

Clarisonic App

How do I connect to the Clarisonic app?

Download the app on Google Play or the Apple iTunes app store. Make sure that your Bluetooth setting is turned on in your mobile phone. Turn on your Mia Smart device. Once your device is discoverable in the "My Devices" section under the Bluetooth setting, select it. Open the app and tap "Pair My Device" on your phone. Hold down the power button to pair your phone with your Mia Smart. Your mobile will start searching for your Mia Smart and, once paired, the LED ring on the device will flash blue.

How do I customize my routine?

Select one of your active routines in the app. Choose "sync or personalize", scroll down to the step-by-step section on the routine and select a facial zone from the routine that you want to customize. Click into the drop down and you can adjust the length and intensity of each section to meet your skincare preferences. Once complete, sync the routine to your device.

What can I do through the app?

With the Clarisonic app you can:

- Register your device
- Learn how to use your device
- Get personalized skincare recommendations
- Set skincare goals
- Customize routines to reach your goals
- Track your skin's progress with selfie images throughout your routine journey
- Keep track of your products, change settings, and know when to charge
- Get routine alerts and brush head replacement reminders

What type of phone do I need to have to operate the Clarisonic app?

The app is currently only compatible with the iPhones and Androids.

How do I locate the Clarisonic app in the iTunes app store?

When you open the App Store on your iPhone, locate the "search" button on the bottom of the screen. Then enter "Clarisonic" in the search field and the app should pop up as the first option. Then click to download.

What devices does the Clarisonic app work with?

Currently, the app can only connect to Mia Smart.

How do I pair my device?

- Go to your "Settings" on your iPhone and ensure that the Bluetooth function is on.
- Open the app

- Hit the button that says "Pair Device"
- Hold down on the **power** button until the screen says that the pairing is successful

How many routines can I have active at one time?

You can have four active routines sync'd to your device at one time. However, you can only have one active routine per brush head or applicator.

How do I turn off the Soft Start feature?

Within the app, you can go into Device Settings and, under Product Shelf, turn off the Soft Start feature. We recommend using Soft Start if you are a new Clarisonic user so your skin can acclimate over the course of two weeks.

How do I know if I'm running my customized routine?

In the app, on the Dashboard, you can see which routines are marked as "active". To run the routine, attach the specific brush head or applicator that the routine runs with and turn on the device. Press the power button 3x until you are in Smart mode and the LED light above Smart turns **blue**.

Can I track a non-magnetic brush head usage through the app?

No the device will not track the usage of a legacy brush head. It can only track the usage of a magnetic brush head. If you have a new Sensitive brush head and a new Daily Radiance brush head you can track usage for each of those brush heads at the same time.