ChargeHub Retract FAQ's

Q. **Do I have to charge the ChargeHub Retract before I use it?**
A. The ChargeHub Retract will come partially charged, but it is recommended to charge the internal battery to 100% before charging connected devices.

Q. **How do I use the ChargeHub Retract?**
A. The foldable AC plug needs to be extended and plugged into any standard AC outlet to provide power to the ChargeHub Retract. The power indicator light will show the charging status of the device. When it is illuminated, it indicates that the device is plugged in and ready to charge your devices. When not in use, the AC plugs can be folded back into the device for easy storage.

Q. **How do I use the cable retract button?**
A. Press the cable retract button to retract the 36" Type-C cable back into the device. This feature helps keep the cable organized and prevents tangling.

Q. **What devices are compatible with the 36" retractable Type-C cable?**
A. The 36" retractable Type-C cable is compatible with devices that have a Type-C port, including most modern Android smartphones, tablets, and some laptops.

Q. **What can I charge with the USB-A port (output)?**
A. The USB-A port allows you to charge any device that uses a standard USB cable, such as smartphones, tablets, cameras, or other gadgets.

Q. **What are the adapter slots used for?**
A. The adapter slots are designed to hold the included adapters (Micro Adapter and Lightning® Adapter) securely, ensuring they are always readily available when you need them.

Q. **What devices can I charge with the Micro Adapter?**
A. The Micro Adapter is compatible with older Android devices and other gadgets that use a Micro-USB port for charging. Example: navigation systems, digital cameras, music players, or headphones.

Q. **What devices can I charge with the Lightning® Adapter?**
A. The Lightning® Adapter is compatible with Apple devices such as iPhones, iPads, and iPods that use a Lightning® connector.

Q. **How do I switch between the different adapters?**
A. To switch between adapters, remove the current adapter from the retractable Type-C cable and replace it with either the Micro Adapter or Lightning® Adapter, depending on your device's charging port.

Q. **Can I charge multiple devices simultaneously?**

A. Yes, you can charge multiple devices simultaneously by using the USB-A port and the retractable Type-C cable (with or without the adapters).

Q. **How do I know when my device is fully charged?**

A. Your device will usually indicate when it is fully charged.

Q. **Can I plug the ChargeHub Retract in a power strip or extension cord?**

A. Yes, the ChargeHub Retract can be recharged and/or plugged into a power strip or extension cord.

Q. **Is the ChargeHub Retract portable and travel-friendly?**

A. Yes, the ChargeHub Retract is designed to be portable and travel-friendly.

Q. **Is there a Warranty?**

A. Yes, the ChargeHub Retract comes with a 1-Year Limited Warranty by Limitless Innovations.

Q. **Who do I contact if I have a question or issue with the ChargeHub Retract?**

A. For any inquiries regarding the ChargeHub Retract, please contact our support team at LimitlessInnovations.com/Support, email us at Support@LimitlessInnovations.com, or call us at (855) 843-4828.