

Beauty Bash

JUNE 7-9, 2019

FAQs:

Do I need to have a U.S. mailing address to purchase a ticket?

Yes: all purchasers must have a domestic U.S. mailing address for ticket delivery (international, FPO/APO addresses, and addresses in Hawaii, Guam, and Puerto Rico are not accepted). Your billing address can be outside of the United States.

How and when will I receive my ticket?

An electronic ticket will be generated when your purchase is complete. You have the option to print your ticket or show your electronic ticket on your phone.

In addition, a wristband will be mailed to each attendee the week of May 20. You will be required to wear this for entrance. Wristbands are secure and should be locked into place on your wrist. Please do not secure your wristband until the day of the event. You will be required to turn in your wristband to receive your gift bag.

Any tickets ordered after May 20 will be available for pickup at will call during the date and time of your session. Will call will be located at the front, near main entrance of the building.

The session I wanted to buy a ticket for is sold out, and I'm not able to make another session time. Can anything be done?

Due to limited ticket availability for each session, all tickets are being sold on a first-come, first-served basis. Please check additional sessions for ticket availability.

If I'm unable to attend my session, can I return my ticket or give it to someone else?

No: all *Beauty Bash* tickets are nonrefundable and nontransferable. Resale or the unauthorized transfer of tickets is not allowed under any circumstance. One person will be admitted per ticket. QVC may deny access to persons we reasonably suspect to be holding a resold, unauthorized, or counterfeit ticket.

Can I exchange or upgrade my ticket to the event?

No: exchanges and upgrades are not permitted.

What happens if I lose my ticket?

Your ticket is like cash—if you lose it, we can't replace it. Please be sure to put it in a safe place.

Is there an age limit for guests?

The *Beauty Bash* event is for all ages, but anyone under the age of 18 must be accompanied by an adult. Every attendee must have a ticket. If you're under the age of 13, your parent or guardian must purchase your ticket for you.

What do I need to bring to the event?

Your wristband and electronic or printed ticket are required for entry. If you're 21 years of age or older and wish to purchase or consume alcohol, you'll need to show a government-issued photo ID.

Will there be a place to store my belongings?

No: there won't be a place for storage. All items you bring in will need to stay with you. QVC is not responsible for lost or stolen items. Please leave any items of value at home.

Will food and drinks be available at the event?

Yes, food and drinks will be available for purchase at the venue's bars throughout the event. Alcoholic beverages are only available for purchase and consumption if you're 21 years of age or older, and you'll need to show a government-issued photo ID.

Will alcoholic drinks be served?

Yes. Anyone 21 years of age or older who wishes to purchase alcoholic beverages will need to show their government-issued ID upon entry to receive a separate wristband. This wristband will give you access to the bar and cocktails offered throughout the event. Those without the designated wristband will not be served and may not consume alcohol.

What should I wear?

You can wear what you love! However, there will be walking involved, so we recommend wearing comfortable shoes.

Is there parking available at the venue?

There's public parking available adjacent to The Fillmore Philadelphia and on neighboring streets. QVC is not responsible for lost or stolen items. Please leave any items of value at home.

What time does the event end?

There are multiple sessions throughout the weekend. Dates and times for each session are listed on the ticket-purchasing pages.

Do I need to preregister to see a certain speaker?

There will be various speakers throughout *Beauty Bash*. On the day of the event, you'll be able to see the final list of confirmed speakers and times. Seating will be on a first-come, first-served basis.

If I purchase a Ruby-level ticket, will I get priority seating for the speakers?

There will be a limited number of seats held for each session for those who purchase a Ruby-level ticket. Due to space limitations, seats are available on a first-come, first-served basis.

Is the venue ADA compliant?

Yes, The Fillmore Philadelphia is fully ADA compliant.

Can I leave the venue and come back in the same day?

No: we can't accommodate in-and-out privileges. Reentrance will not be allowed after you have exited.

What items are not permitted?

Weapons, tobacco or smoking products (including e-cigarettes), outside food and drinks (except reusable water bottles), pets (except for registered service animals), large bags, and strollers are not permitted. All guests are subject to search at entry points.

Is it possible that I could be excluded from the event?

We want to give everyone the best event experience, so we reserve the right to ask any event attendee to leave if they represent a danger to themselves or others, are not following guidelines, or are behaving in a way that we reasonably believe to be offensive or inappropriate.

Are there bag restrictions or other restrictions on possessions?

Yes. Regular-size backpacks or any bags over 4.5" x 6.5" MUST BE CLEAR, made of clear plastic, clear vinyl, or clear PVC. Small bags and fanny pack-style bags up to 4.5" x 6.5" don't have to be clear. Any non-clear bags larger than 4.5" x 6.5" are not allowed. We also cannot accommodate strollers for children. Exceptions will be made for approved medical bags or equipment, which will be inspected at the entrance.

Can I use cash at the event? Will product be available for sale?

Cash may only be used at the venue's bars for purchasing food and beverage. All other product purchases will be credit card only.

Can I return products I've purchased at QVC while I'm at *Beauty Bash*?

No. We can't accept returns for purchases you've made from QVC at the event.

I'm a member of the press and would like to know more about the event. Who should I contact?

Please send an email to media.relations@qvc.com.

I can't find the answer to my question. What should I do?

Please reach out to us by emailing BeautyBash@qvc.com or calling 800-395-1619.

I haven't received my ticket. What should I do?

Please reach out to us by emailing BeautyBash@qvc.com or calling 800-395-1619.

Can I share my wristband with a friend?

Wristbands are nontransferable. Once your wristband is secured, it serves as entrance for your designated session. If a wristband has been tampered with, that's grounds for removal from the event.

What access does my wristband provide?

Your wristband, along with your electronic or printed ticket, allows you to gain access to your purchased session date and time.

What should I do if my wristband is lost or stolen?

Please reach out to us by emailing BeautyBash@qvc.com or calling 800-395-1619. A replacement wristband will be issued to you at the cost of \$50.00. Replacement wristbands may be picked up at Will-Call in the courtyard of The Fillmore Philadelphia. Photo ID and electronic or printed ticket are required.