



HALO<sup>®</sup>

OWNERS MANUAL FOR  
RAPIDPACK<sup>®</sup> 20K POWER BANK



# SAFETY INSTRUCTIONS

FOR ALL QUESTIONS ABOUT THE WARRANTY OR EXCHANGE REQUESTS, PLEASE CONTACT US.

# 1-800-255-6061

## YOUR SAFETY IS IMPORTANT TO US.

Please read instructions carefully and utilize the proper precautions before operating this equipment. Save instructions for future reference.

- When used correctly, lithium-ion rechargeable batteries provide a safe and dependable source of portable power. However, if they are misused or abused, this may result in leakage, burns, fire or explosion, causing personal injury or damage to other devices.
- Misusing or incorrectly connecting this product may cause electric shock to users and damage equipment.
- Do not operate in explosive atmospheres such as in the presence of flammable liquids, gases or dust.
- Keep away from moisture and corrosive materials. Do not use near water or wet areas such as bathtubs, showers, bathrooms, sinks, swimming pools or basements.
- Do not expose this product to moisture, water, rain, or snow.
- Keep away from heat sources. This includes open flames, radiators, and stoves ovens.
- The lithium-ion rechargeable battery used in this charging device may present a risk of fire or chemical burn if mistreated.
- Do not expose to fire or excessive temperature. Do not expose to heat above 104°F (40°C).
- In the unlikely event of leakage or explosion use sand or a chemical fire extinguisher. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- This product may become warm under extended high-power operation. Do not cover, wrap, or otherwise restrict this product during operation.
- Do not disassemble this product. There are no user-serviceable parts inside. Incorrect reassembly may result in shock or fire hazard.
- Do not drop or subject to strong impacts. Do not operate this product if it has received a sharp blow or has otherwise been damaged in any way.
- Do not puncture, crush, or subject to mechanical shock.
- Only charge this product by the specified method. Use of an attachment not recommended or sold by the manufacturer may result in a risk of fire, electric shock, or injury to persons.
- Do not operate this product with a damaged cord or plug, or a damaged output cable.

# PRODUCT MAINTENANCE

- This product, along with its accessories, are not toys and should be kept away from children.
- To reduce risk of damage to the electric plug and cord, pull the plug rather than the cord when disconnecting the power pack.
- Do not insert any foreign object into the ports or openings of this product.
- When charging the internal battery, work in a well-ventilated area and do not restrict ventilation in any way.



**IF THE POWER BANK OVERHEATS, BECOMES SWOLLEN, OR IS DEFORMED IN ANY WAY, IMMEDIATELY STOP USING THE PRODUCT AND CONTACT CUSTOMER SERVICE.**

- Regularly check all ports and wall chargers for any debris, dirt, damage, and corrosion.
- Do not disassemble the device.
- Do not cover the device with towels, clothes, or other items.

## EQUIPMENT CLEANING:

- Please make sure that the device is disconnected from all input power and output devices.
- Wipe with a clean, dry cloth.
- Do not use corrosive cleaners or solvents.
- Do not insert metal objects into the ports to clean them as this could cause electrical shock. Blow any debris out with canned air.

## DISPOSAL/RECYCLING:

Do not put the device and its accessories in the trash can. Items must be properly handled in accordance with local laws and regulations. For additional information, please see [www.epa.gov](http://www.epa.gov).



Li-ion



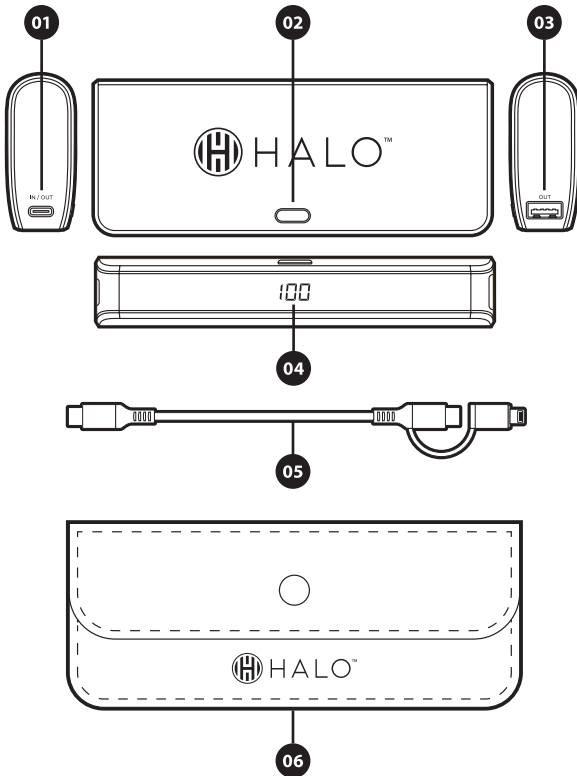
**WARNING**  
Cancer and Reproductive Harm  
[www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)

**CONFORMS TO**  
**UL2056**



Intertek

# PRODUCT OVERVIEW



- 01 USB-C Input/Output Port
- 02 Power Button
- 03 USB-A Output Port
- 04 LCD Display
- 05 USB-C to USB-C Charging Cable with 8-Pin Adapter
- 06 Storage Pouch

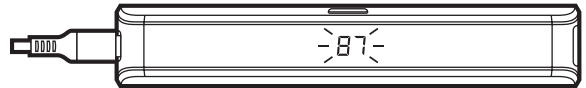
# CHARGE THE POWER BANK

## IMPORTANT:

Fully charge the power bank before using it for the first time. When not being used, store in a cool, dry place.

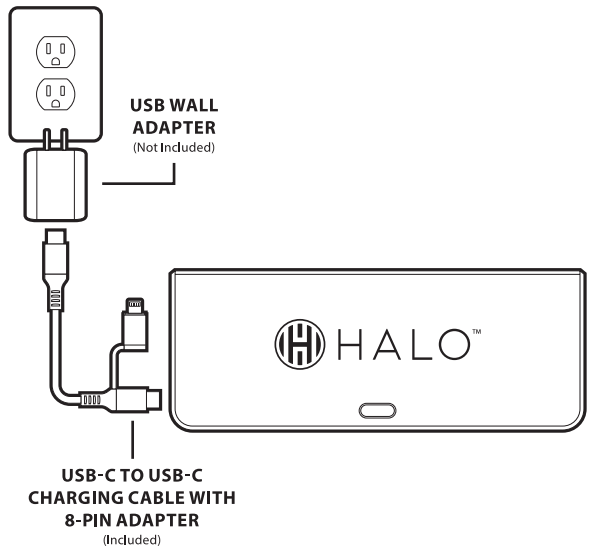
## CHARGING THE POWER BANK:

- USB-C cable (included) with a wall adapter (not included) rated for 5V/3A
- LCD display will blink with the current charge level



## ESTIMATED CHARGING TIME:

Up to 6.5 hours (12V/1.5A) via USB-C.



## CHARGING YOUR DEVICES:

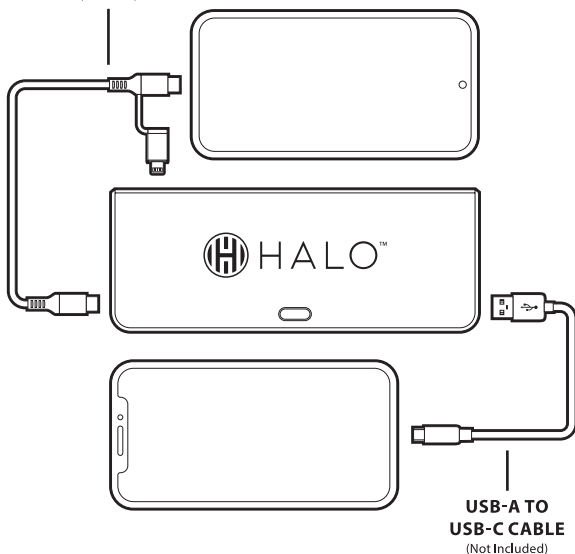
USB-A output ports are rated for up to 18W.

USB-C output port is rated for up to 20W.

1. Connect the appropriate cable to your device.
2. Plug the cable into the appropriate USB output port.
3. Press the Power ON/OFF Button to begin charging your device.

NOTE: It is recommended to use charging cables provided by the manufacturer of your devices.

### USB-C TO USB-C CHARGING CABLE WITH 8-PIN ADAPTER (Included)



**USB-A TO  
USB-C CABLE**  
(Not Included)

FOR ALL QUESTIONS PLEASE CONTACT US.

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| ISSUE  | POTENTIAL CAUSE   | SOLUTION  |
|--|---|---|
| Unit does not appear to charge items, or charges items slower than expected.                           | Cable or device may not be compatible, or too many items may be plugged in at once. | Try charging fewer devices, or using the original cable for that device.            |
| Unit does not appear to charge items (Power ON/OFF Button or LCD Display does not turn on).            | Unit may need to be charged.  | Use the supplied cable to connect to a USB power source.                            |
| Unit appears to discharge too quickly.   | Too many items may be charging at once.   | Try charging fewer devices.   |
| Unit does not appear to recharge (LCD Display still turns on when the Power ON/OFF Button is pressed). | Cable or USB source may not be compatible.  | Try charging with the supplied cable or from a different USB source.                |
| "188" is flashing on the display and the unit will not charge or discharge in cold/hot environments.   | Over temperature protection has been triggered.                                     | Move the unit to a room temperature environment for at least an hour and try again. |
| "188" is flashing on the display when attempting to charge a device.                                   | Output over current protection has been triggered.                                  | Try plugging in fewer devices.  |

Scan the QR code below to register your product.  
For product information and videos, visit [WWW.HALOPWR.COM](http://WWW.HALOPWR.COM).



## PRODUCT REGISTRATION

### ACTIVATE YOUR WARRANTY TODAY

Your HALO Power Bank has a 90 day warranty from the date of purchase. By registering your warranty, you will help protect your investment and save a record of your purchase with our customer service team.

|                       |  |
|-----------------------|--|
| Battery Type          | Lithium-ion  |
| Capacity              | 20000mAh 3.65V 73Wh  |
| USB-C Input           | 18W MAX (5V/3A, 9V/2A,12V/1.5A)  |
| Outputs               | USB-C Port PD20W (5V/3A, 9V/2.22A,12V/1.67A)<br>USB-A Port QC18W (5V/3A, 9V/2A,12V/1.5A) |
| Operating Temperature | Charge: 32°-104°F (0°-40°C)<br>Discharge: 14°-104°F (-10°-40°C)                          |
| Storage Temperature   | -4°-113°F (-20°-45°C)  |
| Dimensions            | 5.92 x 2.26 x 0.98 in. (150.5 x 57.54 x 24.99 mm)  |
| Weight                | 0.70lb (320g)  |

## **COMPLIANCE WITH FCC REGULATION**

This device complies with part 15 of the FCC Rules and RSS-Gen of IC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced technician for help.
- Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## **CAUTION:**

To comply with the limits of the Class B digital device, pursuant to Part 15 of the FCC Rules, this device must be used with certified peripherals and shielded cables. All peripherals must be shielded and grounded. Operation with non-certified peripherals or non-shielded cables may result in interference to radio or reception.

## **MODIFICATION:**

Any changes or modifications of this device could void the warranty.

## **ALLIANCE CONSUMER GROUP**

700 Henrietta Creek Rd, Roanoke, Texas 76262  
Toll-Free: 800.255.6061  
[www.acgbrands.com](http://www.acgbrands.com)



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