



Serta and QVC want you to feel confident when you purchase a new Serta mattress. We know that even after you make a considered selection, you may just prefer a different level of comfort. That's why we encourage you to take advantage of our 30-day Comfort Trial.

After delivery, we ask that you spend up to 30 days with your new mattress, as it can take several weeks for your body to adjust to a new mattress. Once your body has adjusted to the comfort and support level of your new mattress, you'll know for sure you've made the right selection.

If for any reason you're not satisfied with your new Serta mattress, please contact QVC Customer Service within 30 days of the delivery date and arrange for an exchange or return of your mattress. Once 30 days has passed, you'll need to consult the return policies outlined in Serta's 10-year Limited Manufacturer's Warranty. More information about this warranty is available on the QVC.com product detail page.

[Click here to contact QVC Customer Service.](#)

Information provided by Serta.