

Thank you for purchasing your Kringle Express Carlisle Fir Tree. We hope this tree will bring happiness and holiday spirit to your home for many years to come! To insure this, we are offering a limited warranty to our customers.

Please visit us online:
www.myholidaycs.com

(Holiday C. S. as in Customer Service)

Limited Warranty:
Lights: 2 Year Limited Warranty
Greenery: 5 Year Limited Warranty

WARRANTY INFORMATION

This product is backed by a LIMITED warranty. A valid sales receipt must be presented as proof of purchase.

- Warranty ONLY covers any manufacturer defect found on the lighting or greenery within agreed timeframes.
- This warranty starts from the original received date.
- This warranty only covers the original purchaser of the product and it is not transferrable.
- This tree is for indoor use only. This warranty does not cover any trees being used outdoors.

WARRANTY ON LIGHTS

For up to 2 years from date of purchase, upon review and if deemed necessary because of a manufacturer's defect, the replacement of light strands will be available. Customer is responsible for installation of these light strands.

WARRANTY ON GREENERY

For up to 5 years from date of purchase, upon review and if deemed necessary due to a manufacturer's defect on the greenery part of the tree, if necessary a replacement with an available, comparable model may be issued.

NOTE: this Christmas tree is a seasonal product. It is intended for indoor use only and for seasonal installation and use only (90 days max)

Customer Service Contact

Toll Free Phone Number: 1-833-386-0080

Email Address: help@myholidaycs.com