

Soniclear Petite FAQ's

Is this product meant to remove make up or should the face be make-up free prior to use?

The Soniclear can be used to effectively remove face makeup.

Why is the soniclear sonic cleansing brush not spinning/rotating?

The Soniclear brush heads do NOT spin or rotate. In fact, they it may look like they are not moving at all, but you certainly will feel them working. There are over 20,000 brush bristles moving at over 17,000 times a minute, back and forth sweeping away dirt, oil, makeup, build-up and dead skin cells. Each one of the brush bristles is moving back and forth like micro-brooms at approximately 292 times per second. That may be faster than the eye can see. This is true sonic technology.

How often should I use the Soniclear?

How often you use the Soniclear is completely dependent upon your specific skin's needs. Most people cleanse 1-2 times daily with Soniclear but some skin types require use 1-2 times weekly. Since there is also an exfoliating benefit to the Soniclear, the best way to evaluate your skin's needs is to start slow. If using one time per week works for you, then that is completely fine. You may find that as your skin acclimates to sonic cleansing you may want to increase usage but again, that's totally up to you. The best advice is to start slow and let your skin get used to it and gradually increase usage if you feel you want/need to.

Is this brush suitable for sensitive skin?

The brush that comes with the Soniclear Petite is the standard antimicrobial face brush head. It's acceptable for all skin types. However, if you are extremely sensitive, we recommend you try the sensitive or the cashmere brush heads available for purchase separately.

Would this product help exfoliate dry skin?

The Soniclear Petite uses sonic speeds at approximately 17,000 movements per minute to gently and effectively cleanse and exfoliate the skin. Daily cleansing and exfoliation with Soniclear followed by hydrating skincare products, should help improve the look and feel of dry skin.

Is this face brush waterproof?

Yes, the Soniclear Petite is fully waterproof and submersible for use in the shower and bath.

How long does the unit take to charge?

Before your first use, the Soniclear Petite should be charged for 12 hours. Allow 6-12 Hours for subsequent charges.

Are the Michael Todd replacement brush heads compatible with both the Petite and Elite soniclear models?

The Soniclear Petite Sonic Cleansing Brush is compatible with the Antimicrobial Face Brush Head, Antimicrobial Delicate Sensitive Brush Head, Antimicrobial Cashmere Brush Head and the Sonic Infuser Head. The Soniclear Petite is not compatible with the Antimicrobial Body Brush Head or the Pedi Attachment.

How often do you need to change your brush head on the Soniclear Elite and Petite?

The Soniclear Elite & Petite feature antimicrobial brush heads and it is recommended that you replace the brush heads every 6 months.

All Soniclear brush bristles, the base to which the bristles are attached, and the protective cap are treated during the manufacturing process with proprietary antimicrobial product protection - a soniclear exclusive - to reduce the growth of bacteria on the bristles by up to 99%. Safe, effective and long lasting, the antimicrobial product protection in Soniclear Brush Heads will not wash out or wear off for the normal life of the brush.

Antimicrobial product protection is not a substitute for good hygienic practices nor is it intended to protect the user from disease causing microorganisms. We recommend that you clean the Brush Heads with warm soapy water before and after each use and not share Brush Heads for sanitary reasons.

What is the difference between the Petite and Elite models?

The Soniclear Petite and the Soniclear Elite have many similarities as well as some differences. Both models have the patent-pending antimicrobial protected brushes that reduce the outgrowth of bacteria up to 99% on the bristles. Both models have 3 face speeds, are true state of the art sonic technology and are fully waterproof.

The Soniclear Elite is a full face and body cleansing brush with C-Boost technology (an additional pulsing frequency), comes with an additional brush head for the body and a limited 5-year warranty. The Soniclear Petite is a face cleansing brush and comes with a limited 3-year warranty.

What are the benefits of a sonic cleanser?

Michael Todd utilizes Sonic Technology which oscillates the brush bristles over 17,000 micro sweeps per minute to remove dead skin, makeup, dirt and oil better than hands alone.

What is the best way to clean the brush head?

The best way to clean the brush head is with warm soapy water. Put in charging stand to dry.

Can you use it Day and night, every day? Also, does this brush exfoliate or cleanse?

Soniclear not only cleanses the skin but also exfoliates at the same time. This type of physical exfoliation is gentle yet provides a deep cleanse. As far as how many times to use per day, the best practice is to start slow and gradually increase usage based on your skin's feedback. Cleansing up to one time per day is an ideal place to start. Some find it ideal to cleanse once a day while others find it ideal to cleanse twice daily.

Can this work with both 110W and 220W?

The Soniclear Petite is compatible with 110W.

Is this dual voltage?

This unit comes with a USB Charging Cable.

Is Soniclear compatible with other cleansing device brush heads?

Competitor brush heads are not compatible with the Soniclear Cleansing Brushes. Only the Michael Todd Soniclear anti-microbial brush heads will fit the Soniclear Elite and Soniclear Petite models.

How often do you have to change out the brush head?

We recommend replacing brush heads once in six months with regular use.

Does the Soniclear Petite have a low battery indicator lights to alert you when the unit needs to be charged?

Yes, the Soniclear Petite has a low battery indicator that signals when the unit needs to be recharged. When the Soniclear Petite needs to be charged, the red light will flash five times. If you keep trying to use the brush it will beep and not turn on and the red light will flash five times.

Aside from the Soniclear Elite having 6 speeds and the Soniclear Petite having 3, what are the speed comparisons and do they both have the same highest setting?

The Soniclear Elite and Soniclear Petite share the first same 3 speeds – low, medium and high.

The Soniclear Elite has 3 additional speeds in the C-Boost setting and is also compatible with the same 6 speeds for body.

What kind of soap should I use with this product?

We recommend starting out with a gentle cleanser of your choice. Keep in mind that Soniclear not only cleanses the skin but also exfoliate at the same time so we do not recommend a scrub to be used. Scrubs provide a mechanical physical exfoliation which you are already getting with the state-of-the art sonic technology in Soniclear.