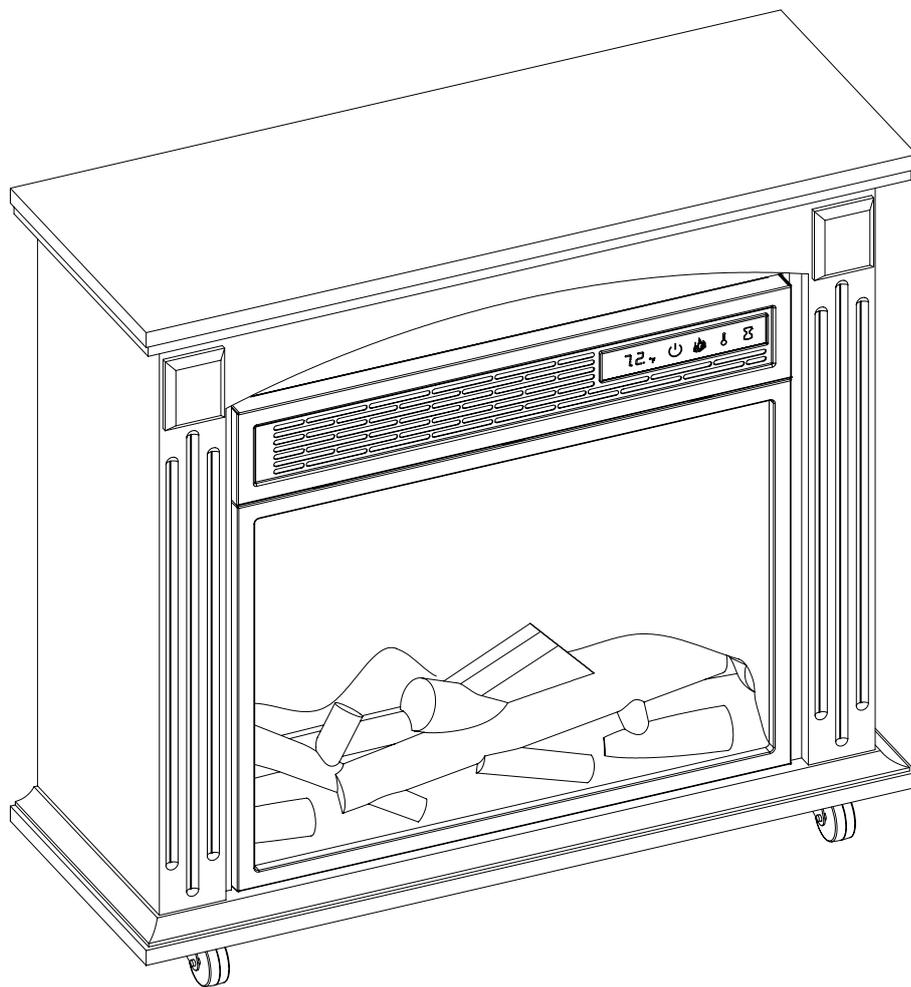


# **duraf<sup>flame</sup>**

**MODEL: 18IRM20301**

**INSERT MODEL: 18II332FGL**



**[www.tsicustomerservice.com](http://www.tsicustomerservice.com)**



**1-888-674-7517**

**TWIN-STAR<sup>®</sup>**  
INTERNATIONAL  
HOME FURNISHINGS

Twin-Star International, Inc; Delray Beach, FL 33445  
Made in China

# THANK YOU!

Thank you for purchasing a Twin-Star International product, designed in the U.S.A. We hope it brings you many years of enjoyment. Please take a moment of your time to register your new purchase:

[www.tsicustomerservice.com](http://www.tsicustomerservice.com).

For new users simply select the category that applies to the product you've purchased and fill out the product registration form. Once the registration process is complete you will be able to:

- Register one or multiple products
- Order parts
- Download user manuals
- Request product information or assistance

When registering your product be sure to sign up for Twin-Star International updates, which will keep you informed of important service information, provide helpful tips about our products, and make it easier if you should ever have to contact our technical support group. Twin-Star International values your privacy and will never share your personal information with other organizations. The information you submit is used only for purposes of providing product related services to you.

If you are unable to register your product, please save your proof of purchase for part replacement purposes.

**IMPORTANT:**  
Retain for future reference.  
Read carefully.

# MERCI!

Nous vous remercions d'avoir acheté un produit Twin-Star International, conçu aux États-Unis. Nous espérons qu'il saura vous procurer des années de satisfaction. Veuillez prendre un moment pour enregistrer votre nouvel achat :

[www.tsicustomerservice.com](http://www.tsicustomerservice.com).

Pour les nouveaux utilisateurs, sélectionnez simplement la catégorie qui s'applique au produit que vous avez acheté et remplissez le formulaire d'enregistrement du produit. Une fois le processus d'enregistrement complété, vous serez en mesure de:

- Enregistrer un ou plusieurs produits
- Commander des pièces
- Télécharger le manuel de l'utilisateur
- Demander de l'information ou de l'assistance sur le produit

Quand vos enregistrez votre produit, assurez-vous de vous abonner aux mises à niveau de Twin-Star International, lesquelles visent à vous tenir au fait de toute information importante pour le service, à vous fournir des conseils utiles sur nos produits et à accélérer le processus si vous deviez contacter notre groupe de soutien technique. Twin-Star International se soucie de la protection de vos renseignements personnels et ne partagera jamais votre information personnelle avec d'autres organisations. L'information que vous soumettez est utilisée uniquement pour vous fournir des services en relation avec votre produit.

Si vous ne parvenez pas à enregistrer votre produit, s'il vous plaît gardez votre reçu comme preuve d'achat pour tout remplacement de pièces.

**IMPORTANT:**  
Conserver pour référence future. Lisez correctement

# GRACIAS!

Gracias por comprar un producto de Twin-Star International, diseñado en los EE.UU. Esperamos que le brinde muchos años de disfrute.

Por favor, tómese un momento de su tiempo para registrar su compra nueva: [www.tsicustomerservice.com](http://www.tsicustomerservice.com).

Para los usuarios nuevos, simplemente seleccione la categoría que se aplica al producto que ha comprado y rellene el formulario de registro del producto. Una vez finalizado el proceso de registro, usted podrá:

- Registrar uno o varios productos
- Realizar pedidos de piezas
- Descargar manuales de usuario
- Solicitar información o asistencia sobre el producto

Cuando registre su producto, asegúrese de suscribirse a las actualizaciones de Twin-Star International, las cuales le mantendrán informado sobre la información importante de servicio, le proporcionarán consejos útiles acerca de nuestros productos, y le facilitarán cuando tenga que contactar a nuestro grupo de soporte técnico. Twin-Star International valora su privacidad y nunca compartirá su información personal con otras organizaciones. La información que usted envíe sólo se utiliza para fines de proporcionarle servicios relacionados con los productos.

Si usted no puede registrar su producto, por favor guarde el comprobante de compra para el propósito de reponer piezas.

**IMPORTANTE:**  
Conservar para futuras consultas. Lea cuidadosamente.

## DEPENDABLE CUSTOMER SERVICE

Questions? Our message centers are available 7 days a week 24 hours a day at our toll-free help line. Our Customer Service department is available Monday – Friday 8:30 am – 5:30 pm EST. We can help you with assembly and if necessary, replace damaged/missing parts.



NO NEED TO RETURN  
TO STORE!



Contact us at:  
[www.tsicustomerservice.com](http://www.tsicustomerservice.com)  
for troubleshooting and  
technical support.



For assistance with assembly or  
installation, parts and customer  
service, call:

**1-888-674-7517**

English, French, Spanish  
8:30 AM – 5:30 PM Monday – Friday



Please have your store  
receipt, instruction manual,  
and part number ready when  
you call.

## UN SERVICE À LA CLIENTÈLE FIABLE

Questions? Nos centres d'appels sont disponibles 7 jours sur 7 et 24 heures sur 24 avec notre ligne d'assistance sans frais. Notre service à la clientèle est disponible du Lundi au Vendredi 8h30-17h30 HNE. Nous pouvons vous assister à l'assemblage et, si nécessaire, remplacer les pièces endommagées / manquantes.



UN SERVICE À LA  
CLIENTÈLE FIABLE!



Contactez-nous au:  
[www.tsicustomerservice.com](http://www.tsicustomerservice.com)  
pour le service de dépannage et  
de soutien technique.



Pour assistance quant au montage  
ou installation, pièces de rechange  
ou service à la clientèle. Contactez:

**1-888-674-7517**

Anglais, Français, Espagnol  
8h30-17h30 Lundi - Vendredi



Veillez avoir en main, avant  
de nous contacter, la facture de  
votre marchand, votre manuel  
d'instruction et le numéro de  
pièce requise.

## SERVICIO DE ATENCIÓN AL CLIENTE FIABLE

¿Tiene preguntas? Nuestro Centro de mensajes está disponible 7 días de la semana, 24 horas del día con nuestra línea de ayuda gratuita. Nuestro departamento de Servicio al Consumidor está disponible de Lunes a Viernes, de 8:30 am hasta las 5:30 pm EST. Le podemos ayudar con ensamblaje y si es necesario con el reemplazo de piezas dañadas o pérdidas.



NO ES NECESARIO  
DEVOLVERLO A LA TIENDA!



Comuníquese con  
nosotros en:  
[www.tsicustomerservice.com](http://www.tsicustomerservice.com)  
para solución de problemas y  
soporte técnico.



Para asistencia con la instalación  
o ensamblaje, repuestos y  
servicio al consumidor, llame al:

**1-888-674-7517**

Inglés, Francés, Español  
8:30 AM – 5:30 PM Lunes – Viernes



Tenga a la mano su recibo  
de la tienda, el manual de  
instrucciones, y el número  
de la pieza cuando realice la  
llamada.

## SAFETY INFORMATION



Please read and understand this entire manual before attempting to assemble, operate or install the product.



### WARNING

- Some steps are more easily handled with two adults.

### CAUTION

- Before assembly and/or installation, carefully unwrap all parts.
- Locate and set aside the hardware kit before discarding packaging.
- Use care when assembling your new product. Take your time and follow the assembly instructions closely.

## INFORMATION DE SÉCURITÉ



Assurez-vous de lire et de comprendre l'intégralité du présent manuel avant de tenter d'assembler, d'utiliser ou d'installer le produit.



### AVERTISSEMENT

- Certaines étapes sont plus faciles à effectuer avec l'aide

### MISE EN GARDE

- Avant l'assemblage et/ou l'installation, vous devez déballer minutieusement toutes les pièces.
- Localisez et mettez de côté le jeu de quincaillerie avant de jeter l'emballage.
- Soyez vigilant lorsque vous assemblez le nouveau produit. Prenez votre temps et suivez attentivement ces instructions.

## INFORMACIÓN DE SEGURIDAD



Lea y comprenda completamente este manual antes de intentar ensamblar, usar o instalar el producto.



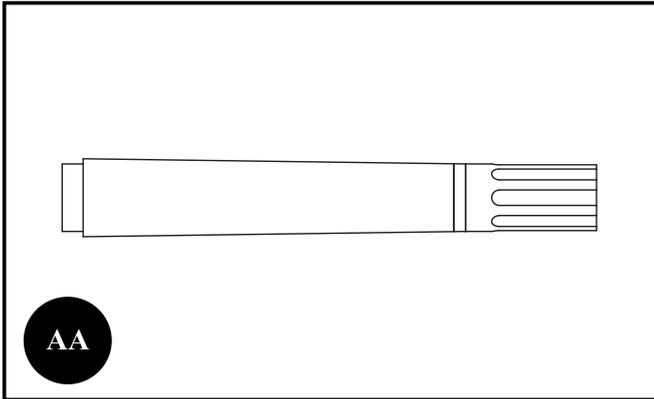
### ADVERTENCIA

- Algunos de los pasos se pueden realizar con mayor facilidad entre dos adultos.

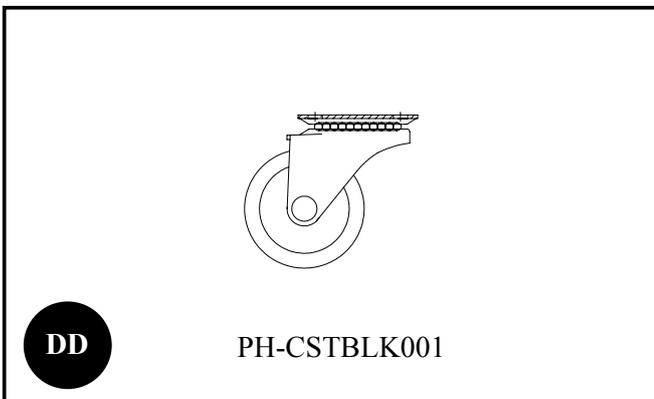
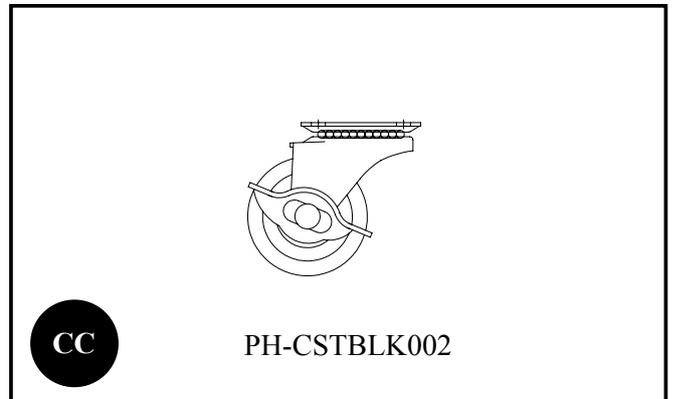
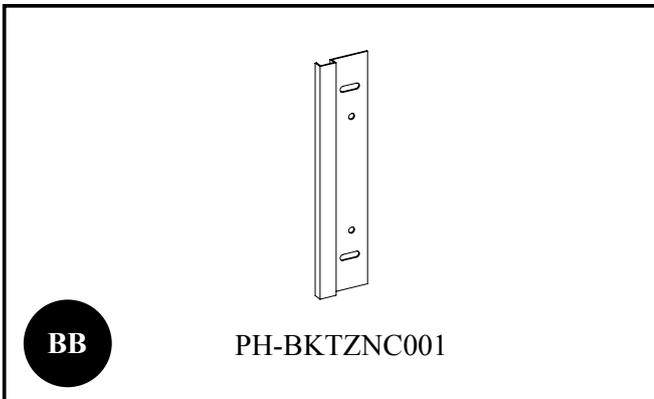
### PRECAUCIÓN

- Antes del ensamblaje y/o instalación, desenvuelva cuidadosamente todas las piezas.
- Localice y separe el equipo de accesorios antes de desechar el embalaje.
- Tenga cuidado al ensamblar el nuevo producto. Tómese su tiempo y siga detenidamente las instrucciones de ensamblaje.

# HARDWARE/QUINCAILLERIE/FERRETERÍA



## REPLACEMENT PARTS 18IRM20301 PIECES DE REMPLACEMENT 18IRM20301 PARTES DE REPUESTO 18IRM20301



## CARE / MAINTENANCE

### Care and Maintenance

- Use a soft, clean cloth that will not scratch the surface when dusting
- Use of furniture polish is not necessary. Should you choose to use polish, test first in an inconspicuous area.
- Using solvents of any kind on your furniture may damage the finish.
- Never use water to clean your furniture as it may cause damage to the finish.
- Always use coasters under beverage glasses and flowerpots.
- Liquid spills should be removed immediately, as it may damage the furniture. Use a soft, clean cloth and blot the spill gently. Avoid rubbing.
- Always use protective pads under hot dishes and plates. Heat can cause chemical changes that may create spotting within the furniture.

### Further advice about wood furniture care

It is best to keep your furniture in a climate-controlled environment. Temperature and humidity changes can cause fading, warping, shrinking and splitting of wood. It is advised to keep furniture away from direct sunlight as sun may damage the finish. Proper care and cleaning at home will extend the life of your purchase. Following these important and helpful tips will enhance your furniture as it ages.

A touch-up pen has been provided to repair any small nicks or scratches that may occur during assembly or shipping.

We hope you enjoy your purchase for many years. Thank you for your purchase!

## SOIN / ENTRETIEN

### Soin / Entretien

- Lors de l'époussetage, utilisez un chiffon doux et propre qui n'égratigne pas la surface.
- Il n'est pas nécessaire d'utiliser du poli à meuble. Si vous décidez d'utiliser du poli à meuble, veuillez d'abord en faire l'essai dans un endroit moins en évidence.
- L'utilisation de solvant de quelque sorte sur votre ameublement peut endommager le fini.
- Ne jamais utiliser d'eau pour nettoyer votre ameublement car cela peut endommager le fini.
- Utilisez toujours des dessous de verre sous les verres/tasses des breuvages et sous les pots à fleur.
- Tout déversement de liquide doit être enlevé immédiatement car cela peut endommager l'ameublement. Utilisez un chiffon doux et propre et éponger délicatement le déversement. Évitez de frotter.
- Utilisez toujours des tampons protecteurs sous les plats et les assiettes chaudes. La chaleur peut causer des changements chimiques qui peuvent créer des taches sur l'ameublement.

### Autres conseils sur l'entretien du bois

Il est préférable de conserver votre ameublement dans un environnement dont le climat est contrôlé. Les changements de température et d'humidité peuvent causer une décoloration, un gauchissement, un rétrécissement et un fendillement du bois. Il est conseillé de garder l'ameublement éloigné des rayons directs du soleil puisque le soleil peut endommager son fini. Un nettoyage et un entretien approprié à domicile permettra d'allonger la durée de vie de votre achat. De suivre ces conseils importants et pratiques aidera votre ameublement à vieillir en beauté.

Un crayon à retouches est fourni pour réparer toute égratignure qui pourrait se produire lors de l'assemblage ou du transport. Nous vous souhaitons des années de plaisir avec l'utilisation de votre achat. Nous vous remercions pour votre achat!

## CUIDADO / MANTENIMIENTO

### Cuidado / Mantenimiento

- Use un paño suave y limpio que no raye la superficie cuando elimine el polvo.
- El uso de cera para muebles no es necesario. Si elige utilizar la cera, realice primero una prueba en un área discreta.
- Usar solventes de cualquier clase en sus muebles puede dañar el acabado.
- Nunca utilice agua para limpiar sus muebles, ya que puede causar daños en el acabado.
- Siempre utilice posavasos para colocar los vasos de bebidas y las macetas.
- Los derrames de líquidos se deben de secar inmediatamente, ya que pueden dañar el mueble. Use un paño suave y limpio y seque el derrame con cuidado. Evite frotar.
- Siempre utilice almohadillas protectoras debajo de los platos y vajillas calientes. El calor puede causar cambios químicos los cuales pueden crear manchas en los muebles.

### Más consejos sobre el cuidado de los muebles de madera

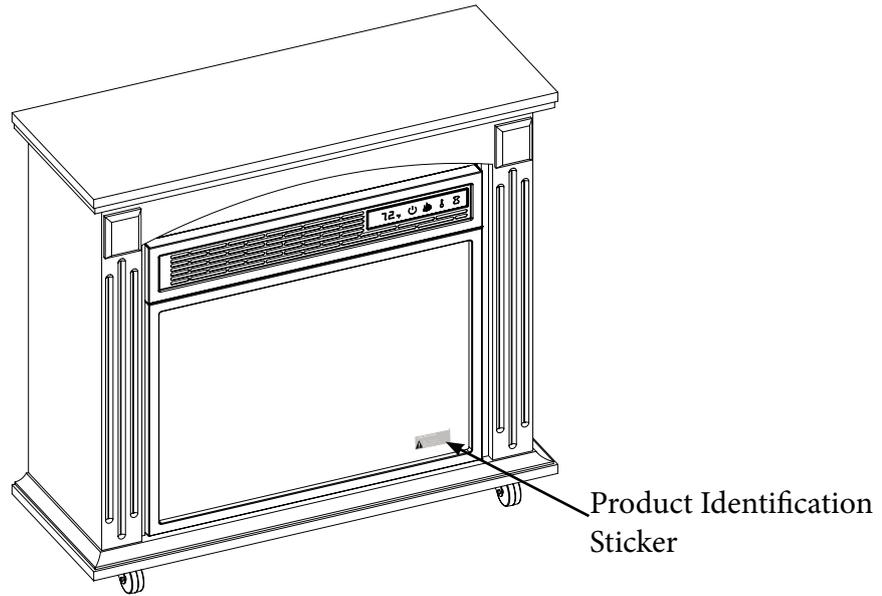
Es mejor mantener sus muebles en un entorno climatizado. Los cambios en la temperatura y la humedad pueden desteñir, alabear, encoger y fragmentar la madera. Se recomienda mantener los muebles lejos de la luz directa del sol, pues el sol puede dañar el acabado. La limpieza y el cuidado adecuados en el hogar extenderán la vida útil de su compra. Al seguir estos consejos importantes y útiles mejorará sus muebles a medida que pasa el tiempo.

Se ha proporcionado un marcador corrector para reparar cualquier raya o rasguño pequeño que se pueda producir durante el montaje o el envío. Esperamos que disfrute su compra durante muchos años. ¡Gracias por su compra!

# GETTING STARTED

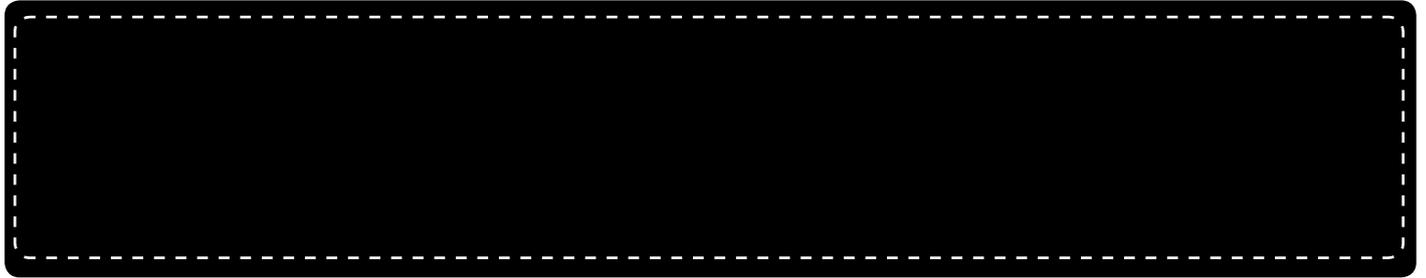
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1. Remove the product identification sticker from the front of the insert.



2. Attach the Product Identification Sticker to the Manual below for future reference. This information is used for product registration and also is necessary for customer service.

Attach Product Identification Sticker Here



3. Go to [www.tsicustomerservice.com](http://www.tsicustomerservice.com) for product warranty registration. If you are unable to complete registration save your proof of purchase for warranty purposes.

## PRODUCT SPECIFICATIONS

---

VOLTAGE	120VAC, 60 Hz
AMPS	12.5 Amps
WATTS	1500 Watts

# IMPORTANT INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons including the following:

1. Read all instructions before using this appliance.
2. **DANGER** – High temperatures may be generated under certain abnormal conditions. Do not partially or fully cover or obstruct the front of this heater. **WARNING:** In order to avoid overheating, do not cover the heater.
3. **CAUTION:** Never leave the heater operating unattended. Extreme caution is necessary if unsupervised children or invalids are nearby.
4. The appliance is not to be used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
5. Always unplug this appliance when not in use.
6. Do not operate any heater with a damaged cord or plug or after the appliance malfunctions, or if it has been dropped or damaged in any manner.
7. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
8. Do not use outdoors.
9. This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate this appliance where it may fall into a bathtub or other water container.
10. Do not run cord under carpeting. Do not cover cord with throw rugs, runners or the like. Arrange cord away from traffic areas and where it will not be tripped over.
11. To disconnect this appliance, turn controls to the off position, then remove plug from outlet.
12. Connect to properly grounded outlets only. This heater is for use on 120 volts. The cord has a plug as shown at A in Fig.1.

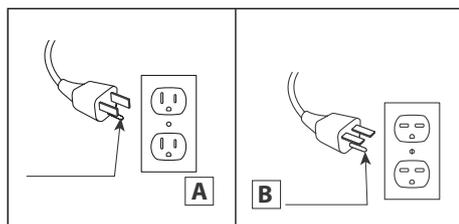
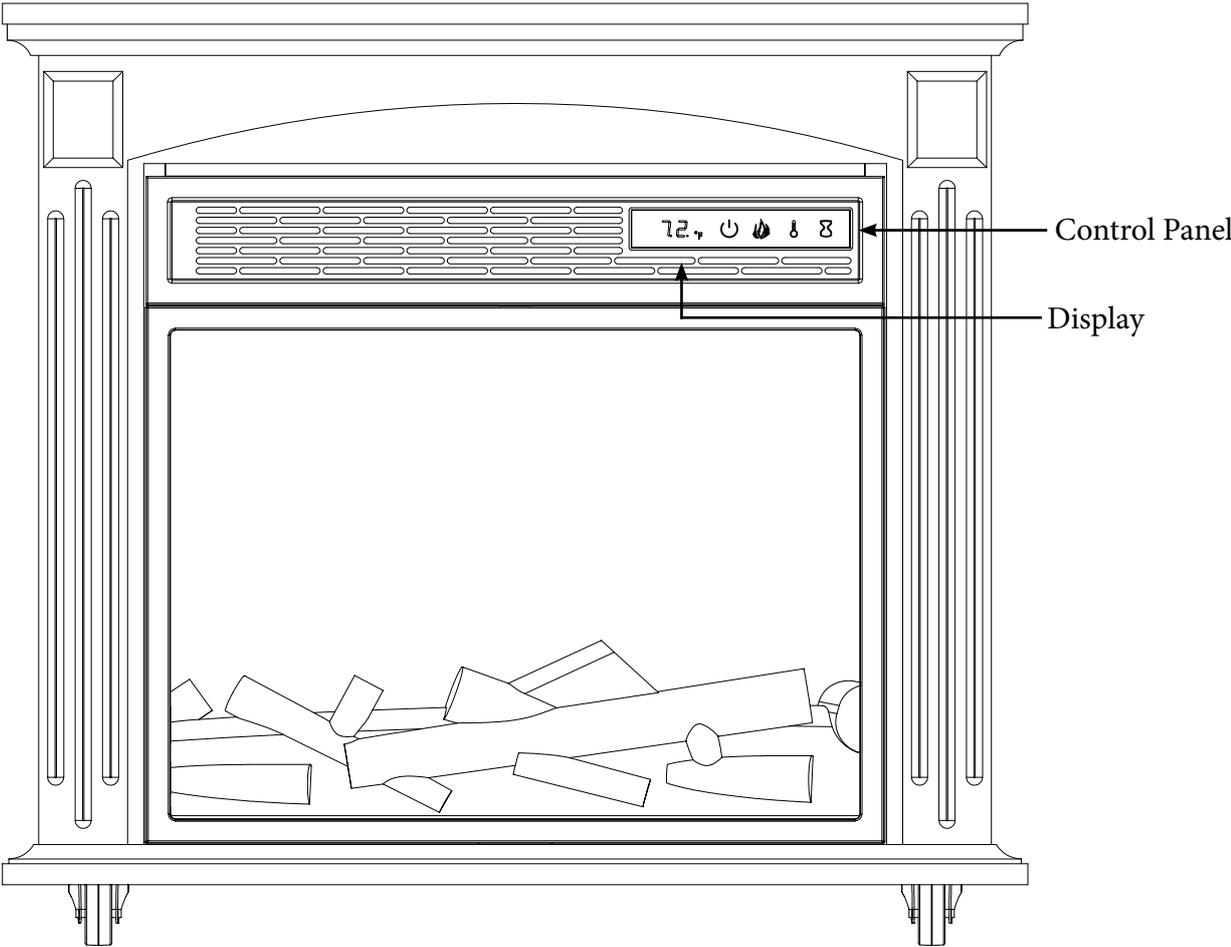


Fig.1

13. This appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the current CSA C22.1 Canadian Electrical Code or for U.S.A. installations, follow local codes and the National Electrical Code, ANSI/NFPA NO.70.
14. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the appliance.
15. To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where opening may become blocked.
16. This appliance has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint or flammable liquids are used or stored. This fireplace should not be used as a drying rack for clothing. Christmas stockings or decorations should not be hung in the area of it.
17. Use this appliance only as described in the manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.
18. This heater may include a visual alarm to warn that parts of the heater are getting excessively hot. If the alarm flashes immediately turn the heater off and inspect for any objects on or adjacent to the heater that may cause high temperatures.  
**DO NOT OPERATE THE HEATER WITH THE ALARM FLASHING!**
19. Avoid the use of an extension cord because of the risk of overheating the cord and the risk of fire. Extension cords are for temporary use only. If an extension cord must be used, it must be UL/CSA certified, rated at 15A (1875W), 125V maximum with 14AWG minimum and constructed of two current carrying conductors with ground. A heavy duty extension cord with the shortest length possible for the connection is recommended and must not be longer than 50 ft. (15.2m). Do not coil or cover the extension cord.

## SAVE THESE INSTRUCTIONS

# OPERATION INSTRUCTIONS



The heater can be operated by either the remote control or the control panel.



# OPERATION INSTRUCTIONS

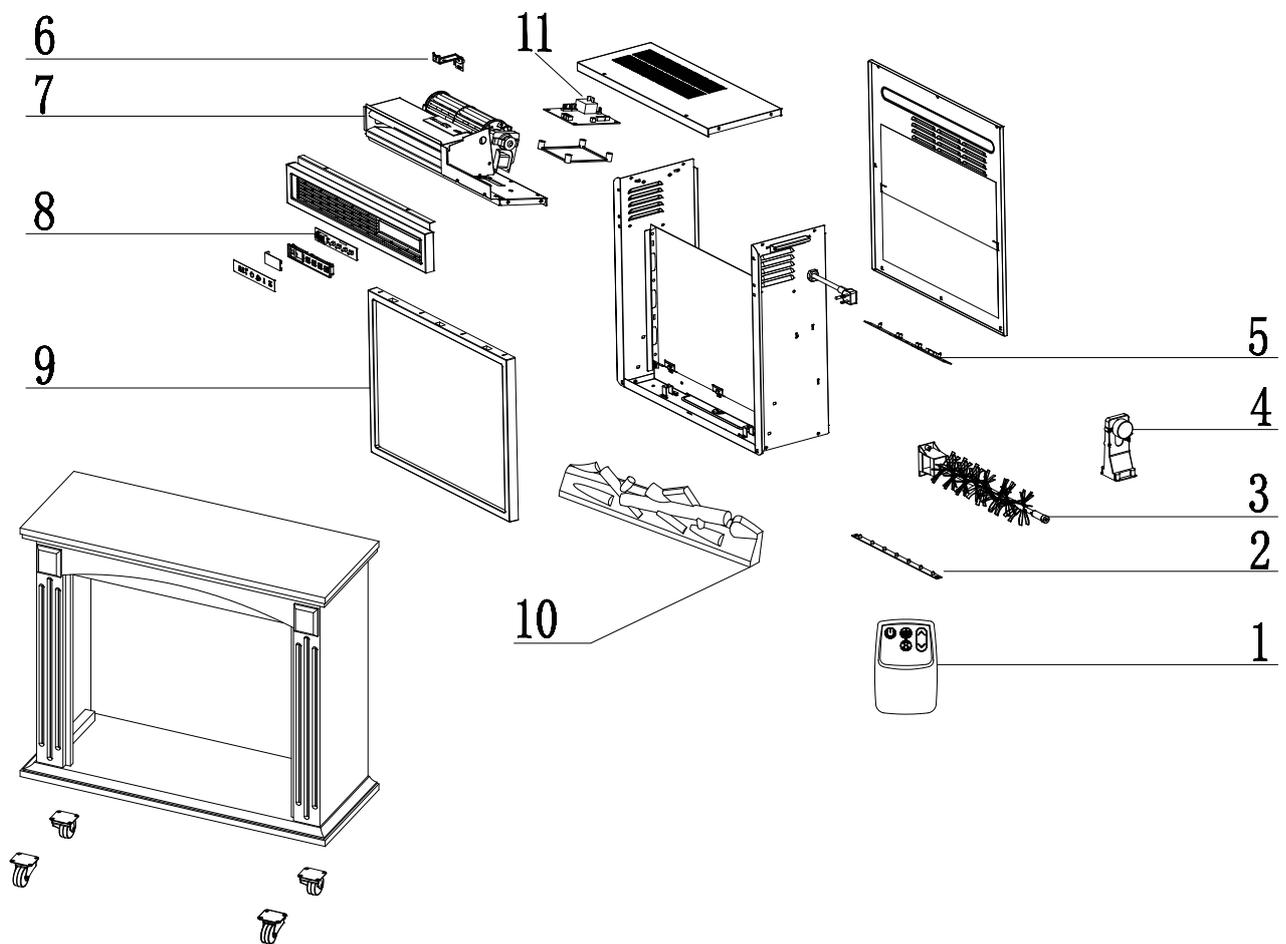
FUNCTION	ICON	DESCRIPTION
POWER		<p>The power button supplies power to all of the functions of the fireplace. The power button will put the insert in a standby mode. This will turn off all functions at once but will hold the settings in the memory. By pressing the Power button again the unit will turn on at the same settings.</p> <p>With the power on press and hold the Power button on the control panel for 10 seconds to disable or re-enable the heater function. Once disabled or re-enabled the embered lights will flash multiple times.</p>
FLAME		<p>There are 6 brightness levels that can be selected.</p> <p>Settings F6 - F4 decrease in Amber brightness</p> <p>Settings F3 - F1 decrease in Spectrafire brightness</p>
HEATER		<p>The fireplace contains three infrared quartz heating elements.</p> <p>The thermostat setting range is 62°F - 82°F (17°C - 27°C) or continuously ON. To set flame effect so that it works without heat, press the heater button until the display shows “00”.</p> <p>The thermostat is adjustable by 2°F or 1°C increments.</p> <p>The up and down buttons “^v” on the remote will increase / decrease temperature setting.</p> <p>To change between °F and °C press and hold the HEATER button on the control panel for 3 seconds.</p>
TIMER		<p>Pressing the timer button will cycle through the timer settings; 30 minutes, 1 Hour, 2H, 3H, 4H, 5H, 6H, 7H, 8H, 9H and off (00).</p>
COOL DOWN CYCLE		<p>After the fireplace has ran the fan will continue to run for a COOL DOWN CYCLE period of time to cool down the internal parts.</p>

# TROUBLESHOOTING

Problem	Root Cause	Corrective Action
Display shows “ E 1 ”	The thermostat sensor is broken or disconnected.	Unplug the fireplace, remove the back panel of the fireplace and check that the thermostat is plugged into the main circuit board. If this does not solve the problem contact customer service for a replacement thermostat sensor.
Display shows “ E 2 ”	The thermostat sensor is broken.	Contact customer service for a replacement thermostat sensor.
Display shows “ E 3 ”	Manual Reset overheat protection has triggered.	Inspect the heater and check that the air inlets and outlets are not blocked as this may cause overheating. Unplug the heater for 30 minutes and allow it to cool down. Replug and operate, monitor the heater for signs of overheating, if the problem persist discontinue use of the heater and contact customer service.
Display shows “ E 4 ”	Normal operation.	Check your heater cord and plug connections. Faulty wall outlet connections or loose plugs can cause the outlet or plug to overheat. Be sure the plug fits tight in the outlet. Heaters draw more current than small appliances, overheating of the outlet may occur even if it has not occurred with the use of other appliances. During use check frequently to determine if your plug outlet or faceplate is HOT! If so, discontinue use of the heater and have a qualified electrician check and/or replace the faulty outlet(s).
Heater does not blow warm air.	Cool down cycle.	Normal operation, will continue to run for several minutes before shutting down. Times will vary based on temperatures. During this time cool air will blow.
No power, logs do not glow.	No power to the unit	Check that unit is plugged into a standard 120V outlet. Press power button several times, make sure power is set at “ON” position.
Logs glow, but no flame effect.	Flame effect turned off	Press flame button several times.
Heater does not blow warm air.	Thermostat setting is preventing heater from turning on.	Adjust the temperature settings to ensure that the thermostat is set higher than the current room temperature.
Flame effect works but heater function does not and the emberbed flashes when the heater button is pressed.	The heater is disabled.	With the power on press and hold the POWER button on the control panel for 10 seconds. Once re-enabled the emberbed lights will flash multiple times.
Remote Control is not working.	No batteries	Change the remote batteries.
	Poor Signal	Operate remote transmitter at a slow measured pace. Press the remote control buttons with an even motion and gentle pressure. Repeatedly pressing buttons in rapid succession may cause the transmitter to malfunction.
	Distance	Operate the remote at a distance less than 20 feet from the front of the appliance; point the remote at the control panel.

# EXPLODED VIEW

Part	Part Name	Part Number
1	Remote Control	P115
2	Flame Circuit Board	Y15-C73-P40
3	Blue Flame Circuit Board	Y15-C70-P40BL
4	Flame Generator Drive Motor	P10-6-Q
5	Thermostat Sensor	INS-NTC
6	Heater/Blower Assembly	Y15-C72-P01
7	Control Panel Circuit Board	Y16-C86-P32
8	Front Panel With Frame	Y15-S145-P27
9	Emberbed with Log	Y15-S145-P02
10	Emberbed Circuit Board	Y15-S145-P44E
11	Main Circuit Board	Y15-C70-P15



## CARE AND MAINTENANCE

- The motors used on the fan and the flame generator assembly are pre-lubricated for extended bearing life and require no further lubrication. However, we recommend periodic cleaning/vacuuming of the fan/heater.
- Clean the trim using a soft cloth, slightly dampened with citrus oil based product and buff with a clean soft cloth. DO NOT use brass polish or household cleaners as these products will damage the metal trim. Citrus oil based products can be obtained at supermarkets or hardware stores.
- Make sure the unit is turned OFF and unplugged before cleaning the heater or fireplace.

# FCC/IC INFORMATION

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

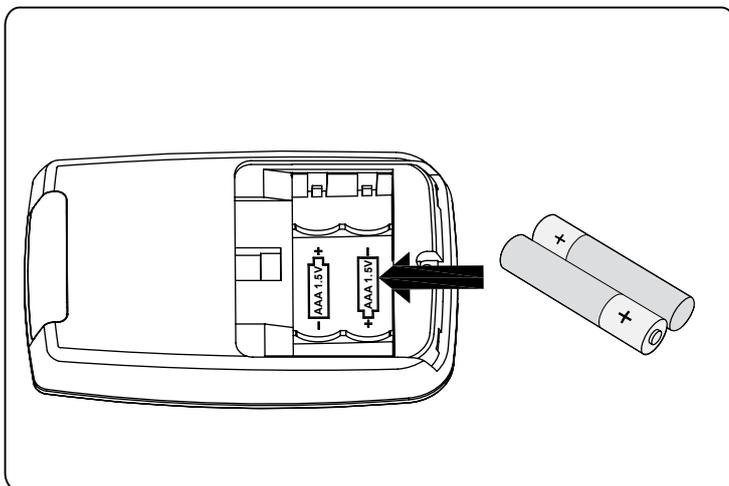
- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

This Class B digital apparatus complies with Canadian ICES-003.

# BATTERY REPLACEMENT

- For best results, use 2pcs AAA alkaline batteries.
- Install only new batteries of the same type in your product.
- Failure to insert batteries in the correct polarity, as indicated in the battery compartment, may shorten the life of the batteries or cause batteries to leak.
- Do not mix old and new batteries.
- Do not mix Alkaline, Standard (Carbon-Zinc) or Rechargeable (Nickel Cadmium) or (Nickel Metal Hydride) batteries.
- Danger of explosion if battery is incorrectly replaced.
- Do not ingest batteries.

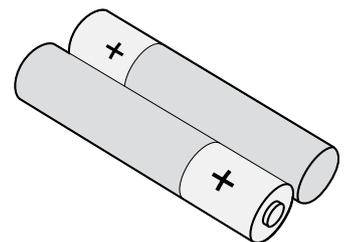
Batteries should be recycled or disposed of as per state and local guidelines.



## Note:

### Battery disposal

Please always dispose of batteries at a suitable recycling point.



# 1-YEAR LIMITED WARRANTY

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The manufacturer warrants that your new Electric Fireplace is free from manufacturing and material defects for a period of one year from date of purchase, subject to the following conditions and limitations.

1. Install and operate this appliance in accordance with the installation and operating instructions furnished with the product at all times. Any unauthorized repair, alteration, willful abuse, accident, or misuse of the product shall nullify this warranty.
2. This warranty is non-transferable, and is made to the original owner, provided that the purchase was made through an authorized supplier of the product.
3. The warranty is limited to the repair or replacement of part(s) found to be defective in material or workmanship, provided that such part(s) have been subjected to normal conditions of use and service, after said defect is confirmed by the manufacturer's inspection.
4. The manufacturer may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the wholesale price of the defective part(s).
5. Any installation, labor, construction, transportation, or other related costs/expenses arising from defective part(s), repair, replacement, or otherwise of same, will not be covered by this warranty, nor shall the manufacturer assume responsibility for same.
6. The owner/user assumes all other risks, if any, including the risk of any direct, indirect or consequential loss or damage arising out of the use, or inability to use the product, except as provided by law.
7. All other warranties – expressed or implied – with respect to the product, its components and accessories, or any obligations/liabilities on the part of the manufacturer are hereby expressly excluded.
8. The manufacturer neither assumes, nor authorizes any third party to assume on its behalf, any other liabilities with respect to the sale of the product.
9. The warranties as outlined within this document do not apply to non accessories used in conjunction with the installation of this product.
10. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This warranty is void if:

- a. The fireplace is subjected to prolonged periods of dampness or condensation.
- b. Any unauthorized alteration, willful abuse, accident, or misuse of the product.
- c. You do not have the original receipt of purchase.

**NOTES  
REMARQUES  
NOTAS**

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