

HoverAir X1 Warranty Card

HoverAir X1 产品保修卡

Product Name/商品名称: _____ User Name/用户姓名: _____

Product S/N/商品序列号: _____ Phone Number/联系电话: _____

Dealer/经销商: _____ Date of Purchase/购买日期: _____

Contact Address/联系地址: _____

Warranty Period

Components	Warranty Period	Service Method
Main Board	12 Months	Customer Mail-In
ESC Board	12 Months	Customer Mail-In
Gimbal	12 Months	Customer Mail-In
Battery	12 Months with less than 200 cycles	Customer Mail-In
Cosmetic Parts	No Warranty	Customer Mail-In

保修期限

部件名称	保修期限	服务方式
主板	12个月	用户寄修
电调板	12个月	用户寄修
云台	12个月	用户寄修
电池	12个月 且循环次数少于200次	用户寄修
外观件	不保修	用户寄修

The start date of the warranty period is based on the HoverAir X1 activation date. If the last day of the warranty period is a legal holiday, the day after the holiday is the last day of the validity period. Within the above warranty period, Shenzhen Zero Zero Infinity Technology Co., Ltd. ("We" or "ZeroZeroTech") confirms that if the product parts listed above are defective due to quality or workmanship issues, we will repair the product for free. For repairs that occur outside of the warranty period or for issues unrelated to quality or workmanship or otherwise not covered by this warranty, expenses must be borne by the user. Shipping costs produced by shipping the product back to users will be borne by ZeroZeroTech for free repairs and by users for paid repairs.

产品保修期限起始日期以产品激活记载日为准，若保修期限的最后一天为法定节假日时，以节假日的次日为有效期的最后一天。在上述保修期限内，经深圳零零无限科技有限公司（“我们”或“零零科技”）确认若产品上述部件出现自身质量问题导致的性能故障，用户可以免费维修；超过上述保修期限或在上述保修期限内产品上述部件出现非自身质量问题导致的性能故障，用户可以申请付费维修。零零科技只负责因免费维修产生的寄回用户指定地点的运费。

The following conditions are not covered by the warranty:

1. Product damage caused by transportation or handling after purchase;

2. Any modification, disassembly, and maintenance without ZeroZeroTech's authorization and permission;
3. Product damage caused by accidental factors or human behavior, such as: liquid damage, dropping, improper input voltage, exposure to excessive force, deformation of the main board, etc.;
4. Product damage caused by installation, use, maintenance, and storage that is not in accordance with the user manual;
5. Failure to provide a valid proof of purchase, or provide forged or altered proof;
6. If the labels, product serial numbers, or tamper proof labels are torn, altered, unclear or unrecognizable;
7. Product damage due to uncontrollable environmental factors such as fire, earthquake, flood, etc.;
8. Other performance issues caused by problems unrelated to product quality;

以下情况不属于免费保修范围：

1. 产品购入后由于运输、装即所导致的故障或损坏；
2. 任何未经零零科技授权许可的改装、拆卸、维修；
3. 意外因素或人为行为导致产品损坏，如：进液、摔损、输入不合适电压、过度挤压、主板变形等；
4. 未按使用说明书要求安装、使用、维护、保管导致的产品故障或损坏；
5. 无法提供合法有效的购买凭证或单据，或对单据进行了伪造或涂改；
6. 标签、机器序列号、防水防拆标记被撕毁或涂改，模糊不清无法识别；
7. 由于不可抗因素（如火灾、地震、水灾等）而造成的故障或损坏；
8. 其他非产品自身质量问题导致的性能故障。

User Notices

1.Data Backup

It is your responsibility to backup all existing data on the device. The repair process may cause loss, error, or damage, and ZeroZeroTech will not be responsible for any loss related to data loss during repair process.

2.Ownership of Repair Components

Product components that are repaired and replaced during the repair process, will be taken back and owned by ZeroZeroTech.

3.Paid Maintenance Fee

For products that are out of the warranty period or otherwise not qualified for free repair, ZeroZeroTech will administer services strictly in accordance with the "HoverAir X1 Paid Service Fee Standards", and you will be charged as such. If you refuse to pay, ZeroZeroTech has the right to suspend services until the full service fee has been paid; all consequences will be borne by the user.

用户须知

1.数据备份

您在接受服务之前请将所有资料另行备份或记录，维修过程可能造成的资料错漏、丢失或损坏，零零科技不承担任何责任及由此可能带来的任何损失。

2.维修配件的所有权

维修（包括付费维修）过程中被维修更换下来的产品配件，将由零零科技收回并享有所有权。

3.付费维修费用

对于超过保修期限和免费维修服务范围的产品，零零科技将严格按照《HoverAir X1 有偿服务收费标准》执行，同时请您对属于有偿服务范围的服务支付相应的费用；如果您拒绝付费，在您未付清服务费前，零零科技有权暂时终止对您的服务，由此造成的后果将由您自行承担。

*Please visit zzrobotics.com/support/warranty to get detailed warranty terms and after-sales policies. Shenzhen Zero Zero Infinity Technology Co., Ltd.reserves the right to modify the above policies and terms without notice. Please check the official website for the latest version.

If there is any inconsistency or ambiguity between different language versions of this warranty, the Simplified Chinese version shall prevail.

*本保修卡内容与零零科技保修条款和售后服务政策有不同之处的，以零零科技保修条款和售后服务政策为准。

零零科技保修条款和售后服务政策最新版本请访问 zzrobotics.com/support/warranty 获取。

零零科技保留上述条款和政策的解释权和修订权，内容如有更新，恕不另行通知。