

## ChargeHub+ Wireless and USB Charger FAQ's

- Q.** Does the unit have an on/off switch so that power is not drained with when not in use?  
**A.** No, there is not a Power On/Off Switch.
- Q.** How many devices can I charge at once with the ChargeHub+?  
**A.** The ChargeHub+ can charge up to 3 devices at once using the Wireless Charging Pad and 1 USB Port, as well as the extra USB Port located on the included 18W Power Adapter.
- Q.** How fast will my device charge when using the wireless charging pad?  
**A.** The wireless charging pad on the ChargeHub+ is equipped with 10W of power. It can also deliver 7.5W or 5W of power based on the device's wireless capabilities to ensure an optimal charge.
- Q.** Will my devices charge slower if I am charging more than 1 at a time?  
**A.** The ChargeHub+ has a total output power of 18W. If multiple devices are connected, it may cause the power delivered to each device to go down, causing a slower charging rate.
- Q.** What is the amp charge of the USB Port?  
**A.** The USB Port on the ChargeHub+ has a max output of 2.4 Amps.
- Q.** How long does the ChargeHub+ take to charge my phone?  
**A.** Charging times vary depending upon the device, the age of the device and the level of current power. However, the ChargeHub+ is equipped with SmartSpeed™ Technology to charge as fast as your device will safely allow.
- Q.** Will the ChargeHub+ "overcharge" my cell phone or device?  
**A.** ChargeHub+ is designed to optimally charge your devices. This means it will charge them quickly.
- Q.** Can I leave my ChargeHub+ plugged in all the time?  
**A.** Yes, there is no harm done if the ChargeHub+ is left on at all time.
- Q.** Is the ChargeHub+ dual voltage?  
**A.** Yes, the ChargeHub+ is dual voltage and can be used while traveling international with our travel adapters.
- Q.** Do I have to charge the ChargeHub+ before I use it? How long does the ChargeHub+ have to be plugged in before I can charge my phone?  
**A.** The ChargeHub+ is a charging station, not a power bank, and therefore does not need to be charged prior to using it but must remain plugged in while charging.

**Q.** What is SmartSpeed™ Technology?

**A.** SmartSpeed™ Technology ensures a fast and optimal charge by detecting how much power each connected device requires.

**Q.** Can I use the ChargeHub+ outdoors?

**A.** The ChargeHub+ is designed for indoor use only in dry locations.

**Q.** Is there a warranty?

**A.** Every ChargeHub+ comes with a 1-Year Limited Warranty.

**Q.** Who do I contact if I have a question or issue with the ChargeHub+?

**A.** For any inquiries regarding the ChargeHub+, please contact our support team at [LimitlessInnovations.com/Support](https://LimitlessInnovations.com/Support) , email us at [Support@LimitlessInnovations.com](mailto:Support@LimitlessInnovations.com), or call us at (855) 843-4828.

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