

## Ultimate Mini FAQ's

**Q. Do I have to charge the Ultimate Mini before I use it?**

**A.** The Ultimate Mini can be used as a wall charger or portable power bank. It is recommended to charge the internal battery to 100% before charging connected devices.

**Q. How do I recharge the Ultimate Mini?**

**A.** The Ultimate Mini can be recharged by plugging into a standard wall outlet, or by using the included Type-C to Type-C Cable and a secondary power source. For a faster recharge, it is recommended to use the included Type-C to Type-C Cable with the Type-C Input/Output and a fast-charging wall adapter.

**NOTE:** Some outlets are controlled by a switch. Make sure the Ultimate Mini is plugged into a live outlet. The Battery Indicator Lights should light up with the current power level, until a 100% charge is met. If the Lights do not turn on when plugged into an outlet, try another outlet.

**Q. Can I carry the Ultimate Mini on an airplane?**

**A.** The Ultimate Mini is approved by TSA and FAA to carry on an airplane! Please note, this power bank must be carried with you and not stored in your checked baggage during travel.

**Q. Will my phone charge faster by using the built-in cables, the Type-C Port or USB Port?**

**A.** The Ultimate Mini provides an optimal charge using both the built-in cables as well as the Type-C and USB port. For the fastest charge, use the Type-C Power Deliver Port or USB (Quick Charge) Port.

**Q. How do I turn off the Ultimate Mini?**

**A.** The Ultimate Mini will automatically turn off after approximately 10 seconds of being idle.

**Q. What devices are the built-in cables compatible with?**

**A.** The built-in cables include Micro, Type-C, and Lightning connectors to create universal compatibility with virtually any USB enabled device included mobile phones, tablets, cameras, speakers, power banks, controllers, and more.

### **Type-C**

Compatible with most new Samsung, Google, Motorola, LG, and some Apple products: iPhone 15, iPhone 15 Plus, iPhone 15 Pro, iPhone 15 Pro Max, iPad Pro 11", iPad Mini (6th gen.), iPad Air (4th-5th gen.), iPad (10th gen.), iPad Pro 12.9" (3rd-6th gen.), AirPods Pro (2nd gen.), and Apple Vision Pro.

## **Lightning®**

Compatible with iPhone SE, iPhones 5-14, iPad Mini (1st-5th gen.), iPad (5th-9th gen.), iPad Air (1st-3rd gen.), iPad Pro 9.7" and 10.5", iPad Pro 12.9" (1st and 2nd gen.), AirPods Max, AirPods (2nd gen.), AirPods (3rd gen.), AirPods Pro (1st gen.), Apple Pencil, and Magic Mouse/Keyboard/Trackpad.

## **Micro**

Compatible with select Samsung, Amazon Kindle, and Motorola devices as well as cameras, power banks, speakers, controllers, navigation systems, headphones, and more.

### **Q. How many devices can I charge at once on the Ultimate Mini?**

**A.** Up to 2 devices can be charged at once, yet it is recommended to only charge one device at a time to achieve the maximum power output. When multiple devices are connected, the Ultimate Mini may, at times, reach its maximum charge capacity causing the connected devices to charge at a slower rate. If this occurs, remove a connected device to resume optimal charge.

### **Q. Does the Ultimate Mini support Type-C Power Delivery?**

**A.** Yes, the Ultimate Mini meets the technical specifications of Power Delivery by providing 20W of power from the Type-C Port.

### **Q. Does the Ultimate Mini support USB Quick Charge?**

**A.** Yes, the Ultimate Mini features a 22.5W USB Quick Charging USB Port.

### **Q. Can I leave my Ultimate Mini plugged in all the time?**

**A.** Yes, there is no harm done if the Ultimate Mini is left always plugged in.

### **Q. Can I recharge the Ultimate Mini in a power strip or extension cord?**

**A.** Yes, the Ultimate Mini can be recharged and/or plugged into a power strip or extension cord.

### **Q. Will the Ultimate Mini "overcharge" my cell phone or device?**

**A.** The Ultimate Mini is designed to optimally charge your devices. This means it will charge them quickly, as well as safely.

### **Q. How long will the battery last?**

**A.** The battery life will depend on the usage of the power bank in between charges. We recommend checking the battery level and recharging the Ultimate Mini every 90 days

### **Q. How long does the Ultimate Mini take to charge my phone?**

- A.** Charging times vary depending upon the device, the charging method, the age of the device and the level of current power. However, the Ultimate Mini is equipped with fast charging technology to safely charge your device as fast as it will allow.

**Using Wall Charger:** Approx. 6-7 Hours

**Using Type-C Port:** Approx. 4-5 Hours

- Q. Can I use the Ultimate Mini outdoors?**

- A.** The Ultimate Mini is designed for indoor and outdoor use, only in dry locations. Do **NOT** expose the Ultimate Mini to extreme heat, moisture, water, rain, or snow.

- Q. How do I check the battery level?**

- A.** Press the Power Button. The 4x LED Indicator Lights will illuminate indicating how much battery is left.

- Q. How do I use the built-in cables?**

- A.** Select your compatible charging cable from the options below and simply connect to a device. The device will begin to charge.

- Lightning
- Type-C
- Micro

- Q. Is there a Warranty?**

- A.** Yes, the Ultimate Mini comes with a 1-Year Limited Warranty by Limitless Innovations.

- Q. Who do I contact if I have a question or issue with the Ultimate Mini?**

- A.** For any inquiries regarding the Ultimate Mini, please contact our support team at [LimitlessInnovations.com/Support](https://LimitlessInnovations.com/Support), email us at [Support@LimitlessInnovations.com](mailto:Support@LimitlessInnovations.com), or call us at (855) 843-4828.