

## Tassel Keychain Power Bank FAQ's

**Q.** What are the dimensions?

**A.** 4.02 in x 1.06 in x 1.06 in

**Q.** What material is this made from?

**A.** The outer material is made from a high quality, soft-touch faux leather.

**Q.** What kind of battery is this?

**A.** Lithium Ion 2,500mAh Battery.

**Q.** Can this work as a keychain or is it too big?

**A.** Yes, this is designed to be used as a keychain accessory on bags, purses, keychains, and more!

**Q.** How do I recharge the Tassel Keychain Power Bank?

**A.** Plug the Type-C Connector into the Type-C Input and a USB charger (not included). The Power Indicator Light will blink while charging and will go solid once fully charged. The Power Indicator Light will blink once the battery level reaches 5% to indicate it is time to recharge.

**Q.** How Do You Know When It's Done Charging?

**A.** The Power Indicator Light will blink while charging and will go solid once fully charged.

**Q.** How do I turn off the Tassel Keychain Power Bank?

**A.** The Tassel Keychain Power Bank will automatically turn off after approximately 20 seconds of being idle.

**Q.** Do I have to charge the Tassel Keychain Power Bank before I use it?

**A.** It is recommended to charge the internal battery to 100% before charging connected devices

**Q.** What devices are the 3-In-1 Type-C to USB Cable compatible with?

**A.** Virtually any USB-chargeable device is compatible with the Tassel Keychain Power Bank.

- The charging adapters include Micro, Type-C, and Lightning connectors to create universal compatibility with virtually any USB enabled device including mobile phones, tablets, cameras, speakers, power banks, controllers, and more.
- **Micro Adapter:** Compatible with select Samsung, Amazon Kindle, and Motorola devices as well as cameras, power banks, speakers, controllers, and more.

- **Type-C Adapter:** Compatible with most new Samsung, Google, Motorola, Microsoft, LG, and Apple iPads 2018 and newer.
- **Lightning Adapter:** Compatible with most Apple Devices and AirPods.

**Q.** Can I Carry the Tassel Keychain Power Bank on an Airplane?

**A.** The Tassel Keychain Power Bank meets FAA regulations and is approved to carry on an airplane! Please note, this power bank must be carried with you and not stored in your checked baggage during travel.

**Q.** How long does the Tassel Keychain Power Bank take to charge my phone?

**A.** Charging times vary depending upon the device, the age of the device and the level of current power.

**Q.** Can I use the Tassel Keychain Power Bank outdoors?

**A.** The Tassel Keychain Power Bank is designed for indoor and outdoor use, only in dry locations. Do **NOT** expose the Tassel Keychain Power Bank to extreme heat, moisture, water, rain, or snow.

**Q.** What is the lifespan of this power bank

**A.** If properly taken care of and stored in a cool, dry place. There's no reason your Power Bank won't last for several years. If you use your Power Bank multiple times a day , there will eventually come a time where the battery performance degrades gradually. This is the same with all batteries whether they are in Power Banks, phones or laptops.

**Q.** Is there a Warranty?

**A.** Yes, the Tassel Keychain Power Bank comes with a 1-Year Limited Warranty by Limitless Innovations.

**Q.** Who do I contact if I have a question or issue with the Tassel Keychain Power Bank?

**A.** For any inquiries regarding the Tassel Keychain Power Bank, please contact our support team at [LimitlessInnovations.com/Support](https://LimitlessInnovations.com/Support), email us at [Support@LimitlessInnovations.com](mailto:Support@LimitlessInnovations.com), or call us at (855) 843-4828.