

# V32627 Shark Steam and Spray

## Frequently Asked Questions

- Q.** My Professional Steam & Spray™ Mop leaves a foam on hard floors.
- A.** The Professional Steam & Spray™ Mop Cleaning Pad is likely too saturated. Replace it with a clean, dry pad.
- Q.** My floors appear cloudy after cleaning.
- A.** The Professional Steam & Spray™ Mop Cleaning Pad may be dirty. Change the pad.

**OR**

- A.** The Professional Steam & Spray™ Mop Washable Cleaning Pad was washed with a powder detergent and may be damaged and require replacement. Never use powder detergents. Only use liquid detergent to launder the cleaning pads.

**OR**

- A.** The Professional Steam & Spray™ Mop may have been left in the same spot for too long with a wet cleaning pad. Never leave the unit with a wet pad in one spot for too long.

**OR**

- A.** This may be leftover from past cleaners that were used on the floor surface. Use the Professional Steam & Spray™ Mop a few more times and see if the leftover cloudiness is removed. If this does not work, we suggest rinsing the floor with water and letting it dry. One or more rinses generally removes the residue. A more stubborn case may require you to rinse the floor with a mix of one part vinegar to 2 parts water. Then use the Professional Steam & Spray™ Mop again with a clean pad.

## General Tips:

- Change the Cleaning Pad frequently for best results.
- Always vacuum floors before cleaning