

TotalBoost Mini™ FAQ's

- Q.** The switch is difficult to push once the adapter is installed, what do I do?
- A.** If the switch is too difficult to push, try holding the TotalBoostMini by the sides and using your thumb to push the switch and release the adapter. You may need to use your nail for extra leverage.
- Q.** The adapter stays in my device when I unplug the TotalBoost Mini, how do I avoid that?
- A.** If the adapter gets stuck in a device when unplugging, try re-inserting the adapter into the TotalBoost Mini. Apply pressure to the switch, then pull the TotalBoost Mini to disconnect the device. This will help to hold the adapter in place.
- Q.** What devices are the charging adapters compatible with?
- A.** The charging adapters include Micro, Type-C, and Lightning connectors to create universal compatibility with virtually any USB enabled device included mobile phones, tablets, cameras, speakers, power banks, controllers, and more.

Micro Adapter

Compatible with select Samsung, Amazon Kindle, and Motorola devices as well as cameras, power banks, speakers, controllers, and more.

Type-C Adapter

Compatible with most new Samsung, Google, Motorola, Microsoft, LG, and Apple iPads 2018 and newer.

Lightning Adapter

Compatible with most Apple Devices and AirPods.

- Q.** Do I have to charge the TotalBoost Mini™ before I use it?
- A.** It is recommended to charge the internal battery to 100% before charging connected devices.
- Q.** How do I recharge the TotalBoost Mini™?
- A.** Plug the included 24" Type-C to USB Cable into a USB charger (USB charger not included).
- Q.** Can I carry the TotalBoost Mini on an airplane?
- A.** Yes. The TotalBoost Mini meets FAA regulations and is approved to carry on an airplane! Please note, this power bank must be carried with you and not stored in your checked baggage during travel.
- Q.** How do I turn off the TotalBoost Mini™?
- A.** The TotalBoost Mini™ will automatically turn off after approximately 10 seconds of being idle.

- Q.** Will the TotalBoost Mini™ “overcharge” my cell phone or device?
- A.** The TotalBoost Mini™ is designed to optimally charge your devices. This means it will charge them quickly, as well as safely.
- Q.** Is the TotalBoost Mini™ dual voltage?
- A.** Yes, the TotalBoost Mini™ is dual voltage.
- Q.** How long will the battery last?
- A.** The battery life will depend on the usage of the power bank in between charges. We recommend checking the battery level and recharging the TotalBoost Mini™ every 90 days.
- Q.** How long does the TotalBoost Mini™ take to charge my phone?
- A.** Charging times vary depending upon the device, the charging method, the age of the device and the level of current power. However, the TotalBoost Mini™ is equipped with fast charging technology to safely charge your device as fast as it will allow.
- Q.** Can I use the TotalBoost Mini™ outdoors?
- A.** The TotalBoost Mini™ is designed for indoor and outdoor use, only in dry locations. Do **NOT** expose the TotalBoost Mini™ to extreme heat, moisture, water, rain, or snow.
- Q.** How do I check the battery level without turning on the flashlight?
- A.** To check the battery level without turning on the flashlight, press the flashlight power button.
- Q.** Is there a Warranty?
- A.** Yes, the TotalBoost Mini™ comes with a 1-Year Limited Warranty by Limitless Innovations.
- Q.** Who do I contact if I have a question or issue with the TotalBoost Mini™?
- A.** For any inquiries regarding the TotalBoost Mini™, please contact our support team at LimitlessInnovations.com/Support, email us at Support@LimitlessInnovations.com, or call us at (855) 843-4828.