

FAQ's for Limitless 10,000mAh Power Bank with Built-In Cables

Q: What devices can I charge with the Limitless 10,000mAh Power Bank?

A: The Limitless Power Bank can charge a variety of devices, including smartphones, tablets, cameras, Bluetooth speakers, and other USB-rechargeable devices. With its Built-In Type-C and Lightning® Cables, you can easily charge both Android and Apple devices on the go. Use the Micro Adapter to recharge cameras, navigation systems, Bluetooth speakers, power banks, and more.

Type-C Cable

Most new Samsung, Google, Motorola, Microsoft, LG, and Apple iPhone 15 and Newer, Apple iPads 2018 and Newer, and Apple AirPods Pro 2nd Generation, and AirPods Max.

Lightning® Cable

Most iPhones 14 and Older, 1st Generation AirPods, and AirPods Pro.

Micro Adapter

TracFones, Speakers, Cameras, Navigation Devices, Power Banks, and more.

Q: How do I recharge the Power Bank?

A: Plug the included 36" Type-C to USB Charging Cable into the Type-C Port. Plug the opposite end of the Charging Cable into a USB power source (not included). Also, you may plug-in the Built-In Type-C Charging Cable into a USB power source (not included). The Digital Battery Level Indicator will blink while charging until it reaches 100%.

Q: How do I charge my device using the Ports?

A: Choose a Charging Port (USB-A or Type-C). Plug the compatible Charging Cable into the port and the other end into your device. Charging will start automatically.

Q: How do I charge my device using the Built-In Cables?

A: Locate the appropriate cable (Type-C Cable or Lightning® Cable) by removing it from the Built-In Cable Storage. Plug the Cable Connector into the charging port of the device. The device will begin to charge.

Q: What type of adapter is included with the power bank?

A: The power bank comes with a removable Type-C to Micro Adapter, providing additional versatility for charging devices that utilize a Micro USB connection. Perfect for cameras, navigation systems, Bluetooth speakers, power banks, and more.

Q: Where is the Micro Adapter located?

A: The Micro Adapter is located below the Type-C Cable in the Cable Track. Once you pull out the Type-C Cable, you should see the Micro Adapter opening.

Q: How do I charge my device using the Micro Adapter?

A: Locate the Built-In Cable Type-C Cable. Plug the Type-C end directly into the Micro Adapter opening. Once the Adapter is installed, plug it into the charging port of the device. The device will begin to charge.

Q: What does the Green Icon mean?

A: The green icon on the display indicates that a quick-charge compatible device has been connected to the 10,000mAh Power Bank with Built-In Cables. Please note, some devices may not trigger the green icon, but they are still able to charge on the Power Bank at the fastest charge that can be accepted by the device.

Q: Does the power bank support pass-through charging?

A: Yes, the Limitless Power Bank supports pass-through charging, allowing you to charge your devices while simultaneously recharging the power bank itself.

Q: Can I use the built-in cables and ports to charge multiple devices at the same time?

A: Yes, you can use the multiple output options (Type-C, USB-A, and Built-In Cables) to charge more than one device at the same time, depending on the power requirements of each device.

Q: Is there a way to check how much battery life is left in the power bank?

A: Yes, the Limitless Power Bank features a built-in digital display that shows the remaining battery life, so you can easily monitor your power levels.

Q: How bright is the flashlight integrated into the power bank?

A: The integrated flashlight provides 25 lumens of brightness and has two modes, making it a practical addition for illuminating your surroundings when needed.

Q: How do you turn on the flashlight?

A: Press and hold the Power Button for roughly 3-seconds to turn the light on. Single press the Power Button once the light is on to cycle through the light modes (Standard & S.O.S.).

Q: Is it safe to leave the power bank plugged in overnight?

A: Limitless power banks have safety features to prevent overcharging, but it's generally recommended to avoid leaving them plugged in unattended for extended periods.

Q: Is the power bank portable and easy to carry?

A: Absolutely! The Limitless Power Bank comes with a microfiber carrying pouch for safe storage and a faux leather carrying strap for easy transport, making it convenient to take with you wherever you go. TSA approved in carry-on only.

Q: Can I take it on a plane?

A: Designed with your travel needs in mind, this power bank is compact and lightweight, easily fitting into your pocket, bag, or purse. In addition, its airline-friendly design means you can take it with you on the plane in your carry-on luggage only.

Q. Is there a warranty?

A. Every Limitless product comes with a 1-Year Limited Warranty.

Q. Who do I contact if I have a question or issue with the charger?

A. For any inquiries regarding the Limitless charger, please contact our support team at LimitlessInnovations.com/Support, email us at Support@LimitlessInnovations.com, or call us at (855) 843-4828.