

## MightyBoost FAQ's

- Q.** Do I have to charge the MightyBoost before I use it?
- A.** It is recommended to charge the internal battery to 100% before charging connected devices.
- Q.** How do I recharge the MightyBoost
- A.** Use one of the included Type-C charging cable and a USB/Type-C power source (wall charger not included).
- Q.** How do I check the battery level without turning on the flashlight?
- A.** To check the battery level without turning on the flashlight, press the flashlight power button.
- Q.** How do I turn on the flashlight?
- A.** Press and hold the flashlight power button to turn the flashlight on/off.
- Q.** Can I carry the MightyBoost on an airplane?
- A.** The MightyBoost meets FAA regulations and is approved to carry on an airplane! Please note, this power bank must be carried with you and not stored in your checked baggage during travel.
- Q.** How do I turn off the MightyBoost
- A.** The MightyBoost will automatically turn off after approximately 10 seconds of being idle, or you can double click the power button to turn off the MightyBoost manually.
- Q.** Will the MightyBoost “overcharge” my cell phone or device?
- A.** The MightyBoost is designed to optimally charge your devices. This means it will charge them quickly, as well as safely.
- Q.** How long will the battery last?
- A.** The battery life will depend on the usage of the power bank in between charges. We recommend checking the battery level and recharging the MightyBoost every 90 days.
- Q.** How long does the MightyBoost take to charge my phone?
- A.** Charging times vary depending upon the device, the charging method, the age of the device and the level of current power. However, the MightyBoost is equipped with fast charging technology to safely charge your device as fast as it will allow.
- Q.** Can I use the MightyBoost outdoors?
- A.** The MightyBoost is designed for indoor and outdoor use, only in dry locations. Do **NOT** expose the MightyBoost to extreme heat, moisture, water, rain, or snow.

**Q.** Is there a Warranty?

**A.** Yes, the MightyBoost comes with a 1-Year Limited Warranty by Limitless Innovations.

**Q.** Who do I contact if I have a question or issue with the MightyBoost?

**A.** For any inquiries regarding the MightyBoost, please contact our support team at [LimitlessInnovations.com/Support](https://LimitlessInnovations.com/Support), email us at [Support@LimitlessInnovations.com](mailto:Support@LimitlessInnovations.com), or call us at (855) 843-4828.