

## General Product FAQs

**Q: What is the Airi™ Voice Controlled Fan?**

A: It's a smart fan that lets you control airflow, speed, timer, and more using voice commands, touch controls, or a remote.

**Q: How do I activate voice control?**

A: Simply say “**Hello Airi™**” to wake the fan, then give your command. **Note:** We include a separate command insert to keep handy if you ever need (or forget) a command.

**Q: What can I control with my voice?**

A: You can control power, wind speed, oscillation, timer, volume, and display settings.

**Q: Do I need Wi-Fi or an app to use it?**

A: No—everything works offline using built-in voice commands.

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## Features & Functionality

**Q: How many speed settings does the fan have?**

A: Three speeds: Low, Medium, and High.

**Q: Does the fan oscillate?**

A: Yes, it offers **60° oscillation** for wider airflow coverage.

**Q: Can I set a timer?**

A: Yes, the timer can be set from **1 to 24 hours** in 1-hour increments.

**Q: Does the display stay on all the time?**

A: No, the LED display automatically turns off after inactivity to maintain a clean look.

**Q: Can I adjust the height and angle?**

A: Yes, the fan has adjustable height (approx. 34.6"–42.5") and tilt control.

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## Usage & Controls

**Q: What control options are available?**

A: You can control the fan via voice commands, touch controls, or the included remote.

**Q: How far should I be for voice commands to work?**

A: For best results, stand within **3–6 feet** and speak clearly.

**Q: What happens if the fan doesn't hear me?**

A: Reduce background noise and repeat "Hello Airi™" before giving a command.

**Q: Does the fan go to sleep?**

A: Yes, it enters sleep mode after inactivity and can be reactivated with "Hello Airi™."

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## **Setup & Maintenance**

**Q: Is assembly required?**

A: Yes, minimal assembly is required (attach base, pole, and fan head).

**Q: How do I clean the fan?**

A: Use a soft cloth with mild cleaner. Avoid harsh chemicals or submerging in water.

**Q: How do I replace the remote battery?**

A: Slide out the battery tray, replace with a compatible coin battery, and slide it back in.

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## **Troubleshooting**

**Q: Why won't the fan turn on?**

A: Check the power connection, outlet, and ensure the power button has been pressed.

**Q: Why isn't voice control working?**

A: Make sure the fan is on, say "Hello Airi™," and reduce background noise.

**Q: Why isn't the remote working?**

A: Replace the battery and ensure there are no obstructions.

**Q: Why did the display turn off?**

A: This is normal—the display auto-shuts off after a few minutes of inactivity.

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## **Safety & Warranty**

**Q: Is the fan safe to use around children?**

A: It's not a toy—keep it out of reach of children and avoid touching moving blades.

**Q: Can I use it near water?**

A: No, avoid using the fan near water or in high-humidity environments.

**Q: Is my Fan covered under warranty?**

A: Yes. Limitless Innovations provides a limited warranty covering defects in materials and workmanship. The duration and terms may vary by region or retailer, so check your product packaging or [LimitlessInnovations.com](http://LimitlessInnovations.com) for full warranty details.

**Q: How do I contact Limitless Innovations for support or warranty service?**

A: You can reach the Limitless Innovations Support Team through:

- Email: [Support@LimitlessInnovations.com](mailto:Support@LimitlessInnovations.com)
- Phone: (855) 843-4828
- Website: [limitlessinnovations.com/support](http://limitlessinnovations.com/support)

Our team is available to assist with troubleshooting, warranty claims, replacement inquiries, and provide general product information.