

Home Reflections Tree with Color Flip Fairy Lights

Q: What should I do if I buy multiple trees and want each tree to be a different color or sync to the same function?

A:

1. Program the first tree.
2. Unplug it.
3. Program the second tree.
4. Unplug it.
5. Plug both trees back in and they should both be on the last setting.
6. Refrain from pushing any buttons on your remote unless you desire the trees to re-sync to a chosen program.

Q: What happens if I lose my remote?

A: Please call My Holiday CS at 1.833.386.0080 or email us at help@myholidaycs.com and they will replace your remote.

Q: Where can I put this tree?

A: This tree should be used indoors only.

Q: Can I use this tree with a rotating stand?

A: It is not recommended.

Q: Does the timer have memory for function?

A: Yes, once the timer mode is activated the tree will stay on for 6 hours and go off for 18 or on for 8 hours and off for 16. When it comes back on it will be in the same function.

Q: Do I need to have the remote in clear sight?

A: The remote may work through a wall, but the signal could be affected.

Q: What is the length of the plug-in cord?

A: Cord is 78"L for the plug to the pole.

Q: How do I get the remote to work?

A: Please remove the plastic tab from the bottom of the remote.

Q: Where should I store my tree?

A: The green tree can be stored in the box it came in. For the flocked tree we recommend in a cool dry location. We recommend wrapping the flocked tree in a sheet for breathability.

Information provided by My Holiday Customer Service. help@myholidaycs.com