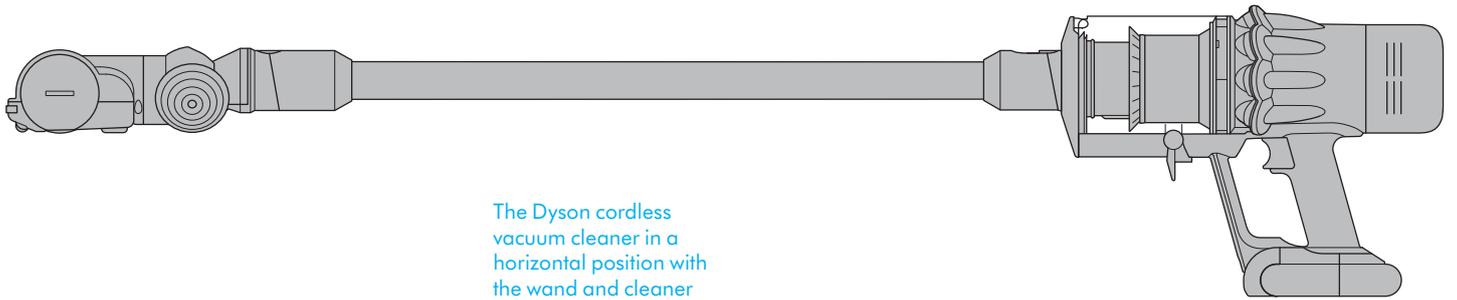


# v9

Dyson V9

## User manual



The Dyson cordless vacuum cleaner in a horizontal position with the wand and cleaner head attached.

## Contents

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In the box

Getting started

Charging your machine

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Clearing blockages from your Hair screw tool

Washing your filter

Cleaning your tools

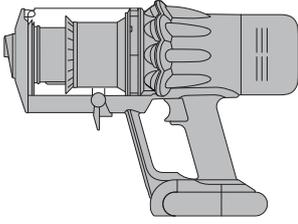
Looking after your machine

**dyson**

Dyson logo

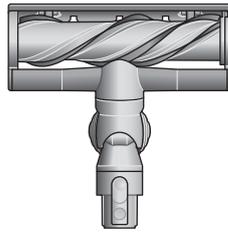
# In the box

Main body showing the handle and bin attached.



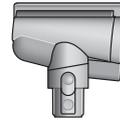
**Vacuum cleaner**

A brush bar located inside the cleaner head and a suction control slider located on the front.



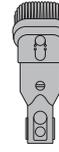
**Motorbar™ cleaner head**  
Detangling vanes automatically clear wrapped hair from the brush bar as you clean.

A small cleaner head with an angled body housing the motor and an electrical connector to attach directly to the machine.



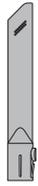
**Hair screw tool**  
Anti-tangle conical brush bar spirals hair off and into the bin. Motor-driven cleaning for smaller spaces.

This tool has a combination of brush head and crevice tool together in one unit. The brush head slides down the crevice tool when needed.

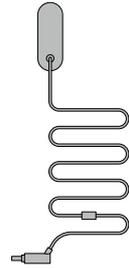


**Combination tool**  
Two tools in one – wide nozzle and brush, for quick switching between cleaning and dusting tasks around your home or car.

A long tool with an angled end.



**Crevice tool**  
Engineered for precise cleaning around tricky edges and into hard-to-reach narrow spaces.



The charger is a one piece unit with the plug, connector end and cable.

**Charger**  
Charges your vacuum with or without a dock.



**Wand**

Some tools may not be included.

You can buy additional tools at [www.dyson.com](http://www.dyson.com).

Pliable bristles and felt bumper strip on a narrow, tapered tool.



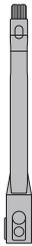
**Soft dusting brush**  
Enclosed in a skirt of soft nylon bristles for gentle, vacuum-assisted dusting of delicate objects and surfaces.

Stiff bristles on a wide head.



**Stubborn dirt brush**  
Stiff nylon bristles dislodge ground-in dirt from coarse carpets, high traffic areas and car interiors.

A long tool with an angled end with the addition of an extendable flexible section, extended using the button located at the brush end of the tool.



**Flexi crevice tool**  
Extends and bends. For hard-to-reach places around your home and car.

A long tool with an angled end and electrical connector end that powers LED lights when connected to the machine.



**Light pipe crevice tool**  
Crevice tool with LED lights lets you reach into dark, narrow spaces and see where you're cleaning.

The Awkward gap tool is long and slim, with a 22 degree twist, for cleaning tight gaps and hard-to-reach places.



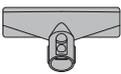
**Awkward gap tool**  
Long and narrow, with a 22° twist to clean car storage compartments, tight gaps and hard-to-reach places.

The Scratch-free dusting brush has a head made of soft bristles for cleaning delicate surfaces.



**Scratch-free dusting brush**  
Gentle on delicate surfaces. Self-cleaning – a rotating cuff keeps the soft bristles clear of dust.

A wide mouth tool with a lint edge.



**Mattress tool**  
Removes dust and dirt from mattresses and upholstery.

A flexible joint between the machine and the tool. It must be used in conjunction with a tool or cleaner head.



**Up-top adaptor**  
Twists into different positions and angles for easy high-reach cleaning.

A flexible hose engineered from tough wire and durable plastic.



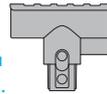
**Extension hose**  
Adds up to 24 inches of flexible reach to any tool attachment, to clean up high or down low in your home or car.

A jointed connector that creates a flexible joint between the machine and the tool. It must be used in conjunction with a tool or cleaner head.



**Low-reach adaptor**  
Bends to comfortably reach down low. Engineered to clean further under low furniture by adjusting the wand angle up to 90°.

A small cleaner head with a body housing the motor and an electrical connector to attach to the wand or directly to the machine.



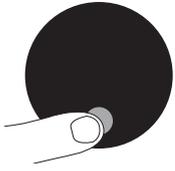
**Mini motorized tool**  
Motorized brush bar, concentrated in a smaller head to remove stubborn dirt from mattresses, upholstery and stairs.



**Wand clip**

# Getting started

Fully charge your machine before using for the first time.



## Power modes

Your machine has three power modes for different tasks. Change power modes quickly using a single button.



The screen showing the machine set to Eco mode with a full battery in green to show that this will give the longest battery life of the three modes.

## Eco mode

Maximum run time for longer cleans all around your home.



The screen shows the machine set to Med mode with a blue battery showing that this will give a medium length of battery life.

## Med mode

The optimum balance of power and run time.



The screen showing the machine set to Boost mode with a red battery to show that this will give the shortest battery life of the three modes.

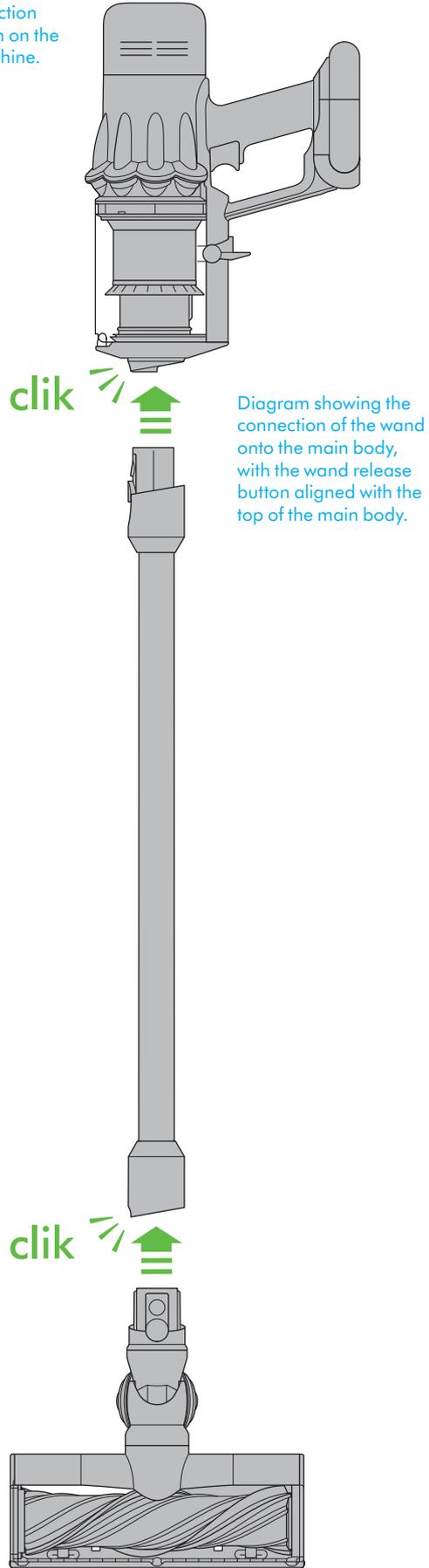
## Boost mode

Designed for intensive spot cleaning of ground-in dirt.

## Slim Fluffy™ cleaner head

Engineered for hard floors. Sucks up fine dust and large debris simultaneously.

Location of the Selection button on the screen on the filter end of the machine.



Arrow showing the end of the wand connecting to the cleaner head.

# Charging your machine

It's important to fully charge your new machine before using it for the first time, and after every clean. This is because the battery and monitoring system's algorithm 'learns' over time, and fully charging your machine helps it to more accurately calculate and display remaining run time.

Connect to charger either directly or in the dock.

The blue LEDs on either side of the battery will flash during charging.

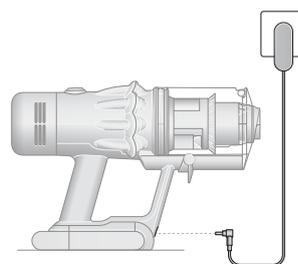
When the battery is fully charged, both LEDs will light for five seconds.

Your battery is fully charged when the display shows 100%.

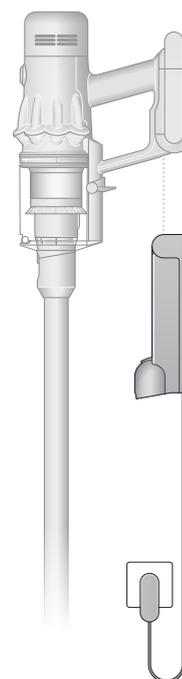
Your machine won't operate or charge if the ambient temperature is below 5°C (41°F). This is designed to protect both the motor and battery.

You can help prolong the battery life by leaving your machine to cool down before recharging.

The charger connected from the power supply using the wall dock.



The charger connected from the power supply directly into the front of the battery.



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# Caring for your floors

Check that the underside of the cleaner head or tool is clean and free from any objects that may cause damage.

Before vacuuming your flooring, rugs, and carpets, check the manufacturer's recommended cleaning instructions.

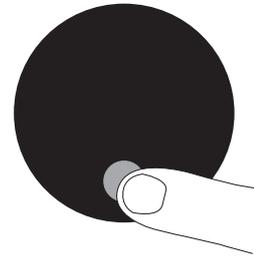
The brush bar on your machine can damage certain carpet types and floors. Some carpets will fuzz if a rotating brush bar is used when vacuuming. If this happens, we recommend vacuuming without the motorized floor tool and consulting with your flooring manufacturer.

# The LCD screen

The LCD screen shows current performance, including selected cleaning mode, remaining run time, filter maintenance and blockage reports.

## Settings menu

Control the settings on your machine using the button.  
To enter the settings menu, press and hold the button until the menu screen appears. Tap to scroll through the options available.



The Selection button on the screen being pressed.

For more information and support for your machine go online:  
[www.dyson.com/support](http://www.dyson.com/support)

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## Change language

To change the language on your screen, press the button and hold until the language list appears. Release the button.

Tap the button to scroll through the language list to your preferred language. Press and hold the button until the countdown ends.

A green tick will appear on the screen to show your language selection is complete.

To cancel your selection, release the button during the countdown.



Two screens, the first with the language list and then the tick screen to show that the language has been successfully changed.

---

## Change alert settings

You can turn the alert motor pulse off. Your motor will no longer pulse but run time alert information will continue to be displayed on the LCD screen when your machine needs your attention.

Turning off alerts will not turn off the blockage alert pulsing. This is to ensure you clear any blockages, preventing damage to your machine.

Tap to scroll through the settings menu. Select the 'Alerts' option.

Scroll to select on or off. Hold the button until the countdown ends and a tick appears on the screen. To cancel your selection, release the button during the countdown

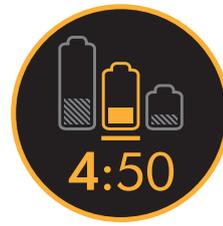


The screen with an amber warning triangle to demonstrate an alert.

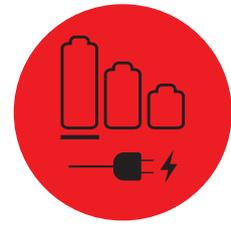
### Run time countdown

When the battery needs charging, your machine will pulse three times and a low run time icon will appear on the screen.

When your battery is empty, a red warning icon will appear on the screen.



The screen with a battery time remaining shown as a number and as a half filled battery.



A red screen with an icon with a plug being connected to the power supply. This demonstrates the battery is empty and needs charging.

### Battery health

To get the best performance and life from your battery, use Eco or Med mode.



The battery health is shown on the batteries on the screen.

### Alerts

The alerts you might see are:

Filter – the filter isn't fitted correctly, or needs cleaning.

Blockage – your machine has a blockage that needs removing.

Alert icon with "Fully charge before first use" wording.



Alert icon with "Airways blocked" wording.

Alert icon with "Filter not sealed" wording.



Alert icon with "Filter needs cleaning" wording.

### Exit settings menu

To exit the settings menu. Tap to scroll through the selection menu. Select "Exit menu."



Screen with Exit menu wording and return icon.

# Emptying your bin

Empty as soon as the dirt reaches the MAX level – don't overfill. Using your machine when the dirt is above the MAX line may affect the performance and require more frequent filter washing.

## Remove your wand

Press the red wand release button, on the top of the wand, and pull the wand away from the bin.

## Release the dirt

Hold the machine over the bin, pointing downwards.

Firmly push the red bin release button. The bin will slide down, cleaning the shroud as it goes, and the bin base will open.

The bin base won't open if the red bin release button isn't pushed down all the way.

## Minimize dust contact

Cover your bin tightly in a dust proof bag while you empty. Remove the bin carefully, seal the bag tightly and dispose.

## Close your bin

Push the bin base upwards until the bin and bin base click into place.

The MAX mark on the bin of the machine, showing that the dirt should not be filled over the MAX mark when the machine is at the angle of normal use.

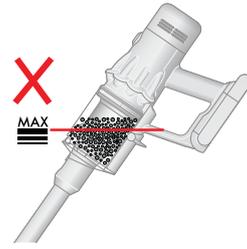
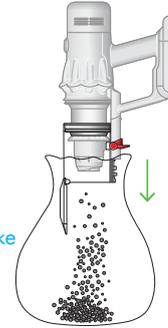
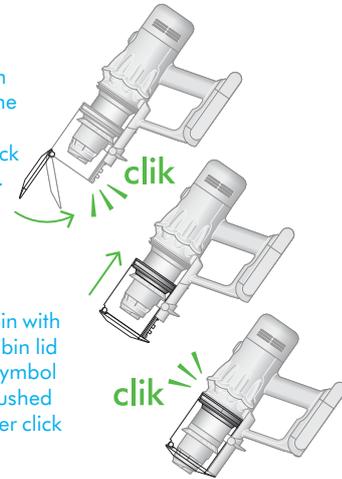


Illustration of the bin being emptied into a bag with images demonstrating to take care not to press the trigger when emptying the bin.



The bin lid closing with an audible click and the bin being pushed upwards with another click once it is fully in place.



Two images of the bin with arrows showing the bin lid closing and a click symbol and the bin being pushed upwards with another click symbol.

# Cleaning your bin

## Remove your bin

If it is necessary to clean your bin, empty it as shown in the "Emptying your bin" section.

Press the red button located on the bin runner to release the bin and slide your bin off the runner.

Only clean your bin with a damp cloth.

Make sure that the bin and seals are completely dry before replacing.

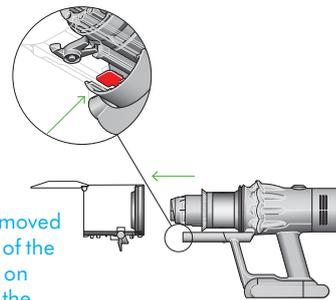
## Refit your bin

Insert the spine on to the bin runner.

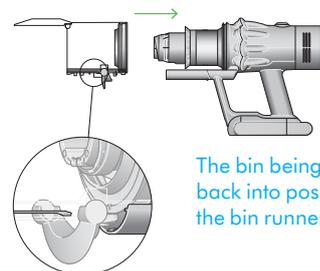
Close your bin by pushing the bin base upwards until the bin and bin base click into place.

Your bin isn't dishwasher safe and the use of detergents, polishes or air fresheners to clean your bin isn't recommended, as it may damage your machine.

The bin being removed and the location of the bin release lever on the underside of the bin runner.



The bin being pushed back into position on the bin runner.



# Clearing blockages



Disconnect your machine from the charger before looking for blockages. Be careful not to touch the trigger and be aware of sharp objects.

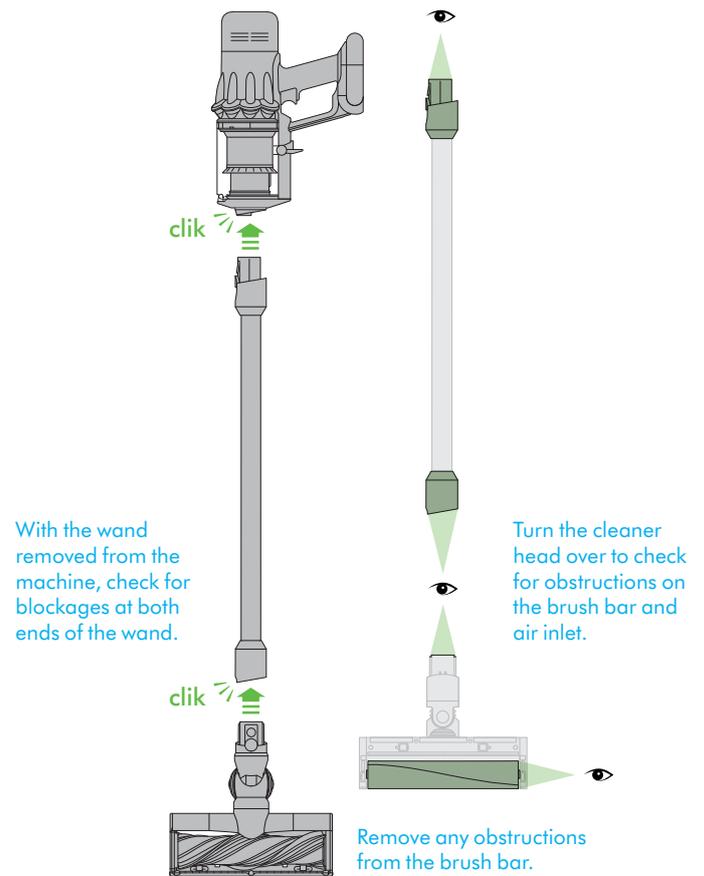
Leave your machine to cool down before looking for blockages.

Don't use your machine when looking for blockages as this could cause injury.

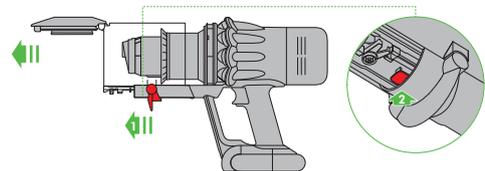
If your machine detects a blockage, the motor will pulse six times. You won't be able to use your machine until the blockage has been cleared.

If you try to use your machine when the motor is pulsing, it will automatically cut out.

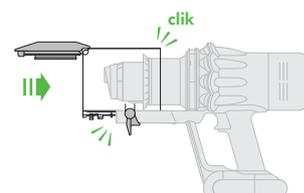
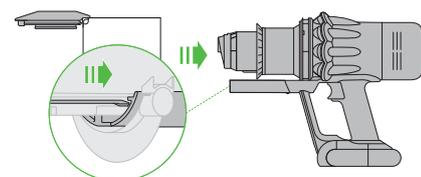
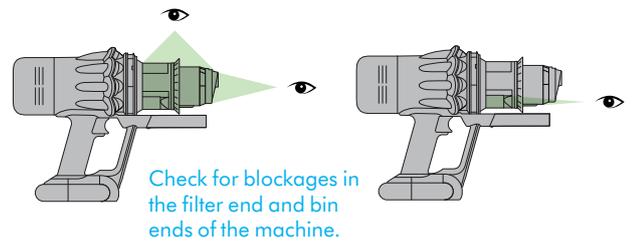
Leave your machine to cool down before looking for blockages and, for your safety, take care not to touch the trigger.



The bin being removed and the location of the bin release lever on the underside of the bin runner.



With the bin removed, check for blockages, paying particular attention to the air inlet, located at on the right-hand side of the machine just below the point where the bin joins the main body of the machine.



# Clearing obstructions from your Motorbar™ cleaner head

Your Motorbar™ cleaner head doesn't have a washable brush bar. To maintain optimum performance, check your brush bar regularly and clear any obstructions.

Make sure your machine is disconnected from the charger and take care not to touch the trigger.



## Remove your brush bar

Don't put any part of your machine in a dishwasher or use detergents, polishes or air fresheners.

Press the cleaner head release button on the end of the wand. Place the cleaner head upside down.

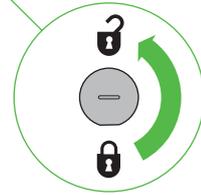
Use a coin to unlock the end cap.

Twist the end cap and remove it from your brush bar. Don't wash the end cap.

Slide your brush bar out of the cleaner head.



The removal of the brush bars showing the lock in a horizontal position and the unlock symbol in the 6 o'clock position and the lock symbol in the 12 o'clock position.



## Look for obstructions

Clear any debris from your brush bar.

Check inside the cleaner head and remove any debris or blockages.

Your Motorbar™ cleaner head and brush bar aren't washable. Wipe over with a damp lint-free cloth.

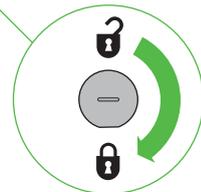
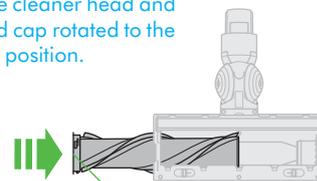
## Replace your brush bar

Push the end cap back on to your brush bar and slide it back into the cleaner head.

Turn the end cap clockwise into the locked position.

Your cleaner head isn't washable and should only be wiped over with a damp lint-free cloth.

The brush bar reinserted into the cleaner head and the end cap rotated to the locked position.



# Clearing blockages from your Hair screw tool

Your Hair screw tool doesn't have a washable brush bar. To maintain optimum performance, check your brush bar regularly and clear any obstructions.

Make sure your machine is disconnected from the charger and take care not to touch the trigger.

## Remove the cover and brush bar

Remove the Hair screw tool from the wand or machine.

Push the base plate open. Press the red lever down to release the cleaner head cover.

Pull the cleaner head cover off the main body of the tool.

## Look for obstructions

Pull your brush bar firmly to remove it from the main body.

Check and remove any obstructions from all three parts of your Hair screw tool.

Your Hair screw tool isn't washable. Wipe over with a damp lint-free cloth.

Don't put any part of your machine in a dishwasher or use detergents, polishes or air fresheners.

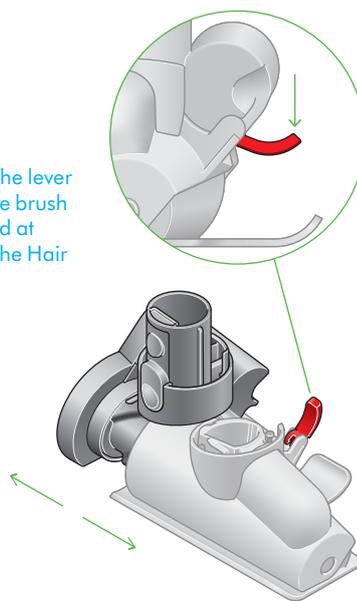
## Reassemble Hair screw tool

Put your brush bar back into position and press firmly until it clicks back into position.

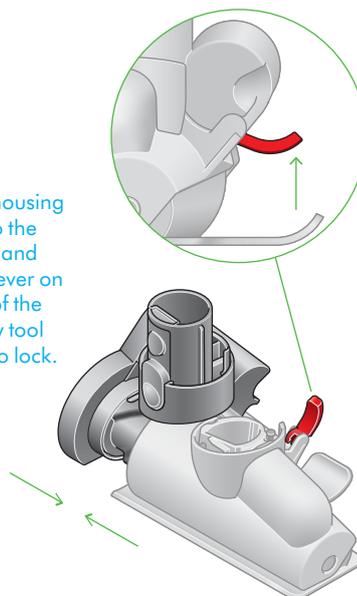
Check the red locking lever is in the unlocked position. Align the cleaner head cover with the guide on the main body. Push it down until it clicks into position.

Push the red locking lever up until it clicks into position and push the base plate back into place.

Location of the lever to release the brush bar is located at the back of the Hair screw tool.



Slide the housing back on to the brush bar and push the lever on the back of the Hair screw tool upwards to lock.



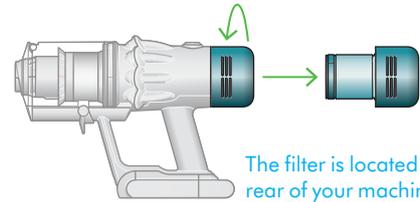
# Washing your filter

For more information and support for your machine go online:  
[www.dyson.com/support](http://www.dyson.com/support)

Wash your filter at least once a month to maintain optimum suction power.

## Twist off your filter

Twist your filter counter-clockwise and pull it away from your machine.



## Tap your filter

Before washing your filter, tap it gently over a bin to remove any loose dust and debris.



## Wash your filter

Wash with warm, running tap water – gently rubbing your filter with your fingers to remove the dirt.

Filter held in upright position, with the wider end in the palm of a hand. Water running from a tap into the narrower end.



Filter with hand over the open end with arrows showing a shaking motion.



## Fill and shake

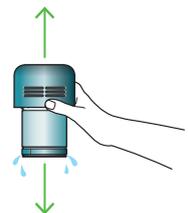
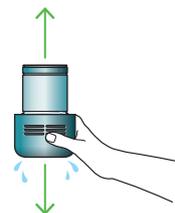
Place your hand over one end of your filter.

Fill the filter with warm tap water.

Place your hand over the open end of the filter and shake it firmly to remove trapped dirt and debris.

Repeat these steps until the water runs clear.

A hand holding the filter with the narrow end pointing downwards with droplets of water being shaken from the filter and again, with the end pointing downwards shaking water out.



## Dry your filter

Leave your filter to dry for at least 24 hours in a well-ventilated, warm place.

Don't dry your filter in a tumble dryer, microwave or near a naked flame.

Important: your filter must be completely dry before you put it back into the machine. Your machine could be damaged if used with a damp filter.

The filter is left to dry with the pleated filter end facing upwards.



# Cleaning your tools

Don't put any part of your machine in a dishwasher or use detergents, polishes or air fresheners.

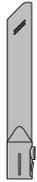
Wipe with a damp, lint-free cloth, without touching the connector end.

Make sure your tools are completely dry before using.



This tool has a combination of brush head and crevice tool together in one unit. The brush head slides down the crevice tool when needed.

**Combination tool**



A long tool with an angled end.

**Crevice tool**



A flexible hose engineered from tough wire and durable plastic.

**Extension hose**



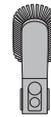
A long tool with an angled end and electrical connector end that powers LED lights when connected to the machine.

**Light pipe crevice tool**



A jointed connector that creates a flexible joint between the machine and the tool. It must be used in conjunction with a tool or cleaner head.

**Low-reach adaptor**



Pliable bristles and felt bumper strip on a narrow, tapered tool.

**Soft dusting brush**

Stiff bristles on a wide head.



**Stubborn dirt brush**

A flexible joint between the machine and the tool. It must be used in conjunction with a tool or cleaner head.



**Up-top adaptor**

A wide mouth tool with a lint edge.



**Mattress tool**

The Awkward gap tool is long and slim, with a 22 degree twist, for cleaning tight gaps and hard-to-reach places.



**Awkward gap tool**

The Scratch-free dusting brush has a head made of soft bristles for cleaning delicate surfaces.



**Scratch-free dusting brush**

# Looking after your machine

To always get the best performance from your machine, it's important to clean it regularly and check for blockages.

## **Look after your machine**

If your machine is dusty, wipe with a damp lint-free cloth.

Check for blockages in the cleaner head, tools and main body of your machine.

Wash your filter regularly and leave to dry completely.

Don't use detergents or polishes to clean your machine.

## **Look after your battery**

To get the best performance and life from your battery, use Eco or Med mode.

Your machine won't operate or charge if the ambient temperature is below 5°C (41°F).

This is designed to protect both the motor and battery.

## **Look after your battery**

To get the best performance and life from your battery, use Eco or Med mode.

Your machine won't operate or charge if the ambient temperature is below 5°C (41°F).

This is designed to protect both the motor and battery.

## **Your serial numbers**

The serial number is printed on the back of the battery pack at the base of the handle. Remove the battery to reveal the serial number inside the machine's handle.

You can register your machine using the serial number found on the bottom of your machine.