

# Classic Brands

SPECIALTY SLEEP PRODUCTS

## ***Specialty Foam Pillows, Toppers & Sofa Sleepers*** **3 YEAR LIMITED WARRANTY**

Specialty Foam Pillows, Toppers and Sofa Sleepers are warranted for a three (3) year period against defects in materials and/or workmanship. The warranty on the cover is for a period of one (1) year. Unless there is a clear warranty issue, pillows are not returnable to Classic Brands. Classic Brands's warranty does not include and is voided by staining, bodily fluid contamination, water damage, smoke damage, burns, tears, abuse, chemical damage due to improper cleaning or heat damage. Classic Brands limited warranty does not encompass the normal softening of the specialty foam material or a lessening of the memory recovery feature which can occur over time and does not impede the stress and pressure relieving properties of the product. The warranty is applicable to the original purchaser only and is not transferable. Should a warranty issue arise on a Classic Brands Pillow, Topper or Sleeper Sofa, contact point of purchase for a Classic Warranty Claim Form. Complete Warranty Claim Form clearly detailing the defect. Fax completed form and copy of original sales receipt to: 888-637-1943. Incomplete forms, forms without a copy of original receipt will not be processed and will be returned. Following receipt of completed form Classic Brands will assign an authorization return number to properly completed requests and instruct that the product be returned to Classic via U.S. Postal Service or UPS at the retailer's or customer's expense. Be sure to obtain tracking information on the returned product as Classic is not responsible for product that does not reach us. Include a copy of the completed Classic Warranty Claim form in the box with the returned product. Mark container Attn: Classic Brands Warranty Department RGA# \_\_\_\_\_. (The RGA # is the return authorization number we will provide to you.) When received, our quality control department will inspect the product and verify the defect. A replacement product of equal or greater value will be sent to the customer. No credit will be issued. If the claimed defect can not be verified Classic Brands will return the product to the sender. **Please retain this warranty and your original invoice for three (3) years.**

Purchased by: \_\_\_\_\_

Date of purchase: \_\_\_\_\_

Store Name: \_\_\_\_\_

Store Sales Associate Name: \_\_\_\_\_

**For customer service call: 1-877-707-7533 • 8214 Wellmoor Court • Jessup MD, 20794**