

## **V36700- Rowenta IXEO FAQs**

FAQ list are the following:

- Water capacity is 33.8 oz.
- Power cord is 6.1 ft.
- Steam cord is 5 ft. 7 inches
- Steam wand weighs 1 lb. 4.4 oz.

Q: Why doesn't steam come out of product right away?

- A: Unit isn't primed. Please hold down steam button for 1-2 minutes on average and steam should start coming out
- A: Unit may not have water in tank. Please fill the water tank.
- A: Unit may not be turned on and fully heated up. Please plug in and turn on the unit. The power button will blink for 45 seconds before turning a solid blue indicating its fully heated

Q: Where to buy replacement/extral pieces?

- Rowentausa.com or call Rowenta Customer service

Q: How to Assemble the unit?

- See instructions for details
- Scan QR code on packaging for video instructions

Q: How does auto-off function work?

- After 8 minutes of inactivity, the unit will change to standby mode (blinking) and after 38 minutes of inactivity it will completely turn off. To re-activate the unit, press the power button once to start the re-heating process and within 45 seconds it will be ready to use again. (page 21 in instructions for reference)

Information provided by Rowenta