Limitless 20,000mAh Foldable Solar Power Bank with 5x Solar Panels- FAQ's

Q.   What devices are compatible with this charger?
A.   Micro
Samsung, Amazon Kindle, and Motorola devices as well as cameras, power banks, speakers, controllers, navigation systems, headphones, and more.

Type-C
Most new Samsung, Google, Motorola, Microsoft, LG, Apple iPhone 15 and Newer, Apple iPads 2018 and Newer, and Apple Airpods Pro 2nd Generation, and AirPods Max.

Lightning®
Most iPhones 14 and Older, 1st Generation AirPods, and AirPods Pro

Q.   Do I need to charge the power bank prior to using?
A.   The Power Bank will arrive with a partial charge. It is recommended to charge the battery to 100% upon arrival and after each use.

Q.   Does the Solar Charger support Type-C Power Delivery?
A.   Yes, the Charger meets the technical specifications of Power Delivery by providing 20W of power from the Type-C Port.

Q.   Does the Solar Charger support USB Quick Charge?
A.   Yes, the Charger features two 22.5W USB Quick Charging USB Ports.

Q.   How long does it take to fully charge the power bank via solar panels?
A.   The time it takes to fully charge the power bank via solar panels depends on factors such as sunlight intensity, panel orientation, and weather conditions.

Q.   Can I charge devices while the power bank is being charged via solar panels?
A.   Yes, you can charge your devices simultaneously while the power bank is being charged via solar panels. The power bank features dual USB ports and one Type-C port, allowing you to charge multiple devices at once.

Q.   How does the solar charging work?
A.   The Solar Power Bank comes with three foldable solar panels that efficiently convert sunlight into electricity. Simply expose the panels to direct sunlight to initiate charging. However, please note that solar charging is typically slower compared to charging via the Type-C port, and it may vary depending on sunlight intensity and panel orientation.

Q.   How do I charge the power bank itself?
A.   Plug the included 36" USB to Type-C Charging Cable into the Type-C Port. Plug the opposite end of the Charging Cable into a USB power source (not included). The Power

Bank will begin to charge. You can also charge the Power Bank outdoors by placing the solar panels under direct sunlight.

Q.   **How do I know when the power bank is fully charged?**

A.   The power bank is equipped with 4x LED indicators that display the charging status. When the power bank is fully charged, all LED indicators will illuminate.

Q.   **How can I check the remaining battery life of the power bank?**

A.   Click the Power Button and LED lights will illuminate showing the available battery capacity.

Q.   **How many times can I charge my smartphone with this power bank?**

A.   The 20,000mAh capacity of this power bank provides ample charging capacity for smartphones, tablets, and other devices. On average, you can expect to fully charge most smartphones multiple times with this power bank before needing to recharge the power bank itself.

Q.   **Is it safe to leave the power bank plugged in overnight?**

A.   Limitless power banks have safety features to prevent overcharging, but it's generally recommended to avoid leaving them plugged in unattended for extended periods.

Q.   **Can I take it on a plane?**

A.   Designed with your travel needs in mind, this power bank is compact and lightweight, easily fitting into your pocket, bag, or purse. In addition, its airline-friendly design means you can take it with you on the plane in your carry-on luggage only.

Q.   **Is there a warranty?**

A.   Every Limitless product comes with a 1-Year Limited Warranty.

Q.   **Who do I contact if I have a question or issue with the charger?**

A.   For any inquiries regarding the Limitless charger, please contact our support team at LimitlessInnovations.com/Support, email us at Support@LimitlessInnovations.com, or call us at (855) 843-4828.