

Warranty Information:

La-Z-Boy provides the following warranties, subject to the stated limitations.

LIMITED WARRANTY – FABRICS

Fabrics are warranted for one (1) year against seam failure, fabric separation and nap loss. Pilling, dye lot match, and fading are not covered. Labor: One (1) year.

LIMITED WARRANTY – LEATHER

Leather parts are warranted for one (1) year against manufacturing or material defects. No two pieces of leather are alike. Nature itself has worked into the texture certain natural markings that are not to be considered defects. A professional upholstery furniture cleaner should be consulted when cleaning is required. Labor: One (1) year.

For directions on care and cleaning of fabric and leather, visit: la-z-boy.com/Support/Fabric-Care or call 855-80-COMFORT (or 855-802-6636). Improper cleaning/treatment or application of treatment voids your warranty.

LIMITED WARRANTY – SEAT CUSHIONS

Standard foam cushions have a Limited Warranty for one (1) year. Labor for attached seat cushions is one (1) year.

La-Z-Boy Memory Foam and airform™ cushions have a Limited Warranty for three (3) years. Labor for attached seat cushions is one (1) year.

LIMITED WARRANTY – PARTS

Certain parts are warranted against manufacturing and material defects, as shown below. Labor for most part warranties: One (1) year. What is covered:

- Frames and bases: Lifetime of unit
- Springs: Lifetime of unit
- Metal arms: One (1) year
- Recliner mechanisms: Lifetime of unit
- Decorative show wood: One (1) year

LIMITATIONS APPLICABLE TO ALL WARRANTIES

ALL WARRANTIES ARE TO ORIGINAL PURCHASER FROM AUTHORIZED DEALERS ONLY. WARRANTIES ARE NOT TRANSFERABLE.

ALL WARRANTIES ARE LIMITED TO MANUFACTURING AND MATERIAL DEFECTS THAT APPEAR UNDER NORMAL INDOOR RESIDENTIAL USE. ADDITIONAL LIMITATIONS DESCRIBED HEREIN APPLY.

WARRANTIES ARE FOR REPAIR, REPLACEMENT, OR SUBSTITUTION ONLY, IN LA-Z-BOY'S SOLE DISCRETION. REFUNDS ARE NOT AVAILABLE.

LA-Z-BOY WILL PAY REASONABLE AND CUSTOMARY RATES FOR LABOR DURING THE PERIOD OF THE LABOR WARRANTY. YOU WILL BE RESPONSIBLE FOR LABOR COSTS AFTER THE STATED LABOR TIME PERIOD.

YOU ARE RESPONSIBLE FOR HANDLING FEES, IN-HOME INSPECTION FEES, AND TRANSPORTATION OF PRODUCT TO AND FROM YOUR DEALER.

WARRANTIES ARE VOIDED BY EVIDENCE OF EXCESSIVE SOILING, IMPROPER CLEANING OR TREATMENT, ABUSE, ABNORMAL USE OR USE CONTRARY TO THE ADVISORIES OR INSTRUCTIONS CONTAINED HEREIN. WARRANTIES DO NOT APPLY TO PRODUCTS USED FOR RENTAL, BUSINESS, COMMERCIAL, INSTITUTIONAL, OR OTHER NON-RESIDENTIAL USES.

THESE WARRANTIES ARE YOUR EXCLUSIVE REMEDY AND NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, APPLY. IN NO EVENT WILL LA-Z-BOY BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF IT HAD REASON TO KNOW IN ADVANCE THAT SUCH DAMAGES WERE POSSIBLE. THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS THAT VARY FROM JURISDICTION TO JURISDICTION. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR THE LIMITATION OF DAMAGES, SO THE ABOVE EXCLUSIONS AND LIMITATIONS MAY NOT APPLY TO YOU. IN THE EVENT THE WARRANTY EXCLUSIONS DO NOT APPLY TO YOU, THEN, WHERE LEGALLY PERMISSIBLE, SUCH WARRANTIES ARE LIMITED IN DURATION TO THE WARRANTY PERIOD AND NO WARRANTIES APPLY AFTER THAT PERIOD.

CLAIMS

To make a claim under this warranty, please contact the authorized dealer from whom you made your purchase. (If your original dealer is not available, please contact another authorized dealer with your proof of purchase.) La-Z-Boy products may not be altered by any person, dealer, or company without the express written authorization of La-Z-Boy.

If you feel, after presenting your warranty claim to your dealer, that it has not been resolved, you may write to:

La-Z-Boy Incorporated
One La-Z-Boy Drive
Monroe, MI 48162
Attn: Comfort Care

Or visit, www.la-z-boy.com/ContactUs

Please include the dealer's name and address, furniture delivery date, ALI # (Acknowledgment-Line-Item #), style, cover number, and a brief explanation of the problem.