

WARRANTY LETTER – LEGXERCISE ELLIPSE

Thank you for purchasing the LegXercise Ellipse. To be covered by this limited warranty, the product must have been purchased directly from Intellibrands, LLC. or an authorized retailer in the United States.

How long does the warranty last?

It is certified that Legxercise is guaranteed for free replacement or repairs up to 1 year from the date of purchase against assembly/manufacturing faults. Intellibrands is responsible for any kind of problem in the product within one year of its purchase.

Who do you contact to get warranty service?

In case of guarantee claims, please contact Intellibrands (MANUFACTURER) at 305-223-3711, Mon-Fri between the hours of 8:30am to 6:30pm Eastern Standard Time, to obtain return instructions. You must submit proof of purchase in the form of a bona fide, dated bill of sale, receipt, or invoice (or copy thereof) evidencing that your request for service is made within the warranty period.

What will the company do if the product fails?

- No charge will be made for parts or labor involved: Only transport charges shall be paid by the consumer/buyer. Intellibrands will not be responsible for any damage to or loss of the product while it is in transit to us. We recommend that you use a carrier that will track your shipment and ensure the product's safe delivery. Intellibrands cannot accept any returns sent C.O.D.
- Legxercise is guaranteed to be free of all workmanship and materials defects. The guarantee cover free replacement of parts ONCE only during guarantee period of 1 year from the date of purchase.

What parts and repair problems are covered?

Intellibrands Warrants to you, the original purchaser (this limited warranty is not transferable), that under normal use and service, the product will be free from defects in material and workmanship for a period of one year from the date of purchase (warranty period). If you discover a defect covered by this limited warranty during the warranty period, and return the product to Intellibrands, we will repair or replace the product, at our option, using new components. There is no warranty or condition of any kind as to any defects discovered after the warranty period expires.

Does the warranty cover “consequential damages?”

Under no circumstances, does the guarantee cover consequential damages.

Are there any conditions or limitations on the warranty?

Product would be replaced or repaired free of cost if there is any problem with its working, but under following conditions the warranty would not be provided:

- If the product is not used in accordance with the operational manual supplied by the company or any misuse.
- If the unit is damaged after a fall or a shock.
- If dismantled or tampered with any way.
- Any fault occurred due to incorrect power supply.
- Commercial use of the product will void the Guarantee.
- The product was kept in a damp place.
- The product has been opened by any other person other than our company's technician.
- The product was exposed to extreme heat.

These were the terms and conditions of warranty. We are sure that our product would provide you the comfort you wished.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.