

DEAR SNOW JOE® + SUN JOE® CUSTOMER

Thanks for your purchase.

Help us out! Register your product online at

snowjoe.com

**and receive an ADDITIONAL 90 DAYS
extended warranty coverage**

Otherwise, complete and mail in the attached
yellow registration card to enjoy full product support.

Failure to register your product purchase will not diminish your warranty rights.



SNOW JOE® + SUN JOE® CUSTOMER PROMISE

ABOVE ALL ELSE, Snow Joe® + Sun Joe® are dedicated to you, our customer. We strive to make your experience as pleasant as possible. Unfortunately, there are times when a product does not work or breaks under normal operating conditions. We think it's important that you know what you can expect from us. That's why we created the Snow Joe® + Sun Joe® promise.

OUR PROMISE: Snow Joe® + Sun Joe® warrant new products for two years from the date of purchase. If your product does not work, or there's an issue with a specific part, we will fix this by either sending you a free replacement part or by sending you a new or comparable product at no charge. How cool is that! Before you know it, you'll be back in action cutting, sawing, mowing, washing and...?

GENERAL CONDITIONS:

Snow Joe® + Sun Joe® operating under Snow Joe®, LLC warrants this new product to the original purchaser for two years against defects in material or workmanship when used for normal residential purposes. If a replacement part or product is needed, it will be sent free of charge to the original purchaser except as noted below.

The duration of this warranty applies only if the product is put to personal use around the household. If the product is put to any business, commercial or industrial use or is rented or leased, then the duration of this warranty is 90 days from the date of original purchase. It is the owner's responsibility to correctly perform all maintenance and minor adjustments explained in the owner's manual.

HOW TO OBTAIN YOUR REPLACEMENT PART OR PRODUCT:

To obtain a replacement part or product, please visit snowjoe.com/help or email us at help@snowjoe.com for instructions. Please be sure to register your unit beforehand to speed up this process. Failure to register your product purchase will not diminish your warranty rights. Certain products may require a serial number, typically found on the decal affixed to the housing or guard of your product. All products require a valid proof of purchase.

EXCLUSIONS:

- Wearing parts like belts, augers, chains and tines are not covered under this warranty. Wearing parts can be purchased at snowjoe.com or by calling 1-866-SNOWJOE (1-866-766-9563).
- Batteries are covered in full for 90-days from the date of purchase.

Snow Joe® + Sun Joe® may from time to time change the design of its products. Nothing

contained in this warranty shall be construed as obligating Snow Joe® + Sun Joe® to incorporate such design changes into previously manufactured products, nor shall such changes be construed as an admission that previous designs were defective.

This warranty is intended to cover product defects only. Snow Joe®, LLC is not liable for indirect, incidental or consequential damages in connection with the use or misuse of the Snow Joe® + Sun Joe® products covered by this warranty. This warranty does not cover any cost or expense incurred by the purchaser in providing substitute equipment or service during reasonable periods of malfunction or non-use of this product while waiting for a replacement part or unit under this warranty. Some states do not allow exclusions of incidental or consequential damages so the above exclusions may not apply in all states. This warranty may give you specific legal rights in your state.

HOW TO REACH US:

We're here to help Monday through Friday from 9AM to 6PM EST. You can reach us at 1-866-SNOWJOE (1-866-766-9563), online at snowjoe.com, via email at help@snowjoe.com or tweet us @snowjoe.

EXPORTS:

Customers who have purchased Snow Joe® + Sun Joe® products exported from the United States and Canada should contact their Snow Joe® + Sun Joe® distributor (dealer) to obtain information applicable to your country, province or state. If for any reason, you are not satisfied with the distributor's service, or if you have difficulty obtaining warranty information, contact your Snow Joe® + Sun Joe® seller. If in the event your efforts are unsatisfactory, please reach out to us directly.



**SNOW JOE® + SUN JOE®
REGISTRATION CARD**



GET EQUIPPED®

**Please complete and return to
Snow Joe® , LLC
or register online at snowjoe.com**

Please send other correspondence to:

Snow Joe®, LLC
305 Veterans Blvd
Carlstadt, NJ 07072



**Product Registration Department
P.O. Box 407
East Rutherford, NJ 07073-9998**

First Class
Postage
Required.
Post Office
will not deliver
without proper
postage.



SNOW JOE® + SUN JOE® REGISTRATION CARD



GET EQUIPPED®

IMPORTANT

As stated under the provisions of Federal Public Law 92-573 (The Consumer Safety Act), please return this card to ensure that this Snow Joe® + Sun Joe® product receives proper post-sales service. Please complete the attached card and return to:

**Snow Joe®, LLC
Product Registration Department
P.O. Box 407
East Rutherford, NJ 07073-9998**

or register online at snowjoe.com

U.S.A. SNOW JOE® + SUN JOE® REGISTRATION CARD

**Canadian consumers – Please register online*

1 First Name: _____ Initial: _____ Last Name: _____

Address: (Number and Street) _____ Apt. #: _____

City: _____ State: _____ Zip: _____

2 Phone Number: _____ **3** Date of Purchase: _____

4 Please record the following numbers from the housing or handle of your new product

Model #: _____

Serial #: _____

5 Store Name of Purchase: _____

6 Check the 3 most important reasons influencing your purchase of this Snow Joe® + Sun Joe® product.

1. <input type="checkbox"/> Value	4. <input type="checkbox"/> Quality/Durability	7. <input type="checkbox"/> Power
2. <input type="checkbox"/> Ease of operation	5. <input type="checkbox"/> Salesperson's recommendation	8. <input type="checkbox"/> Advertisement
3. <input type="checkbox"/> Special features	6. <input type="checkbox"/> Friend's recommendation	9. <input type="checkbox"/> Other

7 E-mail address: _____

Please check here [] if you would prefer not to participate in additional market research for Snow Joe® + Sun Joe® or obtain information on new and interesting opportunities from other exciting companies.

**Please complete and return to
Snow Joe®, LLC
or register online at snowjoe.com**