

FITNATION EZ STEP BIKE TROUBLESHOOTING GUIDE

*All troubleshooting information has been supplied by Fitnation

Console

My console will not turn on.

- Check that batteries are installed according to correct polarity
- Press button to ensure console is not in sleep mode

My console will turn on, but does not track my fitness stats.

- Check that console is securely plugged into console jack on handlebar stalk.
- Check that console jack has not come loose from handlebar stalk.

Hardware

I am missing assembly hardware included in the parts list.

- Check packaging to ensure that all pieces have been removed. Some assembly pieces are secured within the cardboard padding for safe shipping.
- Some of the assembly parts are preinstalled on the bike and must be removed and reinstalled during assembly.
 - Seat attachment nuts are pre-installed on seat bottom.
 - Console attachment screws are pre-installed on back of console.

Seat, Handlebar, and Position Adjustment

I cannot change the position/seat height/handlebar height of my bike.

- The adjustment knobs for seat height, handlebar height, and frame position are threaded to screw in securely and springloaded for quick adjustment.
- Knobs should be unscrewed slightly, then pulled straight out to release pin. While pulling on the knob, adjust bike frame/seat/handlebar to desired position then release knob. You may need to slightly adjust the adjusted piece up or down for the pin to click back into place. You will hear the pin click into place.

Handlebar Stalk Adjustment

My handlebars won't move back and forth.

- Be sure handlebar release (found on bottom right side of handlebar base) is flipped up into release position. When handlebar is in desired position, lower release into locked position.