

## RFID™ FAQ's

**Q** What Does "RFID-Blocking Wallet" Mean?

**A** An RFID-blocking wallet uses a layer of carbon fiber or aluminum to block the electromagnetic signal emitted from your card. It creates a barrier and cancels out electromagnetic signals.

**Q** What is an RFID Chip?

**A** An RFID chip refers to the tiny microchip visible on the face of a contactless-type credit or debit card. When the card is tapped or waved in front of a merchant's credit card reader, the RFID chip wirelessly transmits the card's account information to complete a transaction. This chip uses NFC (Near Field Communication) technology.

**Q** How do I know if my wallet has RFID protection?

**A** How to tell if your wallet is RFID protected? The simple way is to bring it across an RFID scanner/reader while placing the credit card inside it. If you see any signals transmitting, you can tell that the wallet is not RFID protected.

**Q** How Many Credit/Debit Cards Does it Hold?

**A** The RFID Wallet has 5 slots

**Q** Why Should I Buy a RFID Wallet?

**A** With credit cards and debit cards moving to RFID Chips, there is a growing concern of identity theft and electronic pickpocketing. Thieves are skimming and stealing credit card information from unexpected individuals. Now is the time to protect yourself and upgrade your wallet. Keep your information safe while still looking trendy.

**Q** Is the Leather Real or Fake?

**A** The material is high quality, soft-touch faux leather.

**Q** What Are the Dimensions?

**A** 5.17in x 3.04in x 0.95in

**Q** Do I Have to Charge the Wallet Before I Use it?

**A** It is recommended to charge the internal battery to 100% before charging connected devices.

**Q** How Do I Recharge the Power Bank?

**A** First, determine which charging connection the device needs: Type-C, Micro, or Lightning. If Type-C, use the Built-In Type-C Charging Cable and plug it directly into the charging port of the device. The device will begin to charge. If Micro or Lightning, remove the compatible adapter and connect it to the Built-In Type-C Charging Cable.

Once the Adapter is installed, plug it into the charging port of the device. The device will begin to charge.

**Q** What Devices are the Adapters Compatible With?

**A** Micro Adapter: Compatible with select Tracfonos, Speakers, Cameras, Power Banks, and More

Lightning Adapter: Compatible with iPhones, AirPods, & Most Apple Devices

Type-C Charging Cable & Type-C Port (Input/Output): Compatible with newer devices by Samsung, Microsoft, Google, LG, Huawei, select Apple iPads (2018 and newer), select Tracfonos, and More

**Q** Can I Carry the RFID Wallet on an Airplane?

**A** The RFID Wallet meets FAA regulations and is approved to carry on an airplane! Please note, this power bank must be carried with you and not stored in your checked baggage during travel.

**Q** What is mAh?

**A** mAh or “Milliamp Hours” is a unit for measuring the amount of stored energy or capacity of a battery. The mAh rating on Power Banks explains how much energy they can transfer to a recharging device like a cell phone. The higher the mAh of a Power Bank battery, the longer amount of time and/or energy it can provide to recharge an electronic device like a cell phone.

**Q** What is the Battery Size?

**A** 4,000mAh

**Q** How Do I Check the Battery Level?

**A** Press the Power button once to check the battery level. The 4x LED Indicator Lights will illuminate indicating how much battery is left.

**Q** How Do I Use the Flashlight?

**A** Press and hold the Power Button for 3 seconds to turn on the Flashlight. Press and hold again to turn the light off.

**Q** What is the lifespan of this power bank?

**A** If properly taken care of and stored in a cool, dry place. There’s no reason your Power Bank won’t last for several years. If you use your Power Bank multiple times a day , there will eventually come a time where the battery performance degrades gradually. This is the same with all batteries whether they are in Power Banks, phones or laptops.

**Q** I lost an adapter. Can I Purchase Just the Adapter Itself?

**A** Contact [Support@LimitlessInnovations.com](mailto:Support@LimitlessInnovations.com) or give us a call (855) 843-4828 for replacement parts.

**Q** Do I Need to Purchase the Outlet Adapter in Order For My Phone to Charge?

**A** No, you do not need to purchase anything in addition. This charges all phones and most devices. The power bank will charge your device using the iPhone, USB-C or Micro adapters. If your phone isn't compatible with one of them, you can use your own charging cord to plug into the USB port of the power bank.

**Q** Does RFID Protection Protect the Phone From Being Scanned?

**A** This RFID blocking is meant to protect your credit cards, passport and driver's license from unauthorized scans, not a cell phone.

**Q** Is There A Warranty?

**A** Yes, the RFID Wallet will have a 1-Year Limited Warranty.

## **GENERAL**

**Q** Can I carry the RFID Wallet on an airplane?

**A** The RFID Wallet meets FAA regulations and is approved to carry on an airplane! Please note, this power bank must be carried with you and not stored in your checked baggage during travel.

**Q** Can I use the RFID Wallet outdoors?

**A** The RFID Wallet is designed for indoor and outdoor use, only in dry locations. Do **NOT** expose the RFID Wallet to extreme heat, moisture, water, rain, or snow.

**Q** Is there a Warranty?

**A** Yes, the RFID Wallet comes with a 1-Year Limited Warranty by Limitless Innovations.

**Q** Who do I contact if I have a question or issue with the RFID Wallet

**A** For any inquiries regarding the RFID Wallet, please contact our support team at [LimitlessInnovations.com/Support](http://LimitlessInnovations.com/Support), email us at [Support@LimitlessInnovations.com](mailto:Support@LimitlessInnovations.com), or call us at (855) 843-4828.