

EyeVac FAQ

Q: My EyeVac won't function?

A: Ensure it is plugged in.

Turn the function dial to AUTO or MAN.

Re-attach the Pre-Motor Filter to the Collection Bin Lid and make sure they line up evenly.

Empty the Collection Bin.

Check to make sure the dirt inlet is not blocked.

Clear any large debris that may not fit through the dirt inlet.

Q: My EyeVac Runs Continuously?

A: Take a moist cotton swab and gently clean the infrared sensors on either side of the dirt inlet as there may be debris stuck to the sensors creating the sensation that you are still sweeping.

DO NOT USE CHEMICALS OR HARSH ABRASIVES TO CLEAN THE SENSORS.

Q: The suction is not strong?

A: Check to ensure there is no debris stuck in the inlet.

Pre-motor filters may need to be cleaned – refer to instruction manual

NEVER OPERATE YOUR EYEVAC WITHOUT THE EXHAUST AND PRE-MOTOR FILTER PROPERLY IN PLACE

Q: How do I clean the collection bin?

A: Wash the bin in warm water using a mild soap. Avoid harsh or abrasive cleaners or sponges. Rinse thoroughly.

Let it air dry. Make sure the Collection Bin is completely dry before inserting it back into the unit.

TO AVOID DAMAGE, DO NOT PLACE COLLECTION BIN IN THE DISHWASHER.

Q: What is the voltage the EyeVac uses?

A: The voltage on all units is 120v (US plug). We do not suggest using converters as the motor is not built to withstand them, and will burn out quickly.

Q: Can the EyeVac be used outdoors?

A: Do not use outdoors or on wet surfaces.

WARNING! TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT USE OUTDOORS OR ON WET SURFACES.

Q: The status indicator light is blinking?

A: This is a power interruption to avoid damage to the motor when the EyeVac has run continuously for 30+ seconds.

Ensure the sensor/inlet is clear of debris.

Then turn the function dial to OFF and then reset to AUTO or MAN.

For additional troubleshooting or questions visit <https://eyevac.com/connect/> or call 1-800-313-5470

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