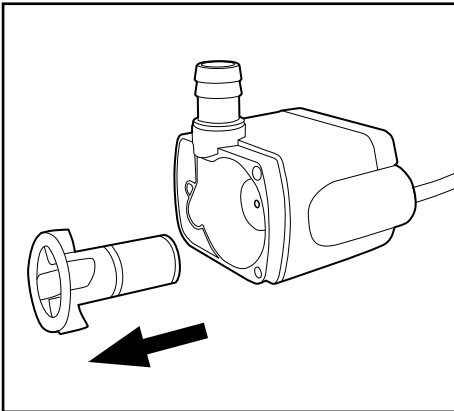
- Drain the fountain of all water prior to cleaning the water pumps' parts.



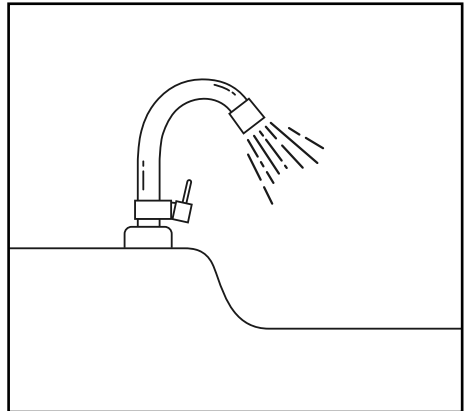
Begin by disconnecting the water pump from the water tube. (See image above)



**Step 1:** Remove the front of the water pump by grabbing the sides of the front panel and pull it off the unit.

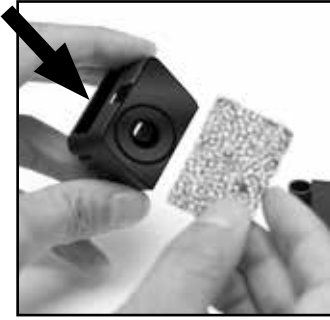


**Step 3:** Remove the impeller from its chamber.



**Step 4:** Rinse the impeller and the impeller chamber until all debris has been removed.

## CLEANING THE WATER PUMP FILTER



The Water Pump Filter can be removed by sliding it out the Top of the cover or after removing the front cover from the pump then sliding out the filter. (See inset image arrow)

**Step 1:** Remove the front of the water pump by grabbing the sides of the front panel and pull it off the unit.

**Step 2:** Clean Water Pump Filter with soap and warm water and rinse thoroughly.

Reassembly is the reverse of disassembly.

- Replace the impeller in the impeller chamber.
- Replace the Water Pump's front panel.
- Reinstall Water Pump Filter.

After cleaning and reassembling the the Water Pump it may need to be primed:

- The pump may not running fully due to insufficient/direct sunlight. Place fountain/ solar panel in direct sunlight.
- Ensure Water Tube is not kinked.
- Ensure water level in Large Bowl is at least half full of water.
- Repeatedly pull Solar Panel in and out of Tower, working any air bubble out of the Water Pump, Water Tube and Water Pump Filter.

## COLD STORAGE

- Remove Solar Panel and Water Pump Assembly from Fountain.
- Store Solar Panel and Water Pump Assembly out of direct sunlight
- Clean and dry the fountain of all water.
- Bring the fountain indoors for long term storage.

Now is a great time to clean the pump to remove any debris that may have accumulated throughout the year.

## FAQs

**Below are the most common solutions for the problems you described:**

If the pump stops working or sprays intermittently during the day:

- 1. Ensure Direct Sunlight:** The pump's operation depends on sunlight intensity. Please ensure the solar panel is under direct sunlight without any shade.
- 2. Check for Blockage:** Check for debris covering the Solar Panel, check the Water Pump Filter and or impeller for any blockages. Open the pump cover, clean the filter, remove the rotor with tweezers, and thoroughly clean the rotor and housing. Reassemble and check for proper operation.
- 3. Verify Water Level:** Ensure there is enough water in the fountain for normal operation. Fill the large bowl until the water is 1 inch (2.5 centimeters) from the top of the bowl, ensure bowl is at least half full of water.

If the solar fountain sprays water out of the fountain:

**The water spray height is determined by the intensity of the sun and cannot be manually adjusted. We recommend the following solutions:**

- 1. Change Nozzles:** Different nozzles offer different spray heights. Try different nozzles, or operate the pump without any nozzle, to find a suitable height.

Night operation:

- **Pump Stops/Runs for a Short Time:** The operating time at night depends on the sunlight and energy stored during the day. If there was not enough sunlight, it is normal for the pump to not work or work for a short period or not at all until recharged with sunlight.
- **Light Works but Water Does Not Spray:** Please check and clean the water pump/filter to resolve any potential clogging.

**If the above steps do not effectively solve the issue, please contact us directly, and we will be happy to provide further assistance.**

## TROUBLESHOOTING CHECKLIST

PROBLEM	SOLUTION
<b>Fountain is Not Working/ Water Not Flowing</b>	Check that there is direct sunlight available to the Solar Panel on the Solar Panel & Water Pump Assembly
	Prime Pump as instructed. (Refer to Priming The Water Pump).
	Check water level.
	Check pump is free of debris, kinks or obstructions. (See Troubleshooting section).
	Check water tube is connected properly. (See Base and Fountain Bowl Installation Section).
<b>Loud Pump</b>	Prime Pump as instructed. (Refer to Priming The Water Pump Section)
	Check water level.
	Check pump is free of debris, kinks or obstructions. (See Troubleshooting section)
<b>Low Water Flow</b>	Check pump is free of debris, kinks or obstructions. See Troubleshooting section.
	Check water level.
	Pump is cavitating. See Priming The Water Pump Section.
<b>Suddenly Stops</b>	Check pump is free of debris, kinks or obstructions. See Troubleshooting section.

### TIP:

If you want to run you fountain for a long time during the evening such as for a party, remove the Solar Panel and Water Pump Assembly from the Tower and leave in the sun all day. Install back into the Tower in the evening and the Solar panel will have a full charge.

# WARRANTY

## LIMITED ONE YEAR WARRANTY

This product has a one year limited warranty on all materials and workmanship. Bernini™ warrants the original purchaser of this product that the product will be free from manufacturing defects in workmanship and material for a period of one (1) year from the date of original purchase.

If within one (1) year this product fails due to defect in material or workmanship, Bernini™ will repair, replace or supply any defective part at their discretion.

The purchaser must contact Bernini™ and provide a description of the defective part, including digital pictures if requested, with this original purchase documentation as validation of warranty coverage.

This warranty does not cover or apply to: (a) damage to the product due to misuse, mishandling, and abuse, (b) products not used in accordance with instructions, (c) product not assembled or installed according to instructions, and (d) normal wear and tear.

Call for assistance at 1+ (619) 449-2392 or you can email us at:  
[customercare@berninifountains.com](mailto:customercare@berninifountains.com)

Our Customer Care Department is available:  
Monday - Friday 8:30am to 4:00pm PST / 11:30am - 7:00pm EST

# THANK YOU FOR SELECTING BERNINI FOUNTAINS

We're excited to offer you the highest quality fountains with the reliability you need! We would love to hear if you have any suggestions or ideas that can be incorporated into new or enhanced features. We hope you have many years of enjoyment from your fountain and we look forward to hearing from you.



Scan this QR code for the latest version of these instructions

Scan the below image to Register Your warranty.



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Santee, California 92071

World Wide Patents Pending

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Designed in the USA