

## Limitless Desktop Wireless Charger with Retractable Cables – FAQ's

### General Information

**Q: What is the Limitless Desktop Wireless Charger with Retractable Cables?**

**A:** It's an all-in-one charging hub designed to charge up to five devices simultaneously. It includes dual retractable Type-C cables, two USB-A ports, one Type-C PD port, and a 15W wireless charging pad—all in a sleek, compact design that keeps your workspace organized.

**Q: What devices can I charge with it?**

**A:** You can charge smartphones, tablets, laptops, wireless earbuds, and other USB or Type-C powered devices. The wireless charging pad supports all Qi-enabled devices.

**Q: How many devices can it charge at once?**

**A:** Up to five devices—using both retractable Type-C cables, the Type-C port, the two USB-A ports, and the wireless charging pad simultaneously.

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### Setup & Operation

**Q: How do I set up the charger?**

**A:** Plug the included AC power cord into the charger's AC input and the other end into a wall outlet. The LED Power Indicator Light will turn on, indicating it's ready to use.

**Q: How do I charge my devices?**

**A:**

- **Retractable Type-C Cables:** Pull out a cable to your desired length (up to 24"), then connect it to your device.
- **USB Ports:** Plug in your device's cable and connect it to a USB-A port.
- **Type-C Port:** Use your own Type-C cable for fast PD charging.
- **Wireless Charging Pad:** Place your Qi-enabled device on the pad. Charging will begin automatically if properly aligned.

**Q: How do I retract the Type-C cables?**

**A:** Gently pull the cable outward until you feel a click, then slowly release it. The cable will retract automatically. Avoid pulling too hard or overextending beyond 24".

**Q: Can I use all ports and the wireless charger at the same time?**

**A:** Yes, the charger supports simultaneous multi-device charging. However, charging speeds may vary slightly depending on the total power load.

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## Charging Performance

### **Q: What's the maximum power output?**

**A:** Up to **65W PD** for Type-C outputs and **15W** for wireless charging.

### **Q: Does it support fast charging?**

**A:** Yes. It supports Power Delivery (PD) for fast Type-C charging and Quick Charge (QC) 3.0 for USB-A ports.

### **Q: How long are the retractable cables?**

**A:** Each built-in retractable Type-C cable extends up to **24 inches**.

### **Q: Can I charge my laptop?**

**A:** Yes. The 65W PD output can fast-charge most USB-C laptops.

### **Q: Does it work with iPhones and Android devices?**

**A:** Yes. It includes a USB-to-Lightning® cable for Apple devices and supports all USB-C and Qi-enabled Android phones.

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## Wireless Charging

### **Q: How do I know my phone is charging wirelessly?**

**A:** When you place your phone on the pad, the LED light will illuminate, and your phone's charging indicator will appear on-screen.

### **Q: My phone isn't charging wirelessly—what should I do?**

**A:**

- Ensure your phone supports Qi wireless charging.
- Remove thick or metal phone cases.
- Center the phone properly on the pad.
- Check that the charger is plugged in and the LED light is on.

### **Q: Can it charge wireless earbuds or AirPods?**

**A:** Yes, as long as they have a Qi-enabled charging case.

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## Safety & Maintenance

### **Q: Is the charger safe to use overnight?**

**A:** Yes. It includes built-in protection against overcurrent, overheating, and short circuits.

**Q: What safety precautions should I follow?**

**A:**

- Do not expose the device to water, heat, or magnetic fields.
- Avoid using it if damaged or deformed.
- Do not disassemble or modify it.
- Keep away from children.
- Do not use near high temperatures or open flame.

**Q: Does it protect against power surges?**

**A:** No. It does not include surge protection. Use a surge protector if needed.

**Q: What should I do if it gets warm during charging?**

**A:** Slight warmth is normal during operation. If it becomes excessively hot or emits an odor, stop using it and contact Limitless Support.

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## Troubleshooting

**Q: The LED indicator isn't turning on—what's wrong?**

**A:**

- Confirm the AC power cord is securely plugged in.
- Try another wall outlet.
- If still unresponsive, discontinue use and contact customer support.

**Q: My cable won't retract properly—how can I fix it?**

**A:** Gently extend the cable again until you feel a click, then release slowly. Avoid jerking or over-pulling, which may damage the internal spring.

**Q: My device is charging slowly—why?**

**A:**

- Ensure you're using a fast-charging compatible device and cable.
  - Avoid using all ports at once if maximum speed is desired.
  - Check for proper cable connections.
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## Product Details

**Q: What are the dimensions and weight?**

**A:** 6.30" × 3.15" × 1.57"; weight: 0.82 lbs.

**Q: What's included in the box?**

**A:**

- 1× Desktop Wireless Charger with Retractable Cables
- 1× 6ft Detachable AC Power Cord (90° plug)
- 1× 24" USB-to-Lightning® Cable
- 1× Quick Start Guide

**Q: Is my power bank covered under warranty?**

**A:** Yes. Limitless Innovations provides a limited warranty covering defects in materials and workmanship. The duration and terms may vary by region or retailer, so check your product packaging or [LimitlessInnovations.com](http://LimitlessInnovations.com) for full warranty details.

**Q: How do I contact Limitless Innovations for support or warranty service?**

**A:** You can reach the Limitless Innovations Support Team through:

- **Email:** [Support@LimitlessInnovations.com](mailto:Support@LimitlessInnovations.com)
- **Phone:** (855) 843-4828
- **Website:** [limitlessinnovations.com/support](http://limitlessinnovations.com/support)

Our team can assist with troubleshooting, warranty claims, replacement inquiries, and general product information.