

TikiTunes FAQ's

Q. How do you pair 2 TikiTunes together?

- A.** Press and hold the power button on each unit at the same time. Once they both power on, they should automatically sync to on another.
If they do not automatically pair, simply press and hold the play/pause button until the devices pair together.

Please Note: You must pair the 2 TikiTunes Bluetooth Speakers together before pairing to your device. Simply power off both TikiTunes and start from the beginning if you experience any issues pairing your speakers. Please contact customer for additional assistance at (855) 843-4828.

Q. How do I connect my phone to the TikiTunes?

- A.** The TikiTunes Bluetooth Speaker has Bluetooth 5.0 and can connect to any mobile device that is equipped with Bluetooth capabilities.

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- A.** The TikiTunes Bluetooth Speaker has Bluetooth 5.0 and can connect to any mobile device that is equipped with Bluetooth capabilities.

Please refer to “**Videos**” tab on this link for additional instructions:

<https://limitlessinnovations.com/pages/tikitunes-videos-page>

Q. What name will appear for the TikiTunes Bluetooth Speaker in the Bluetooth settings?

- A.** TikiTunes.

Q. Can I listen to music while charging the TikiTunes?

- A.** Yes, you can listen to music and use the LED flickering light while charging the TikiTunes.

Q. My phone says it is connected to TikiTunes, but the music is still playing on my phone. How do I switch this to play on the TikiTunes?

- A.** Depending on the app or source that you are playing your music from, you may have to select to listen on the TikiTunes instead of on your mobile device. See below for trouble shooting this issue:

iTunes App: In the bottom left of the menu, there is an icon with a triangle and circle rings at the top of it. Once you click that icon, a menu will pop up with a choice to play music through your phone or a connected Bluetooth Device. Select “TikiTunes”.

Spotify App: In the bottom left hand corner of your devices’ screen, you will see a speaker icon glowing in green with a circle around it next to the name of the current selected device. Tap the icon and select “TikiTunes” as the device to listen on.

Q. Can the TikiTunes Bluetooth Speaker be used to provide audio for video or movies that are played on a phone or tablet?

A. Yes. However, the quality of the synchronization between audio and video can be influenced by the device and any wireless interference. For best results, keep the TikiTunes and the device in close proximity, less than 6 ft, with no objects in between them.

Q. How do I change the volume of the TikiTunes Bluetooth Speaker?

A. Press and hold the (+) to raise the volume or the (-) button to lower the volume of the wireless speaker. You can also adjust the volume by using the controls on your mobile device.

Please note: If you single click the (+) or (-) buttons, the song will change, as these are dual-functioning controls.

Q. How do I change my song on the TikiTunes Bluetooth Speaker?

A.

1. To skip to the next song, press once.
2. To go back to the previous song, press twice.
3. To restart the current song playing, press once.

Q. Is the TikiTunes rechargeable?

A. Yes, the TikiTunes has a rechargeable battery and can be charged using the included Micro USB Cable.

Q. How do you charge TikiTunes?

A. The TikiTunes can be charged using the included Micro to USB Cable.

Q. Why is the ring on top of the TikiTunes lighting up red?

A. The light on top of the TikiTunes Bluetooth Speaker will turn red while charging.

Q. How do I know the TikiTunes is done charging?

A. The red light on top of the TikiTunes Bluetooth Speaker will turn off when it is fully charged.

Q. How often do you have to charge it?

A. The battery life of the TikiTunes will depend on the type of use, but the battery will last over 6 hours on a single charge while playing music.

Q. How long does it take to charge?

A. The TikiTunes takes approximately 5 hours to charge from a fully drained battery.

Q. What is the range of the TikiTunes speaker performance?

A. The TikiTunes is capable of stable operation at up to 30 ft. Performance can be affected by obstacles such as walls or metal, interference from WiFi® or other wireless devices.

Q. How long will the TikiTunes hold its charge if not in use?

A. The battery may hold a charge for well over 6 months if unused. Battery life may vary based on the environment and climate it is stored in.

Q. Can I turn off the white light off on the top of the speaker?

A. No, you cannot turn off the ring light on the TikiTunes. This indicates that the speaker is in Play mode.

Q. Does the TikiTunes speaker support Wi-Fi® or WiDi?

A. No. The TikiTunes Bluetooth Speaker wireless connection is Bluetooth only.

Q. Can you use the TikiTunes outdoors?

A. Yes, the TikiTunes is designed for use outside and is rated IP65 certifying that it is dust tight and water resistant.

Q. What is the safe storage temperature range?

A. The TikiTunes can be stored and operated in temperatures ranging from -4°F to 140°F.

Q. What happens when my phone is streaming music to the TikiTunes Bluetooth Speaker and a call comes in?

A. The TikiTunes will pause, and the call will ring through your mobile phone as normal. Once your phone call is complete and you hang up, music playback will resume.

Q. How do you turn the LED flickering light on?

A. Press the center button on the TikiTunes with the lightbulb icon to power ON and OFF the LED flickering light.

Q. Is there a warranty?

A. Every TikiTunes comes with a 1-Year Limited Warranty.

Q. Who do I contact if I have a question or issue with the TikiTunes?

A. For any inquiries regarding the TikiTunes, please contact our support team at LimitlessInnovations.com/Support, email us at Support@LimitlessInnovations.com, or call us at (855) 843-4828.

Q. Does the TikiTunes have serviceable parts?

A. No, the TikiTunes does not have serviceable parts and the Lithium Polymer battery cannot be replaced. Please contact our customer service team if your device is not working properly - email Support@LimitlessInnovations.com, or call us at (855) 843-4828.