

FREQUENTLY ASKED QUESTIONS

What is Beauty Bash?

Beauty Bash showcases some of QVC and HSN's top beauty brands while providing an experiential experience for customers and beauty fans to learn more about the products, routines, tips, and tricks through informative and fun virtual sessions with some of the biggest names in beauty. This year's event will be held virtually and will include custom designed vendor booths and special content throughout the event including live and pre-recorded panel sessions with beauty experts, beauty trivia, scavenger hunt, live chat, live concierge, live technical support, expert speakers, and shopping.

When is the Beauty Bash event?

9/18/21 from Noon–3pm ET.

When do tickets go on sale?

7/28/21 at 9am ET.

What is a Beauty Discovery Box?

Customers who purchase a Beauty Bash ticket will receive a special edition Beauty Discovery Box valued at over \$500 featuring a valuable assortment of beauty's best from participating brands. There is a limited quantity of Beauty Discovery Boxes available.

How much is the ticket with the Beauty Discovery Box and is the ticket refundable?

A ticket is \$59 and is nonrefundable.

Can I purchase more than one Beauty Bash ticket?

Customers can only purchase one (1) ticket per email address. If additional tickets are purchased, they will be cancelled.

Where do I buy a ticket?

Tickets will be sold directly on QVC.com/beautybash. Customers can also find Beauty Bash information on HSN.com/beautybash which will redirect you to QVC.com to purchase the ticket.

If Beauty Discovery Boxes sell out, can I still get a ticket to attend the event?

Yes, once all Beauty Discovery Box tickets are sold you can register for the event by “purchasing” a complimentary ticket on QVC.com/beautybash. There will be no charge for a ticket to the event without a box.

Will I have access to all of the sessions with a complimentary ticket?

Yes, all sessions will be available for all event attendees, which will remain available for up to 7 days post-event.

Do I have to be a QVC or HSN customer to buy a ticket?

You will be required to create a QVC account to purchase the ticket on QVC.com.

Can I use my QCard® to purchase a ticket?

No.

Can I use Easy Pay?

No.

Can I purchase via the phone?

No, all ticket sales must be made via our website, QVC.com/beautybash.

Can I track my Beauty Discovery Box when it ships?

Yes, you will receive an order confirmation email once you purchase your ticket and then a tracking information email once your box ships.

How far in advance will my box arrive prior to the event?

Beauty Bash Discovery Box registrations should be completed no later than September 1. As such, the Discovery Boxes should arrive by 9/16/21 in time for the 9/18/21 virtual event.

Will a signature be required when the box is delivered?

No.

Does the employee discount apply to a Beauty Bash ticket?

No.

Can I return my box if I am not satisfied?

Beauty Discovery Boxes cannot be returned; tickets for the event are nonrefundable.

What if I do not receive my box before the event?

You are still encouraged to attend the event and participate in all the fun! You can follow along with the product demonstrations so you will know all about your products when they arrive. The site will remain open for 7 days for you to log back in and review again once your box arrives. If your box is not received by 9/15/21, please email BeautyBash@qvc.com and include your name, order number and shipping address.

Can I buy the box as a gift for someone?

Yes, you will need to forward the confirmation email to the gift recipient. The recipient will then have the URL to log into the event.

How do I get the box sent to the gift recipient?

At checkout, change the Shipping Address to the recipient's address.

I don't see my box confirmation. Where can I find it?

The order will be added to your qvc.com account and you will receive an email with a tracking number when the Beauty Discovery Box ships.

EVENT LOGISTICS

When will I receive the instructions and the URL link to attend the virtual event?

Instructions will be sent to your email address by 9/1/21.

Is there Technical Support for the virtual Beauty Bash?

A video will be created and sent to you via email prior to the event, with a video demo of how to maximize your experience during the Beauty Bash.

What Technical Support is available during the event?

Technical Support is available the day of the event. The link will be found on the homepage of the custom Beauty Bash website. Log into the event with your URL and click the button indicating "Technical Support."

Can my tablet or mobile device be used to attend the virtual event?

We recommend viewing the event on a computer if you have one available to maximize your experience; however, the event is also mobile friendly.

Is there a preferred web browser I should use?

The Beauty Bash event can be accessed via Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari. Internet Explorer is not a supported browser.

Do I need Zoom to attend the event?

No, you do not need access to Zoom. The virtual platform will have links to attend the "live" streamed events that occur during the event.

What do I need to do on the day of the virtual event?

Prior to the event, you will receive a reminder that will contain a link to login to your account and access the event page. There will be Live Chat technical support to assist with any issues.

Can I share my virtual conference login information for others to join?

No, the login is non-transferrable. The login link created is unique to each person who is registered for the event.

Can I access and view recordings of sessions after the event?

Your virtual conference registration includes access to all beauty sessions which will be recorded and available for 7 days after the event concludes. Simply log in to the virtual event and follow the beauty schedule to access the pre-recorded content.

Who can I reach out to with questions regarding Beauty Bash?

If you have any questions, please email BeautyBash@qvc.com

What can I win as part of the Sweepstakes?

Every 10 minutes two winners will be selected from participants who are virtually logged into the event. One will receive a Discovery Box and the other will receive a QVC or HSN gift card. Winners are considered eligible if they meet the eligibility requirements listed on www.qvc.com/BeautyBash

Do I need to be logged into the site to win?

There will be a supplemental drawing of winners that will be selected from those who have submitted the “Beauty Blitz” questionnaire. These winners need not be present and will have until 9/25/21 to submit their questionnaire via the Beauty Bash event site. Winners will be notified by 9/30/21.