

Plexaderm FAQs

Question: If not used every day...just once in a while, will the product stay fresh for long periods?

Answer: We recommend keeping Plexaderm capped between uses to maximize shelf-life.

Question: How long do the Plexaderm results last?

Answer: In a test when image analysis was used, temporary improvement continued to be seen for up to 8 hours. Plexaderm works best when applied to clean and dry skin. Allow at least 8-10 minutes for Plexaderm to set before applying anything over it.

Question: How much solution should I use for one application?

Answer: We still suggest using a drop about half the size of a pea, which should be enough to apply under both eyes. However, everyone's skin is different, so if you notice the effects to be too strong, simply reduce the amount of formula to a level that works best for you.

Question: What is the best time of day to apply Plexaderm?

Answer: Plexaderm can be used any time of day. Just make sure to wash and dry your skin thoroughly before applying Plexaderm.

Question: Why am I getting a white residue?

Answer: If you are getting a white residue around the application area it usually indicates that you have used too much product. Excess residue can be easily removed by gently tapping the area with a damp cloth or cotton ball.

Question: Can you apply makeup over this product?

Answer: When using additional cosmetics, water-based products work best. Try mixing 1/3 liquid foundation or concealer with 2/3 Plexaderm and apply with your fingertip. Allow the Plexaderm/foundation mixture to set for 10 minutes. All makeup brands are different so you may need to adjust the Plexaderm-to-foundation ratio until you get the desired results.

Question: Can I use a moisturizer with Plexaderm?

Answer: Plexaderm works best on its own. If you use a moisturizer, it should be applied at least 10-20 minutes prior to Plexaderm application. Water based moisturizers are recommended.

Question: Does Plexaderm work on other parts of the face and neck?

Answer: Yes, Plexaderm Rapid Reduction Cream Plus can be applied to all areas of the face and neck.

Question: Can Plexaderm be used on the sagging upper eye skin as well?

Answer: Caution should always be taken when using any beauty product around the eyes. That area is sensitive and we do not recommend applying Plexaderm on your eyelid.

Question: Does Plexaderm work on darker skin?

Answer: Yes, with proper application, Plexaderm works on all skin tones.

Question: Does Plexaderm contain Retinol?

Answer: Plexaderm does not contain Retinol.

Question: What are the ingredients in Plexaderm?

Answer: Plexaderm contains the following ingredients: Water (Aqua), Sodium Silicate, Magnesium Aluminum Silicate, Cellulose Gum, Acetyl Hexapeptide-8, Yellow 5 (CI 19140), Red 40 (CI 16035), Phenoxyethanol, Ethylhexylglycerin.

Question: Is Plexaderm absorbed by the skin or does it sit on the surface?

Answer: Plexaderm works by creating an invisible layer on the surface of your skin that temporarily reduces the appearance of under-eye bags and wrinkles.

Question: Will my problem areas get better over time?

Answer: Plexaderm results are temporary. After the product is washed off your skin should appear as it normally would without Plexaderm.

Question: How long does one bottle of product last?

Answer: A single bottle of Plexaderm usually lasts about 30 days when using the recommended amount under each eye daily.

Information provided by Plexaderm