

Little Giant Warranty Terms and Conditions

Note: Different ladder models have different warranty period. To find the duration of the warranty for your particular ladder, check the NOTICE label on your ladder, view your product's webpage or contact our Customer Experience Team. You can register your product by clicking the button below or by calling our Customer Experience Team at 800-542-9464.

Little Giant Ladder Systems warrants each new product to the original purchaser thereof, to be free from defects in workmanship and materials when operated under normal conditions and maintained properly. This warranty covers all parts of the product, and shall be in lieu of any other warranty, expressed or implied, including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose.

In the unlikely event that within the warranty period from the date of the original purchase, there is a problem caused by defects in either workmanship or materials, Little Giant Ladder Systems will repair or replace, at its option and without cost to the original purchaser. All freight to and from the factory is to be paid by the customer. If a replacement is necessary and your product is no longer available, a comparable product will be substituted.

The liability of Little Giant Ladder Systems under this warranty shall be limited solely to the repair or replacement of the product within the warranty period. Little Giant Ladder Systems shall not be liable, under any circumstances, for consequential or incidental damages, including, but not limited to, personal injury or labor costs. Some states do not allow the exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

Under no circumstances will Little Giant Ladder Systems be responsible for any expense in connection with any repairs made by anyone other than the factory or authorized service provider, unless such repairs have been specifically authorized in writing by Little Giant Ladder Systems. This warranty applies only to North America. For Australia/New Zealand warranty information, please contact your distributor. Manufacturing specifications are subject to change without notice.