

TotalBoost Mini Pro II FAQ's

Q. How do I remove the adapter?

A. Push the Adapter Release switch upwards to dislodge the Charging Adapter. Once dislodged, remove the Charging Adapter.

Q. Can I use this with a phone case?

A. Yes. Please note, some phone cases may be too thick and prohibit a successful connection to the Charging Adapter. If the connected device does not begin to charge:

A. Check the battery percentage level.

B. Remove the case from the mobile phone.

Q. Can I charge my phone while using the kickstand?

A. Absolutely!

Q. The adapter stays in my device when I unplug the TotalBoost Mini Pro II, how do I avoid that?

A. If the adapter gets stuck in a device when unplugging, try re-inserting the adapter into the TotalBoost Mini Pro II. Apply pressure to the switch, then pull the TotalBoost Mini Pro II to disconnect the device. This will help to hold the adapter in place.

Q. What devices are the charging adapters compatible with?

A. The charging adapters include Micro, Type-C, and Lightning connectors to create universal compatibility with virtually any USB enabled device including mobile phones, tablets, cameras, speakers, power banks, controllers, and more.

Micro Adapter

Compatible with select Samsung, Amazon Kindle, and Motorola devices as well as cameras, power banks, speakers, controllers, and more.

Type-C Adapter

Compatible with most new Samsung, Google, Motorola, Microsoft, LG, and Apple iPads 2018 and newer.

Lightning Adapter

Compatible with most Apple Devices and AirPods.

Q. Do I have to charge the TotalBoost Mini Pro II before I use it?

A. It is recommended to charge the internal battery to 100% before charging connected devices.

Q. How do I recharge the TotalBoost Mini Pro II?

- A.** Plug the included 36" Type-C to USB Cable into a USB charger (USB wall adapter not included).
- Q.** Can I carry the TotalBoost Mini Pro II on an airplane?
- A.** Yes. The TotalBoost Mini Pro II meets FAA regulations and is approved to carry on an airplane! Please note, this power bank must be carried with you and not stored in your checked baggage during travel.
- Q.** How do I turn off the TotalBoost Mini Pro II?
- A.** The TotalBoost Mini Pro will automatically turn off after approximately 10 seconds of being idle.
- Q.** Will the TotalBoost Mini Pro II "overcharge" my cell phone or device?
- A.** The TotalBoost Mini Pro II is designed to optimally charge your devices. This means it will charge them quickly, as well as safely.
- Q.** How long will the battery last?
- A.** The battery life will depend on the usage of the power bank in between charges. We recommend checking the battery level and recharging the TotalBoost Mini Pro II every 90 days.
- Q.** How long does the TotalBoost Mini Pro II take to charge my phone?
- A.** Charging times vary depending upon the device, the charging method, the age of the device and the level of current power. However, the TotalBoost Mini Pro II is equipped with fast charging technology to safely charge your device as fast as it will allow.
- Q.** Can I use the TotalBoost Mini Pro II outdoors?
- A.** The TotalBoost Mini Pro II is designed for indoor and outdoor use, only in dry locations. Do **NOT** expose the TotalBoost Mini Pro II to extreme heat, moisture, water, rain, or snow.
- Q.** How do I check the battery level without turning on the flashlight?
- A.** To check the battery level without turning on the flashlight, single click the Flashlight Power Button.
- Q.** How do I turn on the flashlight?
- A.** Press and hold the Flashlight Power Button for a few seconds. The light will turn on automatically. To turn the Flashlight off, press and hold until the light turns off.
- Q.** Is there a Warranty?
- A.** Yes, the TotalBoost Mini Pro II comes with a 1-Year Limited Warranty by Limitless Innovations.
- Q.** Who do I contact if I have a question or issue with the TotalBoost Mini Pro II?

- A.** For any inquiries regarding the TotalBoost Mini Pro II, please contact our support team at LimitlessInnovations.com/Support, email us at Support@LimitlessInnovations.com, or call us at (855) 843-4828.