

Home Reflections

Green or Flocked Tree with Color Flip Fairy Lights

Thank you for purchasing your Home Reflections Christmas Tree. We hope this tree will bring happiness and holiday spirit to your home for many years to come! To insure this, we are offering a limited warranty to our customers.

Limited Warranty:

2 Year Limited Warranty for The Lights

5 Year Limited Warranty for The Tree

Please register your warranty on our website:

www.myholidaycs.com

(Holiday C. S. as in Customer Service)



SCAN ME

Point any smart phone camera at this image to take an easy shortcut to our website!

Please click on the warranty registration tab.

It will ask for the following information:

- Name
- Address
- Phone Number
- Email Address
- Invoice Date (when you received your tree)
- Item Number OR Tree Name with Size

(you can find most of this information on your shipping invoice, or the large white sticker on the end of your box.)

This warranty starts from the original receipt date. This warranty only covers the original purchaser of the product and it is not transferrable. A valid sales receipt must be presented as proof of purchase. This tree is for indoor use only. This warranty does not cover any trees being used outdoors.

Warranty on Lights:

For up to 2 years of purchase date, we will replace any manufacturer defect found in the light portion of your tree, free of charge.

Warranty on Tree:

For up to 5 years of purchase date, we will replace any manufacturer defect found on the tree, free of charge.

Customer Service Contact

Toll Free Phone Number: 1-833-386-0080

Email Address: help@myholidaycs.com

Hours of Operation: Monday – Thursday 9am- 4:30pm, Friday 9am- 12pm EST.