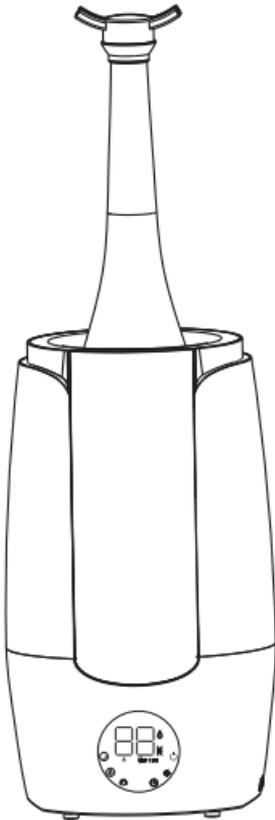


# Airvana

## Ultrasonic Humidifier

Owner's Manual



English

**Models:**

**AV200HUM  
AV200HUM-SG  
AV200HUM-B  
AV200HUM-W  
AV200HUM-G**

Form #AV200HUM

20220422

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# Safety Warnings

## READ AND SAVE THESE INSTRUCTIONS!

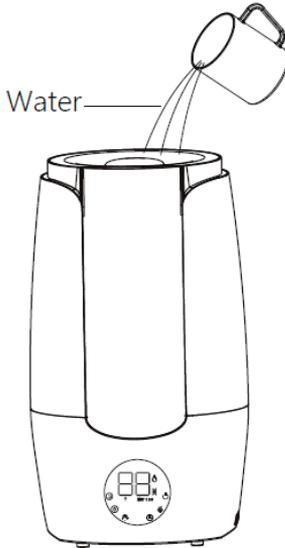
### **Important Safety Instructions: Read all instructions before using this humidifier.**

- This humidifier may not work properly on an uneven surface. ALWAYS place this humidifier on a firm, level, and water resistant surface.
- ALWAYS place the humidifier at least six inches away from walls, heat sources, and electrical appliances such as stoves, radiators, or heaters.
- ALWAYS place the humidifier in an area that is out of the reach of children.
- Before using the humidifier, extend the cord and inspect for any signs of damage. DO NOT use the product if the cord has been damaged.
- This product has a polarized plug (one blade is wider than the other) as a safety feature. This plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. DO NOT attempt to defeat or override this safety feature.
- ALWAYS UNPLUG AND EMPTY the humidifier when it is not in operation or while it is being cleaned.
- Use only fresh, clean tap water when filling the tank. DO NOT use hot water.
- You should never leave the humidifier unattended in a closed room. Always leave a door partially open.
- This device complies with part 18 of the FCC Rules.
- DO NOT add detergents, chemical solutions or medications.
- DO NOT touch water in water tank or components in water when unit is turned on.
- DO NOT turn on without water in water tank.
- ALWAYS lift the humidifier by the base, DO NOT lift by the tank.
- DO NOT clean with detergents or chemical solutions.
- For indoor use only.
- Keep away from children under the age of 8 unless supervised by an adult.

# Initial Set Up

1. Remove the humidifier from packaging and place on a sturdy, flat surface.
2. Unravel and straighten the cord before use.
3. Remove the top cover from the humidifier.
4. Add fresh, clean tap water to tank **FIGURE 1**
5. Reattach top cover.

**WARNING:** Never fill the humidifier with hot water.



**FIGURE 1**

# Operation

**Power ON:** Follow the *initial setup* instructions. Plug humidifier into wall outlet. On humidifier, press power switch to ON. Humidifier will beep and light up as indication that it is working. Current humidity will automatically display.

**Power OFF:** On humidifier, press power switch to OFF. Humidifier will beep as indication. Empty water tank.

**Refill Water Tank:** See *initial setup* for instructions on refilling water tank.

**Auto Shut-Off:** When humidifier is empty, unit will automatically shut off and a light will flash, indicating humidifier needs to be refilled. Turn off and unplug humidifier before refilling tank. See *initial setup* for instructions on refilling water tank.

**Essential Oil Tray:** We recommend adding a few drops of your favorite essential oil to the tray for an aromatherapy experience.

**Extension Wand:** Amplify your humidifier's reach and capabilities with the extension wand and dual-port nozzle. See *Extension Wand Installation* for instructions on how to use the extender.



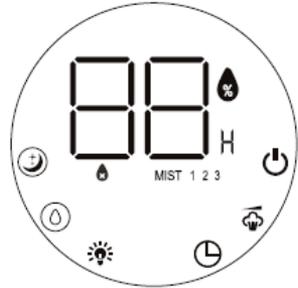
# Control Panel



**Sleep Mode:** Press once to turn off the display lights and run the humidifier on low mist. Press again to turn off sleep mode.



**Humidity Level:** Humidity can be adjusted between 40%-75% RH (relative humidity). To set desired humidity level, press the button. Humidity level will increase by 5% each time button is pressed. For continuous humidity, press the button until "CO" appears. Once desired humidity level displays, the humidity will blink four times to signal humidity level is set. If desired humidity is less than current humidity, humidifier will go into sleep mode. If desired humidity is higher than current humidity, humidify function will work.



Digital Touch Panel



**Accent Light:** Press once to turn on the accent light. There are seven colors to choose from. Press through the options to turn off the accent light.



**Timer:** Press button to set timer. By default timer will start at "CO" for continuous. Timer will then increase by one hour each time button is pressed, up to 12 hours. Once desired timer displays, the timer will blink four times to signal timer is set. Unit will automatically shut off after time runs out. Turn off and unplug dehumidifier before refilling. See *initial setup* for instructions on refilling water tank.



**Mist Output:** Press once for low speed, twice for medium speed and three times for high speed.



**Power Button:** Press button to power humidifier on or off.

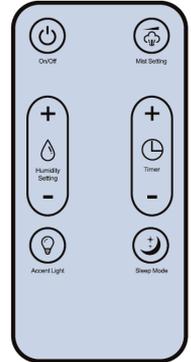


**Out of Water:** Fill the tank with water to continue use.

# Remote Control

## Using the Remote:

Your remote comes with a battery installed and does not need to be programmed. Before using your remote for the first time, you must take out the pull tab. To use remote, make sure to point it at the front of the unit. The remote will not work when pointed to the backside of the unit.



**Sleep Mode:** Press once to turn off the display lights and run the humidifier on low mist. Press again to turn off sleep mode.



**Humidity Level:** Humidity can be adjusted between 40%-75% RH (relative humidity). Press the + to increase the desired humidity by 5% each time button is pressed. Press the - to decrease the desired humidity by 5% each time button is pressed. Once desired humidity level displays, the humidity will blink four times to signal humidity level is set.



**Accent Light:** Press once to turn on the accent light. There are seven colors to choose from. Press through the options to turn off the accent light.



**Timer:** Timer can be set between 1 - 12 hours. Press the + to increase the timer by 1 hour each time button is pressed. Press the - to decrease the timer by 1 hour each time button is pressed. By default timer will start at "CO" for continuous. Once desired timer displays, the timer will blink four times to signal timer is set.



**Mist Output:** Press once for low speed, twice for medium speed and three times for high speed.



**Power Button:** Press button to power humidifier on or off.

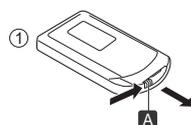
# Remote Control

## Replacing the Remote Battery:

It is recommended to replace the battery when the product takes a long time to respond or stops responding when the buttons are pressed.

1. Turn over remote control. Press tab A toward the right and pull.
2. Pull out battery holder B and replace the battery. Only use the specified battery type (Lithium Button Cell Battery CR2025). The battery must be installed with the positive side facing up.
3. Insert battery holder B back into remote.

**Note:** Do not apply excessive force to battery holder. Remove battery when not using for an extended period of time. When disposing of used battery, please use the correct method of disposal.



### WARNING



**Keep the lithium battery out of reach of small children.**

Small children may accidentally swallow it.  
If swallowed, call your doctor immediately.

# Extension Wand

## Extension Wand Installation:

Amplify your humidifier's reach and capabilities with the optional extension wand and dual-port nozzle. Follow these steps to use the extension wand correctly:

1. Turn off humidifier and unplug from wall outlet.
2. Take the dual-port nozzle and attach it to the upper part of the extension tube. **STEP A**
3. Turn the upper tube clockwise to connect it to the bottom portion of the extension tube. **STEP B**
4. Press the extension tube to the top cover of the humidifier to establish the extension wand. **STEP C**
5. Make sure the extension wand is securely attached to the humidifier. **STEP D/FIGURE 2**

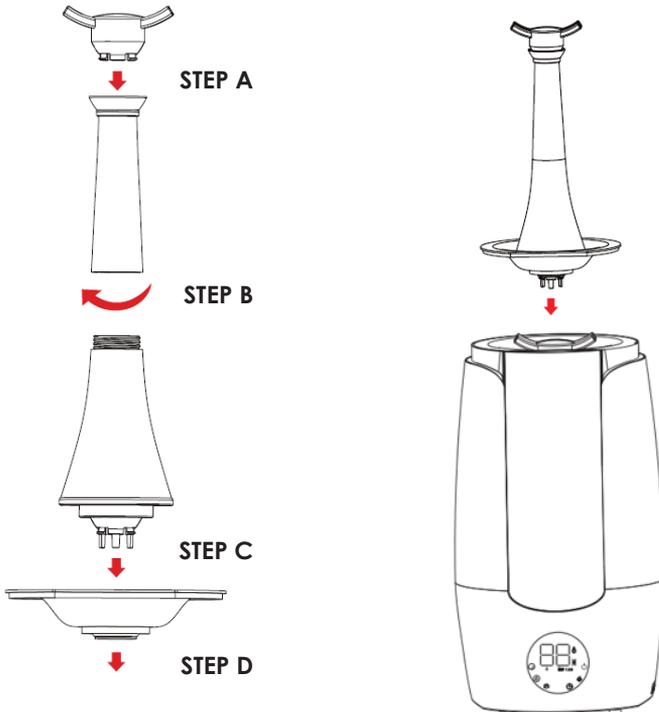


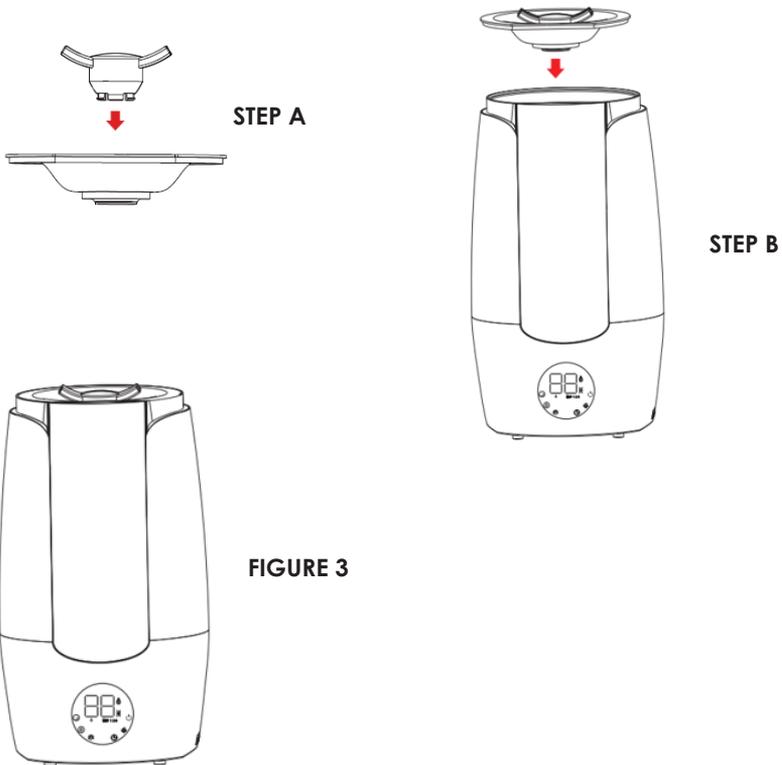
FIGURE 2

# Dual-Port Nozzle

## Dual-Port Nozzle Installation:

For a closer mist, your humidifier can run with only the dual-port nozzle. Follow these steps to use the dual-port nozzle correctly:

1. Turn off humidifier and unplug from wall outlet.
2. Take the dual-port nozzle and attach it to the top cover of the humidifier. **STEP A**
3. Place the cover on top of the humidifier. **STEP B/FIGURE 3**



# Maintenance

**Note: ALWAYS** unplug the humidifier from electrical outlet before cleaning. **NEVER** allow water to sit in water tank when not in use.

**Note:** Hard water can cause calcium and magnesium to build up in a "white powder" on base of unit, transducer and inner surface of water tank. Overtime, this can cause humidifier to stop working properly. **Note:** It is recommended to clean the humidifier daily, and clean the water purifying cartridge every 1-3 months, depending on water hardness. **Note:** Humidifier should be emptied and cleaned before storage.

## Daily Maintenance:

It is recommended to refill humidifier with water every day to avoid odor from sitting water and hard water build up.

1. Turn off humidifier and unplug from wall outlet.
2. Remove top cover.
3. Grab handle and lift water tank out of the unit. Drain any water into a sink or tub. Shake water tank gently to remove any remaining water.
4. Rinse water tank thoroughly with water, empty, and wipe with a dry, soft cloth.
5. Wipe humidifier base with a dry cloth if necessary.
6. Refill water tank as directed under *initial setup* and resume use.

## Cleaning the Unit:

Hard water can cause calcium and magnesium to build up on base of unit in the form of white powder. Clean as often as needed.

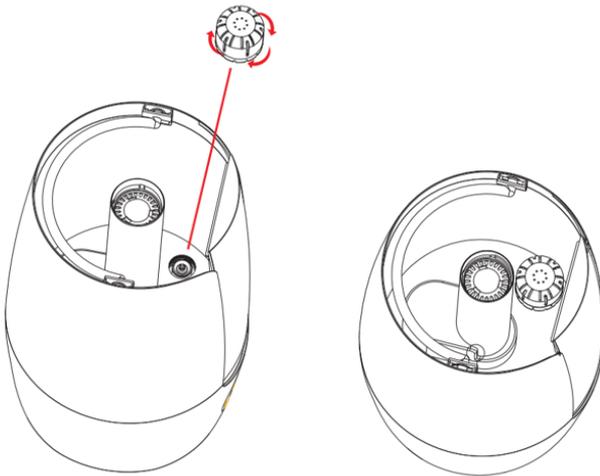
1. Wipe off surface and base of humidifier. For best results, use a microfiber cloth.
2. Rinse surface and base with clean water.

# Maintenance

## Cleaning the Water Purifying Cartridge:

It is recommended to clean the water purifying cartridge every 1-3 months, depending on the water hardness.

1. Turn off humidifier and unplug from wall outlet.
2. Remove top cover.
3. Grab handle and lift water tank out of the unit and empty.
4. Unscrew the water purifying cartridge from the tank (**FIGURE 4**)
5. Submerge cartridge in white vinegar for 10 minutes.
6. Remove cartridge from white vinegar. Shake several times to remove any remaining solution. Rinse with clean water.
7. Wipe off remaining water with a dry, clean cloth.
8. Screw the cartridge back into place, refill water tank as directed under *initial setup* and resume use. (**FIGURE 4**)



**FIGURE 4**

# Maintenance

## Cleaning the Aroma Port:

It is recommended to clean the aroma port and pad after every essential oil use.

1. Turn off humidifier and unplug from wall outlet.
2. Press in on aroma port to release the tray. **(FIGURE 5)**
3. Remove the aroma pad, rinse it out or replace with a new one.
4. Use a damp, soft cloth to clean the inside of the tray.
5. Allow both the tray and the pad to air dry.
6. Insert pad into tray, laying flat, and return tray to humidifier.



**FIGURE 5**

## End of Season Storage:

When putting humidifier in storage at the end of the season, it is important to thoroughly clean and dry unit to avoid odor and calcium and magnesium build up.

1. Follow the instructions for cleaning filter, transducer and unit before storing humidifier at the end of the season.
2. Ensure all parts are completely dry before storing humidifier.
3. Store humidifier in a cool, dry place.
4. Never store the humidifier with water in the tank.

# Troubleshooting

**Problem:** Excessive noise

**Solution:**

1. The water tank is not attached correctly. Properly secure water tank to base of unit.
2. The humidifier is on an unstable surface. Place humidifier on a sturdy, flat surface.
3. The water tank does not have enough water. Fill water tank with water. See initial setup.

**Problem:** Humidifier not working

**Solution:**

1. The humidifier is not connected to power. Plug humidifier into a wall outlet and press the power button.
2. The water tank does not have enough water. Fill water tank with water. See initial setup.
3. The water tank has too much water. Remove excess water from tank.

**Problem:** Abnormal mist smell

**Solution:**

1. The unit is new. Remove tank cover and let water tank air out for 12 hours in a dry, cool space.
2. The water is dirty or has been sitting in unit too long. Clean water tank and add fresh, clean water. See *maintenance instructions*.

**Problem:** Not enough mist coming from humidifier

**Solution:**

1. There is too much calcium and magnesium build-up. Clean the water purifying cartridge and unit. See *maintenance instructions*.
2. Water is dirty or has been sitting in unit too long. Clean water tank and add fresh, clean water. See *initial setup*.

# Customer Support

If you need any assistance with setup, operation, or parts for your new Airvana® Humidifier, please call us. Our technical support staff is ready to help!

**USA/Canada: 888-704-2112**

**Email: [info@airvanaair.com](mailto:info@airvanaair.com)**

Hours of operation are from 8:00 AM to 6:00 PM EST.

You may also contact us online at:

**[www.airvanaair.com](http://www.airvanaair.com)**

# Warranty

Airvana® makes the following warranty to the original residential user or consumer purchaser of the ultrasonic humidifier: If any part of The ultrasonic humidifier fails during the first (1) year from the date of purchase due to a defect in material or workmanship, we will provide a replacement part free of charge. If no replacement part can be provided, we will replace your humidifier.

IF THE ORIGINAL RESIDENTIAL USER OR CONSUMER PURCHASER CEASES TO OWN THE ULTRASONIC HUMIDIFIER, THIS WARRANTY AND ANY IMPLIED WARRANTY WHICH THEN REMAINS IN EFFECT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE VOIDED. THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. THE DURATION OF ANY IMPLIED WARRANTY, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS EXPRESSLY LIMITED TO THE PERIOD OF THE EXPRESS WARRANTY SET FORTH ABOVE.

This warranty is voided if your ultrasonic humidifier is not purchased and used in the USA or Canada. This warranty excludes and does not cover defects, malfunctions, or failures of the humidifier which were caused by repairs by persons not authorized by us, use of parts, or accessories not authorized by us, mishandling, modifications, or damage to the humidifier while in your possession, or unreasonable use, including failure to provide reasonable and necessary maintenance. This warranty does not cover humidifiers used in commercial applications. There are no express or implied warranties as to commercial purchasers or users.

# Warranty

IN NO EVENT SHALL AIRVANA COMPANY BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE HUMIDIFIER. YOUR SOLE REMEDY WILL BE REPAIR OR REPLACEMENT AS PROVIDED ABOVE. SOME AMERICAN STATES AND CANADIAN PROVINCES DO NOT ALLOW:

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