FAQs: V32622 Twin Star Home 1500 Watt Portable Infrared Quartz Heater (9QH8000)

Q: Does this heater need any venting or chimney?
No. This heater is vent-free. There is no need for any chimney, any venting, or gas lines. It is electric. There is no open flame, no mess, and best of all, no clean up.

Q: Does the heater use any sort of fuel?
No. This heater does not burn fuel or gels. It is electric. Just plug it into a standard 3-prong electric outlet, cozy up and enjoy the ambiance!

Q: Is it okay to put the heater directly against the wall, on carpet, or on top of a rug?
Yes. The exterior frame of this heater does not get hot to the touch. You can put it against any wall, in any room, and on any surface.

Q: Is it okay to move the heater to another location?
Yes. You can move the heater to another location using the included furniture grade casters. Be certain to unplug it before moving it.

Q: How big of an area does this heater warm up?
This heater will warm a room up to 1,000 square feet.

Q: How many watts/BTUs does this heater give off an hour?
This heater gives off approximately 5200 BTUs per hour.

Q: How does the heater come when it is shipped to my home?
This heater will arrive in one box.

Q: What is the construction of the heater?
The body of the heater is solid hardwood and real wood veneers.

Q: How long is the cord?
The cord is 6 feet long.

Q: Is there maintenance with this heater?
The only maintenance required would be to clean the removable filter.

Q: What type of battery does the remote control use?
The remote uses 2 “AAA” batteries, which are included.

Q: I have heard about zone heating but what does that mean?
Zone heating allows you to lower the over-all temperature of your home and use a portable heater to heat only the room you’re in.

Q: What is the cost of operating this heater?
The average cost to run the unit is $0.25 per hour with the heat on. This is only an average and will vary depending on your location.

Information Provided by Twin Star International