

SPECIAL EXTENDED WARRANTY

Exclusive

10 YEARS OF EXTENDED COVERAGE;
20 YEARS TOTAL

As a special offer, Bedding Industries of America (BIA) is thrilled to offer an additional 10-year extended warranty period above and beyond our normal 10- year warranty–
for a total of 20 years

Your **Saatva Memory Foam Hybrid Mattress** is made with the highest quality materials, and we stand behind them.

Please note, the average mattress **lasts 10 years** and it is normal for slight body impressions to form after this 10-year period.

However, should you find any workmanship-related issues with your **Saatva Memory Foam Hybrid Mattress** after this 10-year period, they will be covered.

saatva

Congratulations on your new Saatva mattress!

Here are some helpful tips to help you enjoy better sleep from night one:

Your new mattress needs time to break in

Every Saatva mattress is made-to-order and arrives at your room fresh from the factory. That means the high-quality materials may need a little bit of time to settle. You should notice your new mattress break in after a few days. You may even notice continued improvement for up to a month.

Your body may need time to adjust

If you've been sleeping on an old mattress for any period of time, your body likely got used to it. Think about how it feels to stand up straight after being hunched over for a long time. That's similar to what happens when you switch from an old, unsupportive mattress to one.

Also note that there might be slight natural body impressions on the surface of your new mattress as it acclimates to your body shape and sleep positions. We recommend rotating your new mattress after the first six months, then once a year thereafter, to help extend its lifespan by evenly distributing wear and pressure over time.

Minor tailoring imperfections are completely normal

While all Saatva mattresses are meticulously crafted, slight tailoring imperfections might be present. We can assure you that each mattress goes through a strict quality assurance process and these slight imperfections do not affect the quality, comfort, and longevity of your new Saatva. Carefully trim any excess threading with scissors and you're good to go.

Memory Foam Hybrid Mattress Warranty

Your new saatva mattress is covered by a **10-year Limited Manufacturer's Warranty** (the "Warranty") for the original owner's ("you", "your") ownership and use.

Our exclusive warranty gives you and your mattress plenty of time to acclimate to each other.

This mattress manufactured by BIA and meets or exceeds all Federal Laws concerning flammability including 16 CFR Part 1633. BIA shall not be liable for incidental or consequential damages which result through the use of this product. BIA reserves the right to substitute products or components of equal or better quality for repair or replacement of any product under this limited warranty.

Exclusive 10-year Limited Manufacturer's Warranty

Remember to keep your sales receipt as proof of purchase and **DO NOT REMOVE THE LAW TAG** from your mattress. Your receipt will serve as a means of establishing your warranty rights. In the event your mattress is deemed defective, the limited warranty would not be renewed or extended after repair or replacement of the original. **In the unlikely event that you ever have a problem with your mattress, please refer to the contact information on your purchase receipt to file a claim.**

We Stand Behind Our Warranty

- This limited warranty is made only to the original retail purchaser.
- This limited warranty does not cover comfort preference.
- This limited warranty does not cover used, secondhand, or distressed.
- This limited warranty does not cover normal wear and tear like cover pilling, physical abuse or damage to the structure and/or cover material, including but not limited to: burns, cuts, tears, liquid damage, or stains.
- Various components utilized for the comfort layers will settle and compress due to the individual user. This "settling" or compression is not a structural or design defect but is a normal, expected result. Compression of upholstery of 15% or less is NOT considered to be "sagging" of the mattress.
- Compression of upholstery is not covered under this limited warranty. Sagging occurs when the mattress has a depression of more than 15% or more of the original mattress height.
- Mattress handles are only to be used for positioning the mattress on the foundation. Never use the handles for lifting or carrying the mattress. Repair of handles, therefore, is not covered under this warranty.
- A Queen bed requires a frame with a center support in order to validate the warranty. This provides additional support needed to realize the bed's benefit for the entire warranty period.
- This limited warranty does not cover damage associated with an improper bed frame, foundation, or adjustable base. See above description of a proper bed frame.
- This limited warranty does not cover odors, mildew or mold occurring after use of the mattress.
- This limited warranty does not cover damage caused by other actions or events beyond Saatva's reasonable control.

NOTE FROM THE MANUFACTURER:

Mattresses conform to the Federal Flammability Standard known as 16 CFR Part 1633. Every FR Mattress is certified to be sold alone.

Please note: a FR Certified mattress may NOT be sold with a box spring or foundation that was not tested and certified for use under that particular mattress.