

Q: How do I check for leaks?

A: First, remove all sheets, bedding, and pillows from your air mattress. Then fill the mattress with as much air as you can without running the risk of bursting the mattress. Our air mattresses are not designed for high pressure, so use a pump designed and approved for air mattresses. Never use an air compressor.

Next, follow these steps:

1. **The Soapy Water Method.** Move your mattress to a place where it can be flipped, turned, and rotated freely. Visually inspect the mattress. With the mattress filled with air, even a pinhole can become visible. If you need more help, add a little liquid dish soap to a spray bottle of warm water and spray the mattress one section at a time. The leak will reveal itself with soap bubbles. This is the easiest and best way to find an air leak. You can also wipe the mattress with a wet soapy rag.
2. **The Submersion Method.** Put the mattress into a pool with water (a bathtub will suffice, too). Submerge individual parts of the mattress—or the whole mattress—until you see bubbles rising up from the mattress.
3. **The Bare Hand Method.** Move the palm of your hand slowly along the surface of the mattress. You may feel the escaping air "brush" against your skin.
4. **The Listening Method.** Move your head along the surface with your ear near the mattress. You may hear escaping air, and the ear is especially sensitive to feeling the draft from the leak.
5. **The Seam Check Method.** Pay close attention to all seams. Vinyl air mattresses will usually have seams at the top and bottom edges, and running along the length forming valleys. These are common places for weak points to occur which can develop into leaks.
6. **The Garden Hose Method.** Move the mattress to an outdoor table. If the table has a wooden surface, cover it with a blanket or newspapers first. Turn on your garden hose and begin to "flood" the surface of the mattress with a small stream of water. Look carefully for bubbles as the water runs along the mattress surface. Move slowly—a tiny leak may only make a bubble every few seconds. Check the air-filler nozzle or valve in the same way, and be sure it's tightly secured.

Q: How do I repair my air bed?

A: Use a small dab of super glue and gently spread it over the hole. Make sure the glue covers the hole completely and let it dry for a minimum of 4 hours. Next, cut an appropriately sized repair patch (these are included with your inflatable product), and place it over top of the sealed hole. Don't attempt to inflate the mattress for at least 24 hours.

Q: I tried repairing my air bed, but it didn't work. What can I do?

A: If you are still experiencing problems after attempting to repair the leak based on the guidelines listed above, please call our customer service line at 866-354-2237.

Q: How do the side rails work?

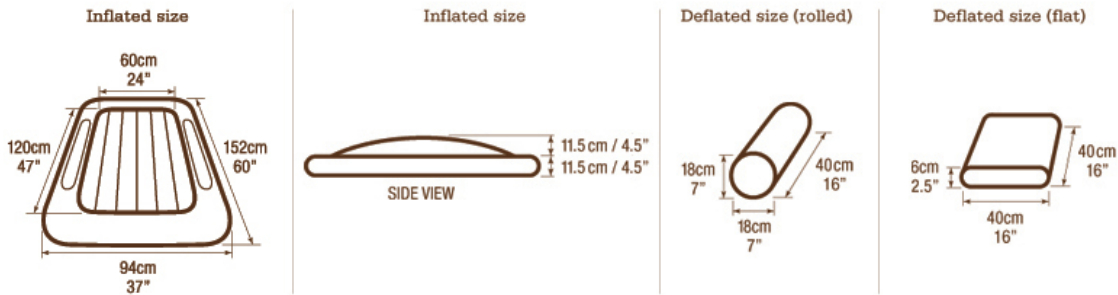
A: Side rails are important, especially if you plan to use your air mattress frequently. The side rails add extra comfort and help keep your child from sliding off the mattress.

Q: Do standard crib-sized sheets fit the Toddler Bed?

A: Yes, standard size crib-sized sheets fit the Toddler Bed, and standard twin-size sheets fit the Kids Bed. European-sized bed sheets fit, too! Please note that bed sheets are sold separately.

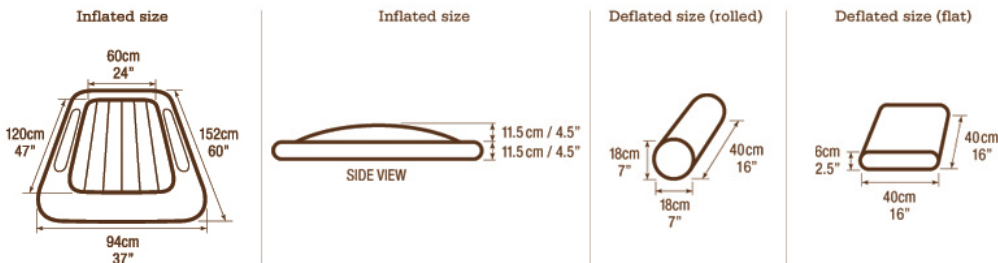
Q: What are the inflated and deflated dimensions of each inflatable product?

INDOOR TODDLER TRAVEL BED



Note: Sizes are approximate due to products' inflatable nature.

INDOOR KIDS TRAVEL BED



Note: Sizes are approximate due to products' inflatable nature.

Q: Is the inflatable bed compact enough to place in luggage?

A: Yes, when properly deflated, our inflatable beds have been designed to fit easily in most travel suitcases.

Q: What is the weight rating of this air mattress?

A: All air beds are rated for maximum weight. Never exceed the maximum rating of the air mattress or it can burst and cause severe damage. The maximum weight capacity for the toddler size is 150 lbs/68 kg. The maximum weight capacity for the kids is 300 lbs/138 kg.

Q: How much does the inflatable bed itself weigh? How about the pump weight?

A: The Toddler Travel Bed weighs 6 lbs/3 kg. The Jetaire Electric Pump weighs 1 lb/0.45 kg. The total weight of the Toddler Travel Bed is 7 lbs/3.2 kg.

The Kids Sized Travel Bed weighs 11 lbs/5 kg. The Jetaire Electric Pump weighs 1 lb/0.45 kg. The total weight of Twin-Sized Kids Travel Bed is 12 lbs/5.45 kg.

Q: How do I inflate and deflate the bed properly?

A: You can inflate and deflate our air beds with manual or electric pumps, but make sure the pump you use has been approved for use with small inflatables or serious damage might occur. All of our air beds include the Jetaire Electric Pump, a compact yet powerful pump that's quick and easy to use. Manual pumps are generally used outdoors where electricity may not be available. All of our outdoor air beds come with the compact and powerful manual Bellows Pump.

NOTE: Location, temperature, and humidity will affect the airbed's firmness. Airbeds will need to be occasionally re-inflated (topped off) to maintain desired firmness.

Q: Is there a cover on this air mattress bed?

A: All of our air mattresses include a flocking surface, which adds extra comfort and provides texture, to help keep the sheets in place during the night. It also minimizes rubbing and squeaking noises.

Q: How do I clean and remove urine and other stains on the mattress?

A: Option 1: Use lukewarm water and a clean cloth. Dab the area with a moist clean cloth, rubbing gently until the stain is removed.

Option 2: Spray with white vinegar. In a spray bottle, combine two parts of lukewarm water and one part distilled white vinegar. Shake the solution well and spray it over the stain. Then absorb with a paper towel and spray again. Repeat these steps until the urine stain and smell from your mattress has been removed. If the urine stain is fresh, you can apply a small amount of laundry detergent on the stained area first. Then scrub the area with a wash cloth and water. You can also add some vinegar to help with stain removal.

Hint: Another remedy for the removal of urine odor is to place the mattress or bed sheet under direct sunlight, as sunlight can neutralize the smell dramatically. Sunlight is highly effective for eliminating odors. Of course, if this is not possible, then using the white vinegar method would be your next best bet.

Information provided by The Shrinks.